

A note from Senior Operations Manager, Jonathan Claflin:

As summer approaches, the PremierFMS team is looking forward to warmer weather, sunshine, and more importantly – another season supporting families and self-advocates. In the last few months, we have made several changes to our internal processes here at PremierFMS. We have fully implemented a new phone system, expanded our customer service phone hours, and continue to offer both online and in-person trainings on our EVV application – CareTime.

These changes will allow PremierFMS to better serve you, our clients, and ensure that you are able to get to one of our dedicated call center agents when needed. We are here to help you navigate the program and make your life easier.

We appreciate you for having trusted us as your fiscal agent and we look forward to a continued partnership supporting you to lead a successful self-directed life in your home and community.

In today's email:

- **DRW Shares Lawsuit Update on Ballot Access**
- **Wisconsin Ranks No. 15 on LTSS Scorecard**
- **Celebrating Helen Keller Day on June 27**
- **Americans Prefer to Stay at Home as They Age**
- **Upcoming Events and Conferences**
- **Employee Spotlight - Deirdre Englander**

DRW Shares Lawsuit Update on Ballot Access



Last month, Disability Rights Wisconsin (DRW) filed a temporary injunction for their ballot access lawsuit. The motion would provide electronic ballots to voters with disabilities. This ballot is similar to what military personnel and overseas voters use. The ballot will increase access to voting opportunities for voters with disabilities. At the moment, Wisconsin requires absentee ballots to be cast on paper. Voters are allowed to receive assistance from caregivers. Yet, sharing voting choices is not always preferred.

[Read Lawsuit Updates](#)

Wisconsin Ranks No. 15 on AARP Long-Term Services and Supports Scorecard

AARP recently released its Long-Term Services and Supports (LTSS) Scorecard. The Scorecard creates interest and investment in LTSS by measuring each state's support and services. It also identifies areas of improvement that directly affect consumers and their families. By ranking states amongst one another, the report aims to motivate each state to improve their LTSS services.

[See How Wisconsin Ranks](#)



PremierFMS is on social media. Click below to follow us on Facebook, Instagram, and LinkedIn so you can stay up to date with all things PremierFMS.



Celebrating Helen Keller Day on June 27

On June 27, we will celebrate the life and achievements of Helen Keller. Keller, who was blind and deaf, became a distinguished author, public speaker, and advocate for the deaf and blind throughout the 20th century.

Keller was the first blind and deaf woman to graduate from college in the United States. She graduated with honors from Radcliffe College in 1904.

[Learn More About Helen Keller](#)

AARP Survey - Americans Prefer to Stay at Home as They Age

A “Home and Community Preferences” survey by AARP found more than 75 percent of adults over 50 want to remain at home as they age. The survey polled almost 3,000 American adults of all ages. The survey found that most Americans were forced to make lifestyle adjustments during the pandemic. Despite lifestyle changes, older Americans felt less isolated at home than younger adults.

[View Survey Results](#)



Did You Know?

PremierFMS has a webpage dedicated to all things Electronic Visit Verification (EVV). This includes EVV training webinars and how to successfully use the system. This webpage can be found by clicking the button below and is a great resource for all things EVV.

[Explore PremierFMS EVV Resources](#)



Upcoming Events & Conferences

Event	Date & Location	Click for More Information
La Crosse Disability Pride Festival	June 20, 2024 Central High School La Crosse, WI	Disability Action Network
Madison Disability Pride Festival	June 27, 2024 Warner Park Madison, WI	Disability Pride Madison



Quarterly Reader Poll

My overall experience with PremierFMS has improved over the last three months.

[Agree](#)

[Disagree](#)



Employee Spotlight - Deirdre Englander

Five Things to Know About Deirdre:

What is Deirdre's role at PremierFMS?

Amongst many contributions to the team, Deirdre is a payroll specialist and has been with us since August 2022!

What does Deirdre like most about working at PremierFMS?

Deirdre likes being able to help in the community by providing payroll support to those who want to pursue living independent lives in their home.

What inspires Deirdre to help others?

"I like to treat those around me how I would like to be treated. I would hope those who help me would be doing all they can to ensure that I was taken care of and vice versa."

What are Deirdre's interests outside of work?

Deirdre enjoys being creative outside of the office and pursuing illustration.

What is Deirdre looking forward to this year?

Deirdre is excited for warm weather and everything the summer has to offer.



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