

# **E-TIMESHEETS USER MANUAL**

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# **Get Started with PremierFMS e-Timesheets**

At Premier Financial Management Services, our mission is to provide you with the tools and resources necessary to choose and direct your care, allowing you to live more independently. As such, Participants, Employers, Representatives and Employees can now conveniently enter and view their timesheet information in our Electronic Timesheet web-portal!

#### **GETTING STARTED**

- 1. Please contact the administrator, Premier Financial Management Services (PremierFMS), to create a user account for any Participant and Employee.
- 2. Once the account is created, the Participant and Employee will receive an email alert with instructions for activating the accounts and a one-time login link to set up a password.

Premier e-Timesheets <etimesheets@annkissam.com> to me</etimesheets@annkissam.com>
Hello,
Your account at the Premier Electronic Timesheets Submission System is ready for you to access. Click this link or copy and paste the following address into your browser to confirm access to the system:
https://premier-etimesheets-staging.annkissamprojects.com/users/confirmation?confirmation_token=KDnspMj6sCYQHjvtLtuQ
For security reasons, this confirmation link is only valid for 24 hours.
Once confirmed, you can sign into your account with the following credentials:
Email: <u>iris@premier-fms.com</u>
Password: yAGk4Nv1dXahs-i
Upon first sign-in, you will be re-directed and prompted to change your password to one of your choosing.
You will now be able to access the system at will, and the system will guide you through the process of submitting timesheets electronically.
Please call Premier at 855-224-5810 if you have any questions about your account or about using the system.
Best regards, Premier FMS

3. After clicking the link, the user will be prompted for their registered email and temporary password.

hr@premier-fms.com		
assword		
Remember me		
Log in		
Forgot your password?		

4. The user will be prompted set up a password for their account and accept the Terms of Services.

Terms of Service	
Electronic timesheets user	TEST EMPLOYER
Terms of Service	USE OF USER ID AND PASSWORD:
	1. If you register and/or set up an account on the Electronic Timesheets System Interface, you will be solely responsible for maintaining the confidentiality of your Registration Information. You may not authorize others to use your Registration Information. You may not sub-license, transfer, sell or assign your Registration Information and/or this Agreement to any third party. Any attempt to do so will be null and void and shall be considered a material breach of this Agreement.
	2. You are solely responsible for all usage or activity on your account including, but not limited to, use of the account by any person who uses your Registration Information, with or without authorization, or who has access to any computer on which your account resides or is accessible.
	3. If you have reason to believe that your account is no longer secure (for example, in the event of a loss, theft or unauthorized disclosure or use of your Personal Identifiable Information stored on the Electronic Timesheets System Interface), you must promptly change the affected Registration Information by using the appropriate update mechanism on the Electronic Timesheets System Interface, if available, or notify Premier.
Please set your password for you	account here.
New Password	
Confirm Password	
	I have read and accept the above terms of service.
	Submit

5. After creating a password and accepting the Terms of Service, the Participant and Employee may begin using the system.

# **COMPUTER AND MOBILE TIMESHEET ENTRIES**

The E-Timesheet web-portal can be accessed on any device that has internet access, such as a computer desktop or cell phone. Data rates may apply on mobile devices. Please refer to your mobile Service Provider for further details.

- 1. Log into the system. https://premier-etimesheets.annkissamprojects.com/timesheets
- 2. Select date range for timesheet you wish to enter and click 'Create New Timesheet.'

Listing Timesheets	
No Timesheets meet your query criteria	
Payroll Concode Bonge: Select a payroll range   Create New Timesheet	

3. Select Participant for the timesheet you are creating.

Listing Timesheets	
o Timesheets meet your query criteria	
ayroll Schedule Range: 07/16/2017 to 07/29/2017 🔻	
articipant: CEMPLOYER, TEST (PE01247)	
Create New Timesheet	

4. Enter start time and end time for each day worked by the Employee and select the service provided for the times entered. If you are unsure of what service to select, please check with your Employer or contact Premier.

WEEK									
1									
	Start 1	End 1	Svc Code	Start 2	End 2	Svc Code	Start 3	End 3	Svc Code
			1			2			3
Sun.	10:00 am	12:00 pm	Routir 🔻	12:30 pm	1:00 pm	Comp 🔻			•
09/17									
Mon.			•			•			•
09/18		^			^				
Tue.			•			•			•
09/19		·							
Wed.	10:00 am	12:00 pm	Routir 🔻			•			•
09/20		·							
Thu.			•	10:00 am	11:00 am	Comp 🔻			•
09/21		·							
Fri.			•			•			•
09/22									
Sat.			•			•			•
09/23						,(			

5. When all times and services have been entered for the pay period, click 'Create Timesheet'.

Create Timesheet	
Cancel	

- 6. You will then be taken to a '**Showing Timesheet**' page. You must check the box confirming a timesheet is correct and click '**Approve Timesheet**.'
  - Please enter a current phone number (this number will be saved for future timesheets), so a PremierFMS employee may reach you for any questions or issues.
  - You may also add a comment that will be visible to all parties. If you need to edit the timesheet, please see '**Editing a Timesheet**' on page 9 of the Training Guide.

