

## NEW MEXICO VETERAN DIRECTED CARE WORKER PAPERWORK CHECKLIST

DOCUMENT NAME	REQUIRED/OPTIONAL			
The NM Veteran Directed Care Worker Set-Up Form	Required			
The NM Veteran Directed Care Relationship Form	Required			
The NM Veteran Directed Care Live- In Exemption Form	Required			
Form W-4 for New Mexico State Withholding	Required			
Form W-4	Required			
Form I-9: Employment Eligibility Verification	Required			
Employer/Employee Agreement Form	Required			
The NM Veteran Directed Care Provider Rate Agreement Form	Required			
The NM Veteran Directed Care Background Check Disclosure	Required			
The NM Veteran Directed Care Payment Election Form	Required			
Paycard Welcome Kit	Informational			
The NM Veteran Directed Care Worker Timesheet	Required			
Fraud and Abuse Form	Required			
Privacy Policy	Informational			

## Note:

Please ensure all **REQUIRED** documents are filled out accurately before submitting them for processing.



## NM VETERAN DIRECTED CARE WORKER SET-UP FORM

**Instructions:** Please fill out any information in Sections 1 and 2, where applicable. Both the worker and the Veteran, or the Veteran's Authorized Representative, must sign and date the bottom in order to be considered complete. Please submit the completed form to **Premier Financial Management Services** (Premier FMS) via one of the following options below:

<b>Mail:</b> 10425 W North Ave. Suite 345 Milwaukee, WI 53226	<b>Email:</b> NMVDC@premier-fms.com		<b>Fax:</b> (855) 250-4644	
WORKER'S INFORMATION				
First Name:	Middle Initial	: Last Name:		
Mailing Address:	City:		State:	Zip:
Home #:	Cell #:	Work	< #:	
Email Address:				
Date of Birth:/ //	_ Social Security Numbe	r:		
VETERAN'S INFORMATION				
First Name:	Middle Initial	: Last Name:		
Mailing Address:	City:		State:	Zip:
Home #:	Cell #:	Work	< #:	
Email Address:				
Date of Birth: / /	-			
EMPLOYER INFORMATION				
First Name:	Middle Initial	: Last Name:		
By signing below, you certify that t documentation that may be neede office at 855-613-2898.				
Worker Signature:			Date:	_//
Veteran/AR Signature:			Date:	//



## NM VETERAN DIRECTED CARE RELATIONSHIP FORM

**Instructions:** Please fill out all of the information in Section 1 and select the correct relationship in Section 2. Both the worker and the Veteran, or the Authorized Representative, must sign and date the bottom in order to be considered complete. Please submit the completed form to **Premier Financial Management Services** (Premier FMS) via one of the following options below:

Sui	<b>il:</b> 425 W North Ave. te 345 waukee, WI 53226			Email: NMVDC@premier-fms.com		<b>Fax:</b> (855) 250-4644
SE	CTION 1:					
Wo	orker Name:				Date of Birth:	/ /
Vet	teran Name:					
Au	thorized Representative N	ame:				
SE	CTION 2: (Please select	you	legal relation	ship to the employer.)		
	Parent <sup>*±</sup>		Spouse <sup>*±</sup>	□ Stepparent	Ex-Spouse	
	Daughter/Son <sup>∓</sup>		Grandparent	Grandchild	□ Other:	
	Friend		Sibling	□ Stepchild <sup>†</sup>		
	Worker		Neighbor			
*	Due to your relationship with the employer and current legislation, you are exempt from payroll taxes for unemployment insurance (FUTA and SU <sup>-</sup> If your employment with the employer is terminat you will not receive unemployment benefits.	ΓΑ). ced,	the e legis from Secu By n Secu it me	to your relationship with employer and current lation, you are exempt payroll taxes for Social rity and Medicare (FICA). ot paying into Social rity and Medicare (FICA), eans you are not earning al Security work credits.	the child of th current legisla exempt from Social Securit (FICA) and ur	relationship as the employer and ation, you are payroll taxes for by and Medicare themployment JTA and SUTA) at birthday.

