

# Fall e-Newsletter September 2024

## A note from Senior Operations Manager, Jonathan Clafin

As the days get shorter and the leaves turn colors, we are reminded that we are once again upon another change in the seasons. Fall is my favorite season as it brings the perfect weather for bonfires and allows me to start decorating for one of my favorite holidays...Halloween!

As always, the change in seasons should remind us to take some time for ourselves and reflect on the things that have happened over the last three months and prepare for the months to come. Please take the opportunity to reflect on your summer activities and allow yourself to reminisce over the fun memories you have made.

## In today's email:

- Submitting Timesheets with the PremierFMS User Manual
- Supporting Self-Direction – The WI DHS Client Rights Office
- PremierFMS Celebrates World Alzheimer's Day on September 21
- DVRW Supports Your Voice Being Heard
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- Employee Spotlight - Meet Irania Villavicencio

## Submitting Timesheets with the PremierFMS

### e-Timesheets User Manual



The PremierFMS e-Timesheets User Manual is your source for submitting your timesheets accurately and on time. At PremierFMS, we want to provide you with tools and resources to improve your self-direction journey. The manual can be used to support Participants, Direct Care Professionals (DCPs), and Representatives. This manual helps you with setting up your account, submitting timesheets, and resolving errors.

[Check out the PremierFMS e-Timesheets User Manual](#)

## Supporting Self-Direction - WI DHS Client Rights Office



The Client Rights Office is an important part of the Wisconsin Department of Health Services. It helps individuals with developmental disabilities understand their service rights. This support is available for inpatient or outpatient settings. The office's main responsibilities include upholding client rights, provide guidance on rights, and handle complaints and grievances.

[Learn How the Client Rights Office can Support You](#)



PremierFMS is on social media. Click to follow us on Facebook, Instagram, and LinkedIn and stay up to date with all things PremierFMS.



**PremierFMS Celebrates World Alzheimer's Day**

On September 21, we will be celebrating World Alzheimer's Day, in culmination of World Alzheimer's Month (WAM) in September. PremierFMS wants to provide you with tips on recognizing Alzheimer's and where you can find more resources.

Alzheimer's Disease International (ADI) helps lead Alzheimer's awareness throughout September and wants to change how people view dementia with this campaign. Negative perceptions and discrimination towards the disease overshadow the positive work done to build awareness around the globe.

[Help Raise Awareness for Alzheimer's](#)

## DVRW Supports Your Voice Being Heard



Last week was Disability Voting Rights Week (DVRW). DVRW was celebrated from September 9-13 and was promoted by the American Association of People with Disabilities. In partnership with the REV Up campaign, DVRW advocated for voters with disabilities, regardless of their political view. This nonpartisan effort amplifies the representation and voices of voters with disabilities.

[View Voting Resources in Your Area](#)



### Did You Know?

The Administration for Community Living (ACL) - funded ARCH National Respite Network and Resource Center has released a new online curriculum for community-based organizations to train entry-level respite providers?

If you or anyone you know would like to enroll, click below to get started.

[Respite Care Provider Training](#)



# Quarterly Reader Poll

How comfortable are you submitting timesheets on our portal?

*Click anywhere to submit your answer on SurveyMonkey*

**Very comfortable - I have no issues submitting timesheets online.**

**Fairly comfortable - I could use some training or resources.**

**Not comfortable - I need more training and help from PremierFMS.**

**I should call PremierFMS at 855.224.5810 to learn more about e-Timesheets.**

## Self-Direction Tools and Resources

Could you or someone you know with limited speech benefit from tools that improve communication with medical professionals?

Clinical Professors from the University of Iowa have developed a speech-generating app to help individuals with limited speech communicate effectively with first responders and medical professionals to help assess symptoms and pain levels during evaluations.

To learn more about the app and how to download RescueVoice, click below to visit the app's website:



[Download RescueVoice](#)



## Upcoming Events & Conferences

What	When	About
World Alzheimer's Day	September 21, 2024	<a href="#">Alzheimer's Resources</a>
Wisconsin Self-Determination Conference	October 21-23, 2024 Kalahari Resort Wisconsin Dells, WI	More Information: <a href="#">Wisconsin Self-Determination Conference</a>



## Employee Spotlight - Meet Irania Villavicencio



**Favorite Quote:**

*If you are persistent, you will get it. If you are consistent, you will keep it.*

## Get to Know Irania

**Role at PremierFMS:** Irania is the Lead Customer Service Agent at PremierFMS WI and has been on the team since December 2023!

**Irania is passionate about** ensuring Participants and Direct Care Professionals are supported with the best possible service with PremierFMS

**At PremierFMS, Irania believes everyone is invited to a brainstorming party** where all are invited! She notes,

*"The collaborative spirit at PremierFMS is contagious. Seeing my colleagues' passion and creativity in action fuels my own drive to support others. It's like we're all on a mission to make each day better, and that kind of energy is impossible to ignore. Plus, who doesn't love a good team effort with a side of financial savvy?"*

**Outside of the office** Irania enjoys spending time with her family on the weekends and trying out new recipes from Pinterest. Irania is an avid traveler and has a few vacations planned for next year with her friends and family.



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