Showing Timesheet						
BASIC INFORMATION						
	Participant EMPLOYE	R, TEST (PE01247)				
	Worker WORKER	TEST (XXX-XX-2623)				
	Employer TEST EMP	PLOYER (R01233)				
	Stat is Waiting for	Participant Approval				
	Last Updated 10/27/201	7 11:36 am				
Payroll	Schedule Range 08/20/201	7 to 09/02/2017				
CREATOR INFORMATION						
	Name TEST WO	RKER				
	Role Worker					
Listing Timesheet Line	Items					
Participant Work	ker	Service	Hours	Start Date and Time	End Date and Time	
EMPLOYER, TEST (PE01247) WOR	RKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	1.0	Sun, 08/20/2017 10:00 AM	Sun, 08/20/2017 11:00 AM	Show
EMPLOYER, TEST (PE01247) WOR	RKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	1.0	Tue, 08/22/2017 12:00 PM	Tue, 08/22/2017 1:00 PM	Show
EMPLOYER, TEST (PE01247) WOR	RKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	2.0	Sat, 08/26/2017 10:00 AM	Sat, 08/26/2017 12:00 PM	Show
EMPLOYER, TEST (PE01247) WOR	RKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	3.0	Mon, 08/28/2017 10:00 AM	Mon, 08/28/2017 1:00 PM	Show
EMPLOYER, TEST (PE01247) WOR	RKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	2.0	Thu, 08/31/2017 10:00 AM	Thu, 08/31/2017 12:00 PM	Show

- 7. The timesheet will now need Participant, Employer or Representative approval. It will appear in the timesheet index as 'Waiting for Participant Approval.'
- 8. The Participant, Employer or Representative will receive an email alerting them to review and approve the timesheet. Once the timesheet is approved, the timesheet will be submitted to PremierFMS for review and processing.
  - If the Participant, Employer or Representative edits the timesheet, it will be sent back to you to approve.

#### **APPROVING TIMESHEETS**

1. When a Participant or Direct Care Professional (DCP) creates or edits a timesheet, you will receive an e-mail prompting you to log in to approve the timesheet. You can click a link in the e-mail to be taken directly to the timesheet.

A ti	imesheet has been submitted for your approval. 🔋 🔤 🗤	- M
-	Premier e-Timesheets <etimesheets@annkissam.com> to me •</etimesheets@annkissam.com>	11:25 AM (51 minutes ago) 🃩 🔺 💌
	Hello,	
	A timesheat has just been created or updated that requires your approval.	
	Please visit this link to view the timesheet: <a href="https://premier.etimesheets-staging-ann/issamprojects.com/timesheets/41">https://premier.etimesheets-staging-ann/issamprojects.com/timesheets/41</a> .	
	Best regards, Premier FMS	
	CONFIDENTIALITY NOTICE: This email communication and any attachments may contain confidential information. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that an or copying of or at is contents is prohibited. If you have received this communication in error and that are privery policy policy bases with our interment we share a <u>man communication</u> and any attachments. For fur privery policy policy bases with our interment finiscent.	y review, disclosure, dissemination, distribution ther information regarding Premier FMS

- 2. Review the timesheet to make sure it is correct.
  - You can review timesheet by scrolling down and looking at the 'Listing Timesheet Line Items' section.