By signing below, you certify that the information on this form is accurate and that you have all supporting documentation that may be needed to verify your selection. Please be aware that if any changes occur in the relationship you are required to complete a new form and submit the new form to Premier FMS. For any questions or concerns, please contact our office at 855-613-2898.

Worker Signature:	Date:	_/	_/
Employer Signature:	Date:	_/	_/



## NM VETERAN DIRECTED CARE LIVE-IN EXEMPTION FORM

Under the Fair Labor Standards Act (FLSA), household employers are required to pay overtime to employees who work more than 40 hours in a single workweek, unless the employee qualifies as a live-in domestic service worker.

## **DEFINITION OF A DOMESTIC SERVICE WORKER:**

A worker resides on the employer's premises permanently when he or she lives, works, and sleeps on the employer's premises seven days per week and therefore has no home of his or her own other than the one provided by the employer under the employment agreement.

(OR)

A worker resides on the employer's premises for an extended period when he or she lives, works and sleeps on the employer's premises for five days a week (120 hours or more). If a domestic worker spends less than 120 hours per week working and sleeping on the employer's premises, but spends five consecutive days or nights residing on the premises, this also constitutes an extended period.

Does your employee qualify as a live-in worker?  Ves No				
Veteran/Employer:				
Authorized Representative:				
Individual Provider/Employee Name:				
Please note that it is your responsibility to let Premier Financial Management Services (Premier FMS) know when the employee no longer lives with the employer.				
Veteran Signature: Date: //				

Individual Provider/Employee Signature: \_\_\_\_\_ Date: \_\_\_\_ Date: \_\_\_\_/\_\_\_/

For any questions or concerns, please contact our office at 855-613-2898. Please submit the completed form to Premier FMS via one of the following options below:

Email:	Fax:
NMVDC@premier-fms.com	(855) 250-4644

## FOR NEW MEXICO STATE WITHHOLDING ONLY

Form **W-4** 

## **Employee's Withholding Certificate**

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Give Form W-4 to your employer.

Your withholding is subject to review by the IRS.

20**24** 

Department of the Treasury
Internal Revenue Service

01	(a) First name and middle initial	Last name	(b) Social security number		
Step 1:					
Enter					
Personal	Address		Does your name match the		
		name on your social security card? If not, to ensure you get			
nformation	City or town, state, and ZIP code	credit for your earnings,			
			contact SSA at 800-772-1213		
			or go to www.ssa.gov.		
	(c) Single or Married filing separately				
	Married filing jointly or Qualifying surviving s	pouse			
	Head of household (Check only if you're unmarried and pay more than half the costs of keeping up a home for yourself and a qualifying in				

**Complete Steps 2–4 ONLY if they apply to you; otherwise, skip to Step 5.** See page 2 for more information on each step, who can claim exemption from withholding, and when to use the estimator at *www.irs.gov/W4App*.

Step 2:	Complete this step if you (1) hold more than one job at a time, or (2) are married filing jointly and your spouse				
Multiple Jobs	also works. The correct amount of withholding depends on income earned from all of these jobs.				
or Spouse	Do <b>only one</b> of the following.				
Works	(a) Use the estimator at www.irs.gov/W4App for most accurate withholding for this step (and Steps 3–4). If you or your spouse have self-employment income, use this option; or				
	(b) Use the Multiple Jobs Worksheet on page 3 and enter the result in Step 4(c) below; or				
	(c) If there are only two jobs total, you may check this box. Do the same on Form W-4 for the other job. This option is generally more accurate than (b) if pay at the lower paying job is more than half of the pay at the				

higher paying job. Otherwise, (b) is more accurate

**Complete Steps 3–4(b) on Form W-4 for only ONE of these jobs.** Leave those steps blank for the other jobs. (Your withholding will be most accurate if you complete Steps 3–4(b) on the Form W-4 for the highest paying job.)

Step 3:	If your total income will be \$200,000 or less (\$400,000 or less if married filing jointly):		
Claim	Multiply the number of qualifying children under age 17 by \$2,000 \$		
Dependent and Other	Multiply the number of other dependents by \$500		
Credits	Add the amounts above for qualifying children and other dependents. You may add to this the amount of any other credits. Enter the total here	3	\$
Step 4 (optional): Other	(a) Other income (not from jobs). If you want tax withheld for other income you expect this year that won't have withholding, enter the amount of other income here. This may include interest, dividends, and retirement income	4(a)	\$
Adjustments	(b) Deductions. If you expect to claim deductions other than the standard deduction and want to reduce your withholding, use the Deductions Worksheet on page 3 and enter the result here	4(b)	\$
	(c) Extra withholding. Enter any additional tax you want withheld each pay period .	4(c)	\$

Step 5: Sign Here	Under penalties of perjury, I declare that this certificate, to the best of my knowledge and belief, is true, correct, and complete.		
	Employee's signature (This form is not valid unless you sign it.)	C	Date
Employers Only	Employer's name and address	First date of employment	Employer identification number (EIN)

For Privacy Act and Paperwork Reduction Act Notice, see page 3.

Cat. No. 10220Q

## Employee's Withholding Certificate

OMB No. 1545-0074

(b) Social security number

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Give Form W-4 to your employ

Department of the Treasury Inte

/er				

Internal Revenue Sei	rvice YOUr	withholding is subject to review by the IRS	5.
Step 1:	(a) First name and middle initial	Last name	
Enter Personal Information	Address		
mormation	City or town, state, and ZIP code		

Does your name match the name on your social security card? If not, to ensure you get
credit for your earnings, contact SSA at 800-772-1213 or go to <i>www.ssa.gov</i> .

(c) Single or Married filing separately Married filing jointly or Qualifying surviving spouse

Head of household (Check only if you're unmarried and pay more than half the costs of keeping up a home for yourself and a qualifying individual.)

Complete Steps 2-4 ONLY if they apply to you; otherwise, skip to Step 5. See page 2 for more information on each step, who can claim exemption from withholding, and when to use the estimator at www.irs.gov/W4App.

Step 2: Multiple Jobs	Complete this step if you (1) hold more than one job at a time, or (2) are married filing jointly and your spouse also works. The correct amount of withholding depends on income earned from all of these jobs.
or Spouse	Do <b>only one</b> of the following.
Works	(a) Use the estimator at <i>www.irs.gov/W4App</i> for most accurate withholding for this step (and Steps 3–4). If you or your spouse have self-employment income, use this option; or
	(b) Use the Multiple Jobs Worksheet on page 3 and enter the result in Step 4(c) below; or
	(c) If there are only two jobs total, you may check this box. Do the same on Form W-4 for the other job. This

option is generally more accurate than (b) if pay at the lower paying job is more than half of the pay at the higher paying job. Otherwise, (b) is more accurate

Complete Steps 3-4(b) on Form W-4 for only ONE of these jobs. Leave those steps blank for the other jobs. (Your withholding will be most accurate if you complete Steps 3-4(b) on the Form W-4 for the highest paying job.)

Step 3:	If your total income will be \$200,000 or less (\$400,000 or less if married filing jointly):		
Claim	Multiply the number of qualifying children under age 17 by \$2,000 \$		
Dependent and Other	Multiply the number of other dependents by \$500		
Credits	Add the amounts above for qualifying children and other dependents. You may add to this the amount of any other credits. Enter the total here	3	\$
Step 4 (optional): Other	(a) Other income (not from jobs). If you want tax withheld for other income you expect this year that won't have withholding, enter the amount of other income here. This may include interest, dividends, and retirement income	4(a)	\$
Adjustments	(b) Deductions. If you expect to claim deductions other than the standard deduction and want to reduce your withholding, use the Deductions Worksheet on page 3 and enter the result here	4(b)	\$
	(c) Extra withholding. Enter any additional tax you want withheld each pay period .	4(c)	\$

Step 5: Sign Here	Under penalties of perjury, I declare that this certificate, to the best of my knowle	edge and belief, is true,	ue, correct, and complete.		
	Employee's signature (This form is not valid unless you sign it.)		Date		
Employers Only	Employer's name and address	First date of employment	Employer identification number (EIN)		

For Privacy Act and Paperwork Reduction Act Notice, see page 3.