Showing Timesheet					
BASIC INFORMATION					
Participant	EMPLOYER, TEST (PE01247)				
Worker	WORKER, TEST (XXX-XX-2623)				
Employer	TEST EMPLOYER (R01233)				
Status	Approved By Both Parties				
Last Updated	10/27/2017 12:17 pm				
Payroll Schedule Range	09/17/2017 to 09/30/2017				
CREATOR INFORMATION					
Name	TEST EMPLOYER				
Role	Participant, Employer				
Listing Timesheet Line Items					
Participant Worker	Service	Hours	s Start Date and Time	End Date and Time	
EMPLOYER, TEST (PE01247) WORKER, TEST (XX	X-XX-2623) Routine supportive home care s	ervice non live in 15 minutes 2.0	Sun, 09/17/2017 10:00 AM	Sun, 09/17/2017 12:00 PM	Show
EMPLOYER, TEST (PE01247) WORKER, TEST (XX	X-XX-2623) Companion supportive home ca	re non live in 15 minutes 0.5	Sun, 09/17/2017 12:30 PM	Sun, 09/17/2017 1:00 PM	Show
EMPLOYER, TEST (PE01247) WORKER, TEST (XX	X-XX-2623) Routine supportive home care s	ervice non live in 15 minutes 2.0	Wed, 09/20/2017 10:00 AM	Wed, 09/20/2017 12:00 PM	Show
EMPLOYER, TEST (PE01247) WORKER, TEST (XX	X-XX-2623) Companion supportive home ca	re non live in 15 minutes 1.0	Thu, 09/21/2017 10:00 AM	Thu, 09/21/2017 11:00 AM	Show
EMPLOYER, TEST (PE01247) WORKER, TEST (XX	X-XX-2623) Routine supportive home care s	ervice non live in 15 minutes 2.0	Sun, 09/24/2017 10:00 AM	Sun, 09/24/2017 12:00 PM	Show
EMPLOYER, TEST (PE01247) WORKER, TEST (XX)	X-XX-2623) Companion supportive home ca	re non live in 15 minutes 1.0	Sun, 09/24/2017 12:00 PM	Sun, 09/24/2017 1:00 PM	Show

• You can review weekly totals box on the left hand side of the page. The totals are broken down by service provided.

TS To	uns		
Service	Wk1	Wk2	Total
Total	5.5	3.0	8.5

- 3. If the timesheet is correct, check the box signifying your signature and click '**Approve Timesheet**.'
  - If you have not yet entered a current phone number, please do so now (this number will be saved for future timesheets). A PremierFMS employee may reach you for any questions or issues.
  - You may also add a comment that will be visible to all parties.

	Comments  I declare under penalty of perjury, that all hours worked, are true and correct, with full knowledge that all of this information may be subject to investigation and that any false or dishonest information contained on these e-timesheets may be grounds for denial of payment and/or reporting of findings to the investigation unit.  Approve Timesheet Deny Timesheet
Ba	dit Timesheet ack to Timesheets Index rinter-friendly Format

 If the timesheet is not correct, you can either click 'Deny Timesheet' or you can click 'Edit Timesheet.' If you need to edit the timesheet, please see 'Editing a Timesheet' on page 9 of the Training Guide.

Lasic Information		EMPLOYE	R, TEST (PE01247)				
		EMPLOYE	R. TEST (PE01247)				
	Worker						
		WORKER,	TEST (XXX-XX-2623)				
	Employer	TEST EMP	LOYER (R01233)				
	Status	Denied By	Worker				
	Last Updated	10/27/2017	12:24 pm				
Payr	oll Schedule Range	09/17/2017	to 09/30/2017				
CREATOR INFORMATION							
	Name	TEST EMP	LOYER				
	Role	Participant	Employer				
							_
isting Timesheet Lin							
•	Vorker		Service	Hours	Start Date and Time	End Date and Time	
	VORKER, TEST (XX)		Routine supportive home care service non live in 15 minutes		Sun, 09/17/2017 10:00 AM	Sun, 09/17/2017 12:00 PM	
	VORKER, TEST (XX)		Companion supportive home care non live in 15 minutes	0.5	Sun, 09/17/2017 12:30 PM	Sun, 09/17/2017 1:00 PM	
MPLOYER, TEST (PE01247) W	VORKER, TEST (XX)		Routine supportive home care service non live in 15 minutes		Wed, 09/20/2017 10:00 AM	Wed, 09/20/2017 12:00 PM	
	ODKED TEOT OVO		Operation operation have save non-live in 47 minutes			Thu: 00/04/0047 44:00 414	
	VORKER, TEST (XX)		Companion supportive home care non live in 15 minutes Routine supportive home care service non live in 15 minutes	2.0	Thu, 09/21/2017 10:00 AM Sun, 09/24/2017 10:00 AM	Thu, 09/21/2017 11:00 AM Sun, 09/24/2017 12:00 PM	-

5. If the Participant, Employer or Representative has approved the timesheet already, the timesheet will move into 'Approved by Both Parties' status. If the Participant, Employer or Representative needs to approve the timesheet, the timesheet will move into 'Waiting for Employee Approval' status and a notification email will be sent to the Employee.