Cat. No. 10220Q

## **General Instructions**

Section references are to the Internal Revenue Code.

## **Future Developments**

For the latest information about developments related to Form W-4, such as legislation enacted after it was published, go to *www.irs.gov/FormW4*.

## **Purpose of Form**

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. If too little is withheld, you will generally owe tax when you file your tax return and may owe a penalty. If too much is withheld, you will generally be due a refund. Complete a new Form W-4 when changes to your personal or financial situation would change the entries on the form. For more information on withholding and when you must furnish a new Form W-4, see Pub. 505, Tax Withholding and Estimated Tax.

Exemption from withholding. You may claim exemption from withholding for 2024 if you meet both of the following conditions: you had no federal income tax liability in 2023 and you expect to have no federal income tax liability in 2024. You had no federal income tax liability in 2023 if (1) your total tax on line 24 on your 2023 Form 1040 or 1040-SR is zero (or less than the sum of lines 27, 28, and 29), or (2) you were not required to file a return because your income was below the filing threshold for your correct filing status. If you claim exemption, you will have no income tax withheld from your paycheck and may owe taxes and penalties when you file your 2024 tax return. To claim exemption from withholding, certify that you meet both of the conditions above by writing "Exempt" on Form W-4 in the space below Step 4(c). Then, complete Steps 1(a), 1(b), and 5. Do not complete any other steps. You will need to submit a new Form W-4 by February 15, 2025.

**Your privacy.** Steps 2(c) and 4(a) ask for information regarding income you received from sources other than the job associated with this Form W-4. If you have concerns with providing the information asked for in Step 2(c), you may choose Step 2(b) as an alternative; if you have concerns with providing the information asked for in Step 4(a), you may enter an additional amount you want withheld per pay period in Step 4(c) as an alternative.

When to use the estimator. Consider using the estimator at *www.irs.gov/W4App* if you:

1. Expect to work only part of the year;

2. Receive dividends, capital gains, social security, bonuses, or business income, or are subject to the Additional Medicare Tax or Net Investment Income Tax; or

3. Prefer the most accurate withholding for multiple job situations.

**Self-employment.** Generally, you will owe both income and self-employment taxes on any self-employment income you receive separate from the wages you receive as an employee. If you want to pay these taxes through withholding from your wages, use the estimator at *www.irs.gov/W4App* to figure the amount to have withheld.

**Nonresident alien.** If you're a nonresident alien, see Notice 1392, Supplemental Form W-4 Instructions for Nonresident Aliens, before completing this form.

## **Specific Instructions**

**Step 1(c).** Check your anticipated filing status. This will determine the standard deduction and tax rates used to compute your withholding.

**Step 2.** Use this step if you (1) have more than one job at the same time, or (2) are married filing jointly and you and your spouse both work.

Option (a) most accurately calculates the additional tax you need to have withheld, while option (b) does so with a little less accuracy.

Instead, if you (and your spouse) have a total of only two jobs, you may check the box in option **(c)**. The box must also be checked on the Form W-4 for the other job. If the box is checked, the standard deduction and tax brackets will be cut in half for each job to calculate withholding. This option is accurate for jobs with similar pay; otherwise, more tax than necessary may be withheld, and this extra amount will be larger the greater the difference in pay is between the two jobs.



**Multiple jobs.** Complete Steps 3 through 4(b) on only one Form W-4. Withholding will be most accurate if you do this on the Form W-4 for the highest paying job.

Step 3. This step provides instructions for determining the amount of the child tax credit and the credit for other dependents that you may be able to claim when you file your tax return. To qualify for the child tax credit, the child must be under age 17 as of December 31, must be your dependent who generally lives with you for more than half the year, and must have the required social security number. You may be able to claim a credit for other dependents for whom a child tax credit can't be claimed, such as an older child or a qualifying relative. For additional eligibility requirements for these credits, see Pub. 501, Dependents, Standard Deduction, and Filing Information. You can also include other tax credits for which you are eligible in this step, such as the foreign tax credit and the education tax credits. To do so, add an estimate of the amount for the year to your credits for dependents and enter the total amount in Step 3. Including these credits will increase your paycheck and reduce the amount of any refund you may receive when you file your tax return.

#### Step 4 (optional).

**Step 4(a).** Enter in this step the total of your other estimated income for the year, if any. You shouldn't include income from any jobs or self-employment. If you complete Step 4(a), you likely won't have to make estimated tax payments for that income. If you prefer to pay estimated tax rather than having tax on other income withheld from your paycheck, see Form 1040-ES, Estimated Tax for Individuals.

**Step 4(b).** Enter in this step the amount from the Deductions Worksheet, line 5, if you expect to claim deductions other than the basic standard deduction on your 2024 tax return and want to reduce your withholding to account for these deductions. This includes both itemized deductions and other deductions such as for student loan interest and IRAs.

**Step 4(c).** Enter in this step any additional tax you want withheld from your pay **each pay period**, including any amounts from the Multiple Jobs Worksheet, line 4. Entering an amount here will reduce your paycheck and will either increase your refund or reduce any amount of tax that you owe.

Step 2(b) – Multiple Jobs Worksheet (Keep for your records.)

If you choose the option in Step 2(b) on Form W-4, complete this worksheet (which calculates the total extra tax for all jobs) on **only ONE** Form W-4. Withholding will be most accurate if you complete the worksheet and enter the result on the Form W-4 for the highest paying job. To be accurate, submit a new Form W-4 for all other jobs if you have not updated your withholding since 2019.

**Note:** If more than one job has annual wages of more than \$120,000 or there are more than three jobs, see Pub. 505 for additional tables; or, you can use the online withholding estimator at *www.irs.gov/W4App*.

1	<b>Two jobs.</b> If you have two jobs or you're married filing jointly and you and your spouse each have one job, find the amount from the appropriate table on page 4. Using the "Higher Paying Job" row and the "Lower Paying Job" column, find the value at the intersection of the two household salaries and enter that value on line 1. Then, <b>skip</b> to line 3	1	\$					
2	<b>Three jobs.</b> If you and/or your spouse have three jobs at the same time, complete lines 2a, 2b, and 2c below. Otherwise, skip to line 3.							
	<b>a</b> Find the amount from the appropriate table on page 4 using the annual wages from the highest paying job in the "Higher Paying Job" row and the annual wages for your next highest paying job in the "Lower Paying Job" column. Find the value at the intersection of the two household salaries and enter that value on line 2a.	<b>2</b> a	\$					
	<b>b</b> Add the annual wages of the two highest paying jobs from line 2a together and use the total as the wages in the "Higher Paying Job" row and use the annual wages for your third job in the "Lower Paying Job" column to find the amount from the appropriate table on page 4 and enter this amount on line 2b	2b	\$					
	c Add the amounts from lines 2a and 2b and enter the result on line 2c	2c	\$					
3	Enter the number of pay periods per year for the highest paying job. For example, if that job pays weekly, enter 52; if it pays every other week, enter 26; if it pays monthly, enter 12, etc.	3						
4	<b>Divide</b> the annual amount on line 1 or line 2c by the number of pay periods on line 3. Enter this amount here and in <b>Step 4(c)</b> of Form W-4 for the highest paying job (along with any other additional amount you want withheld)							
	Step 4(b) – Deductions Worksheet (Keep for your records.)							
1	Enter an estimate of your 2024 itemized deductions (from Schedule A (Form 1040)). Such deductions may include qualifying home mortgage interest, charitable contributions, state and local taxes (up to \$10,000), and medical expenses in excess of 7.5% of your income	1	\$					
2	Enter:          • \$29,200 if you're married filing jointly or a qualifying surviving spouse         • \$21,900 if you're head of household         • \$14,600 if you're single or married filing separately           • • • • • • • • • • • • • • •	2	\$					
3	If line 1 is greater than line 2, subtract line 2 from line 1 and enter the result here. If line 2 is greater than line 1, enter "-0-"	3	\$					
4	Enter an estimate of your student loan interest, deductible IRA contributions, and certain other adjustments (from Part II of Schedule 1 (Form 1040)). See Pub. 505 for more information	4	\$					
5	Add lines 3 and 4. Enter the result here and in Step 4(b) of Form W-4	5	\$					