6. Once the timesheet has been review by PremierFMS, the timesheet will move into '**Submitted**' status. Timesheets cannot be paid by Premier until both parties approve the timesheet. Timesheets must be approved by both parties by the pay period due date to ensure payment will be made to the worker on the pay day.

# **DENYING A TIMESHEET**

If a timesheet was created in error, you may need to deny a timesheet.

1. In the Timesheet Index, click '**show**' next to the timesheet you would like to deny.

Listing Timesheets								
Displaying all 4 Timesheets								
Participant	Pay Period	Submitted	Status	Total Hours				
EMPLOYER, TEST (PE01247)	08/20/2017 to 09/02/2017		Denied By Participant	9.0	Show			
EMPLOYER, TEST (PE01247)	09/17/2017 to 09/30/2017		Approved By Both Parties	8.5	Show			
EMPLOYER, TEST (PE01247)	09/17/2017 to 09/30/2017		Denied By Worker	8.5	Show			
EMPLOYER, TEST (PE01247)	08/06/2017 to 08/19/2017		New	36.0	Show			
Payroll Schedule Range: Select a payroll range  Create New Timesheet								

2. Click 'Deny.'

Comments		
	// alty of perjury, that all hours worked, are true and correct, with full knowledge that all of this information may be subject to investigation and that any false or dishonest information or ay be grounds for denial of payment and/or reporting of findings to the investigation unit.	ontained
Edit Timesheet Back to Timesheets Index Printer-friendly Format		

3. The timesheet will move into '**Denied by User**' status. The status will show that the Participant, Employer or Representative denied the timesheet. If the timesheet is denied by the Employer or worker, the party who initially submitted the timesheet will receive an error notifying them.

	Showing Timesheet	
	BASIC INFORMATION	
	Participant	EMPLOYER, TEST (PE01247)
	Worker	WORKER, TEST (XXX-XX-2623)
	Employer	TEST EMPLOYER (R01233)
I		
	Statu	Denied By Worker
	Last Updated	10/27/2017 12:35 pm
L		
	Payroll Schedule Range	08/06/2017 to 08/19/2017

#### **EDITING A TIMESHEET**

If you notice an error on the timesheet, you may need to edit the timesheet. You may also use this feature to edit a timesheet throughout the pay period, if you would like to track time as it is worked. Each time a timesheet is edited and approved, an email will be sent to the other party alerting them that a timesheet is waiting for approval.

1. In the Timesheet Index, click '**show**' next to the timesheet you would like to edit.

Listing Timesheets								
Participant	Worker	Pay Period	Submitted	Status	Total Hours			
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	09/17/2017 to 09/30/2017		Waiting for Worker Approval	8.5	Show		
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	09/17/2017 to 09/30/2017		New	8.5	Show		
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	08/06/2017 to 08/19/2017		New	36.0	Show		
Payroll Schedule Range: Select a Create New Timesheet	payroll range							

2. Click 'Edit Timesheet.'



- 3. On the edit screen, you will be able to edit start and end times, delete a shift, and edit Participant/ Employee information.
  - You can also add a comment that will be visible to all parties.

Comments	

4. Click 'Update Timesheet.'



- 5. When the timesheet is correct, check the box signifying your signature and click 'Approve Timesheet.'
- 6. The other party will receive an email alerting them to review and approve timesheet. (Please reference the **'Approving a Timesheet'** section for steps on approval process.)

#### TIMESHEET ERRORS

Below is a list of errors that PremierFMS Electronic Timesheets will catch when creating a timesheet. To approve a timesheet, all errors must be resolved. All errors must be resolved by the person attempting to submit the timesheet before it can be completed and submitted.

#### **Overlapping Time Spans**

This error will appear if you enter overlapping shifts within the same timesheet. For example, if you enter a shift of 6:30am-12:00pm and then 11:00am-4:00pm on the same day. 11:00am to 12:00pm is overlapping, so the timesheet will show this error.

#### **Future Date Submitted**

If the user attempts to submit dates of service after the day of submission, the error will appear. For example, if the timesheet is submitted on 02/24/2017 and the timesheet includes a shift worked on 02/26/2017. The shift entered on 02/26/2017 is after the date of submission, 02/24/2017, so the timesheet will show this error.

#### **Invalid Span**

This error will appear if a user enters a shift where the start time is after the end time, or where the start time and the end time are the same.

For example, if you attempt to enter a shift from 4:00pm to 11:00am on the same date of service. 4:00pm is after 11:00am, so the timesheet will show this error.

# **Missing Start Time**

If you do not enter a start time, the timesheet will show this error.