Privacy Act and Paperwork Reduction Act Notice. We ask for the information on this form to carry out the Internal Revenue laws of the United States. Internal Revenue Code sections 3402(f)(2) and 6109 and their regulations require you to provide this information; your employer uses it to determine your federal income tax withholding. Failure to provide a properly completed form will result in your being treated as a single person with no other entries on the form; providing fraudulent information may subject you to penalties. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation; to cities, states, the District of Columbia, and U.S. commonwealths and territories for use in administering their tax laws; and to the Department of Health and Human Services for use in the National Directory of New Hires. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism. You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by Code section 6103.

The average time and expenses required to complete and file this form will vary depending on individual circumstances. For estimated averages, see the instructions for your income tax return.

If you have suggestions for making this form simpler, we would be happy to hear from you. See the instructions for your income tax return.

Form W-4 (2024)

## Married Filing Jointly or Qualifying Surviving Spouse

Higher Paying Jo	b	Lower Paying Job Annual Taxable Wage & Salary											
Annual Taxable Wage & Salary	\$0 - 9,999	\$10,000 - 19,999	\$20,000 - 29,999	\$30,000 - 39,999	\$40,000 - 49,999	\$50,000 - 59,999	\$60,000 - 69,999	\$70,000 - 79,999	\$80,000 - 89,999	\$90,000 - 99,999	\$100,000 - 109,999	\$110,000 - 120,000	
\$0 - 9,99	9 \$0	\$0	\$780	\$850	\$940	\$1,020	\$1,020	\$1,020	\$1,020	\$1,020	\$1,020	\$1,370	
\$10,000 - 19,99	9 0	780	1,780	1,940	2,140	2,220	2,220	2,220	2,220	2,220	2,570	3,570	
\$20,000 - 29,99	9 780	1,780	2,870	3,140	3,340	3,420	3,420	3,420	3,420	3,770	4,770	5,770	
\$30,000 - 39,99	9 850	1,940	3,140	3,410	3,610	3,690	3,690	3,690	4,040	5,040	6,040	7,040	
\$40,000 - 49,99	9 940	2,140	3,340	3,610	3,810	3,890	3,890	4,240	5,240	6,240	7,240	8,240	
\$50,000 - 59,99	9 1,020	2,220	3,420	3,690	3,890	3,970	4,320	5,320	6,320	7,320	8,320	9,320	
\$60,000 - 69,99	9 1,020	2,220	3,420	3,690	3,890	4,320	5,320	6,320	7,320	8,320	9,320	10,320	
\$70,000 - 79,99	9 1,020	2,220	3,420	3,690	4,240	5,320	6,320	7,320	8,320	9,320	10,320	11,320	
\$80,000 - 99,99	9 1,020	2,220	3,620	4,890	6,090	7,170	8,170	9,170	10,170	11,170	12,170	13,170	
\$100,000 - 149,99	9 1,870	4,070	6,270	7,540	8,740	9,820	10,820	11,820	12,830	14,030	15,230	16,430	
\$150,000 - 239,99	9 1,960	4,360	6,760	8,230	9,630	10,910	12,110	13,310	14,510	15,710	16,910	18,110	
\$240,000 - 259,99	9 2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,790	16,990	18,190	
\$260,000 - 279,99	9 2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,790	16,990	18,190	
\$280,000 - 299,99	9 2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,790	16,990	18,380	
\$300,000 - 319,99	9 2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,980	17,980	19,980	
\$320,000 - 364,99	9 2,040	4,440	6,840	8,310	9,710	11,280	13,280	15,280	17,280	19,280	21,280	23,280	
\$365,000 - 524,99	9 2,720	6,010	9,510	12,080	14,580	16,950	19,250	21,550	23,850	26,150	28,450	30,750	
\$525,000 and ove	3,140	6,840	10,540	13,310	16,010	18,590	21,090	23,590	26,090	28,590	31,090	33,590	
	_			Single o	r Married	d Filing S	Separate	ly					