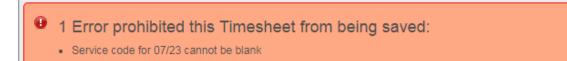
# Missing End Time

If you do not enter an end time, the timesheet will show this error.

#### Missing Service Code

If you do not select a service code, the timesheet will show this error.

Below is an example of a timesheet error.



#### **RESOLVING TIMESHEET ERRORS**

When you receive an error, you must resolve that error to approve the timesheet. The steps listed below may vary depending upon the timesheet error.

1. In the Timesheet Index, click '**show**' next to the timesheet you would like to edit.

Participant	Pay Period	Submitted	Status	Total Hours	
EMPLOYER, TEST (PE01247)	08/06/2017 to 08/19/2017		Denied By Worker	35.0	Show
EMPLOYER, TEST (PE01247)	08/20/2017 to 09/02/2017		Denied By Participant	9.0	Show
EMPLOYER, TEST (PE01247)	09/17/2017 to 09/30/2017		Approved By Both Parties	8.5	Show
EMPLOYER, TEST (PE01247)	09/17/2017 to 09/30/2017		Denied By Worker	8.5	Show

2. Click 'Edit Timesheet.'



- 3. Correct highlighted errors. Then click 'Update Timesheet.'
  - You may also adjust other shifts if needed.
  - You may also add a comment that will be visible to all parties.
- 4. When timesheet is correct, check the box signifying your signature and click 'Approve Timesheet.'
- 5. The other party will receive an email alerting them to review and approve timesheet.

# **TIMESHEET WARNINGS**

Timesheet warnings will appear if a Participant receives more than 12 hours of service in a single day and help catch, if and when, the wrong hours are entered. For example, if AM is selected rather than PM, and vice versa. Timesheet Warnings will not prevent the timesheet from being approved.

Below is an example of a timesheet error.

Listing Timesheet Line Items						
Participant	Worker	Service	Hours	Start Date and Time	End Date and Time	
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	5.0	Sun, 10/15/2017 1:00 PM	Sun, 10/15/2017 6:00 PM	Shov
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	5.0	Thu, 10/19/2017 1:00 PM	Thu, 10/19/2017 6:00 PM	Show
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	5.0	Fri, 10/27/2017 1:00 PM	Fri, 10/27/2017 6:00 PM	Sho
EMPLOYER, TEST (PE01247)	WORKER, TEST (XXX-XX-2623)	Routine supportive home care service non live in 15 minutes	2.0	Sat, 10/28/2017 10:00 AM	Sat, 10/28/2017 12:00 PM	Sho

# VIEWING HISTORICAL TIMESHEETS

Participants and Employees can view old timesheets and the status of previously entered timesheets.

- 1. Log into the system and view Timesheet Index.
- 2. For an Employee or Representative with multiple Participants, you will be able to see all timesheets pertaining to all your Participants. Likewise, for a Participant with multiple Employees, you will be able to see all of your timesheets pertaining to all of your Employees.

#### **RESETTING YOUR PASSWORD**

- 1. Go to the login page for PremierFMS Electronic Timesheets.
- 2. Click 'Forgot your password.'

Log In	
Email	
IRIS@premier-fms.com	
Password	
•••••	
Remember me	
Log in	
Forgot your password?	

3. Enter email address registered in the system and click 'Send me reset password instructions.'

Forgot your password?
Please enter below your email address that is registered with this system:
Send me reset password instructions
Log in

4. An email will be sent to you prompting you to set up a new password. Click the **'Change my password'** link in the email.

Reset password instructions Director x	a e
Premier e-Timesheets <etimesheets@annkissam.com> to me</etimesheets@annkissam.com>	12:57 PM (0 minutes ago) 🖄 🔺 💌
Hello,	
You have requested to change your password in the system. You can do this by clicking on the link below.	
Change my password	
Please log into the system and change your password. For security reasons, this link is only valid for 6 hours.	
If you are not able to log into the system in the next 6 hours, you will need to request a new password reset link.	
Best regards, Premier FMS	
COMPLEXTRALTY NOTICE: This enail communication and any attachments may contain confidential information. If you are not the intended recipitent you are hereby notified that you have received this communication in error and or copying of for risk contents is prohibited. If you have received this communication in error, please reply to the sender immediately or by telephone at <u>805-224-5510</u> and destroy all copies of this communication and any attachments privacy policy, please visit our internet web site at <u>www premiet/ms.com</u>	

5. Enter your new password and confirm new password. Then click 'Change my password.'

Change your password	
New password	
(8 characters minimum)	
1	
Confirm new password	
Change my password	

6. Your new password is effective immediately.