Lillerham David	la a la b		Lower Paying Job Annual Taxable Wage & Salary											
Higher Pay	ing Job			1	LOwe	Faying			wayeac	palal y	1	1		
Annual Taxable Wage & Salary		\$0 - 9,999	\$10,000 - 19,999	\$20,000 - 29,999	\$30,000 - 39,999	\$40,000 - 49,999	\$50,000 - 59,999	\$60,000 - 69,999	\$70,000 - 79,999	\$80,000 - 89,999	\$90,000 - 99,999	\$100,000 - 109,999	\$110,000 - 120,000	
\$0 -	9,999	\$240	\$870	\$1,020	\$1,020	\$1,020	\$1,540	\$1,870	\$1,870	\$1,870	\$1,870	\$1,910	\$2,040	
\$10,000 -	19,999	870	1,680	1,830	1,830	2,350	3,350	3,680	3,680	3,680	3,720	3,920	4,050	
\$20,000 -	29,999	1,020	1,830	1,980	2,510	3,510	4,510	4,830	4,830	4,870	5,070	5,270	5,400	
\$30,000 -	39,999	1,020	1,830	2,510	3,510	4,510	5,510	5,830	5,870	6,070	6,270	6,470	6,600	
\$40,000 -	59,999	1,390	3,200	4,360	5,360	6,360	7,370	7,890	8,090	8,290	8,490	8,690	8,820	
\$60,000 -	79,999	1,870	3,680	4,830	5,840	7,040	8,240	8,770	8,970	9,170	9,370	9,570	9,700	
\$80,000 -	99,999	1,870	3,690	5,040	6,240	7,440	8,640	9,170	9,370	9,570	9,770	9,970	10,810	
\$100,000 - <sup>-</sup>	124,999	2,040	4,050	5,400	6,600	7,800	9,000	9,530	9,730	10,180	11,180	12,180	13,120	
\$125,000 - <sup>-</sup>	149,999	2,040	4,050	5,400	6,600	7,800	9,000	10,180	11,180	12,180	13,180	14,180	15,310	
\$150,000 - <sup>-</sup>	174,999	2,040	4,050	5,400	6,860	8,860	10,860	12,180	13,180	14,230	15,530	16,830	18,060	
\$175,000 - <sup>-</sup>	199,999	2,040	4,710	6,860	8,860	10,860	12,860	14,380	15,680	16,980	18,280	19,580	20,810	
\$200,000 - 2	249,999	2,720	5,610	8,060	10,360	12,660	14,960	16,590	17,890	19,190	20,490	21,790	23,020	
\$250,000 - 3	399,999	2,970	6,080	8,540	10,840	13,140	15,440	17,060	18,360	19,660	20,960	22,260	23,500	
\$400,000 - 4	449,999	2,970	6,080	8,540	10,840	13,140	15,440	17,060	18,360	19,660	20,960	22,260	23,500	
\$450,000 ar	nd over	3,140	6,450	9,110	11,610	14,110	16,610	18,430	19,930	21,430	22,930	24,430	25,870	

Head of Household

Higher Paying Job Annual Taxable Wage & Salary		Lower Paying Job Annual Taxable Wage & Salary												
		\$0 - 9,999	\$10,000 - 19,999	\$20,000 - 29,999	\$30,000 - 39,999	\$40,000 - 49,999	\$50,000 - 59,999	\$60,000 - 69,999	\$70,000 - 79,999	\$80,000 - 89,999	\$90,000 - 99,999	\$100,000 - 109,999	\$110,000 - 120,000	
\$0 -	9,999	\$0	\$510	\$850	\$1,020	\$1,020	\$1,020	\$1,020	\$1,220	\$1,870	\$1,870	\$1,870	\$1,960	
\$10,000 -	19,999	510	1,510	2,020	2,220	2,220	2,220	2,420	3,420	4,070	4,070	4,160	4,360	
\$20,000 -	29,999	850	2,020	2,560	2,760	2,760	2,960	3,960	4,960	5,610	5,700	5,900	6,100	
\$30,000 -	39,999	1,020	2,220	2,760	2,960	3,160	4,160	5,160	6,160	6,900	7,100	7,300	7,500	
\$40,000 -	59,999	1,020	2,220	2,810	4,010	5,010	6,010	7,070	8,270	9,120	9,320	9,520	9,720	
\$60,000 -	79,999	1,070	3,270	4,810	6,010	7,070	8,270	9,470	10,670	11,520	11,720	11,920	12,120	
\$80,000 -	99,999	1,870	4,070	5,670	7,070	8,270	9,470	10,670	11,870	12,720	12,920	13,120	13,450	
\$100,000 -	124,999	2,020	4,420	6,160	7,560	8,760	9,960	11,160	12,360	13,210	13,880	14,880	15,880	
\$125,000 -	149,999	2,040	4,440	6,180	7,580	8,780	9,980	11,250	13,250	14,900	15,900	16,900	17,900	
\$150,000 -	174,999	2,040	4,440	6,180	7,580	9,250	11,250	13,250	15,250	16,900	18,030	19,330	20,630	
\$175,000 -	199,999	2,040	4,510	7,050	9,250	11,250	13,250	15,250	17,530	19,480	20,780	22,080	23,380	
\$200,000 -	249,999	2,720	5,920	8,620	11,120	13,420	15,720	18,020	20,320	22,270	23,570	24,870	26,170	
\$250,000 -	449,999	2,970	6,470	9,310	11,810	14,110	16,410	18,710	21,010	22,960	24,260	25,560	26,860	
\$450,000 a	and over	3,140	6,840	9,880	12,580	15,080	17,580	20,080	22,580	24,730	26,230	27,730	29,230	



## **Employment Eligibility Verification**

**Department of Homeland Security** U.S. Citizenship and Immigration Services

START HERE: Employers must ensure the form instructions are available to employees when completing this form. Employers are liable for failing to comply with the requirements for completing this form. See below and the <u>Instructions</u>.

**ANTI-DISCRIMINATION NOTICE:** All employees can choose which acceptable documentation to present for Form I-9. Employers cannot ask employees for documentation to verify information in **Section 1**, or specify which acceptable documentation employees must present for **Section 2** or Supplement B, Reverification and Rehire. Treating employees differently based on their citizenship, immigration status, or national origin may be illegal.

Section 1. Employee day of employment,	Section 1. Employee Information and Attestation: Employees must complete and sign Section 1 of Form I-9 no later than the first day of employment, but not before accepting a job offer.									
Last Name (Family Name)		First Name	(Given Name)		Middle Initi	al (if any)	Other Last	Names Us	ed (if any)	
Address (Street Number ar	nd Name)	A	pt. Number (if a	t. Number (if any) City or Town				State	ZIF	P Code
Date of Birth (mm/dd/yyyy)	U.S. Soci	al Security Number	Employ	vee's Email Addres	SS			Employee's Telephone Number		
I am aware that federa provides for imprison fines for false stateme use of false document connection with the co this form. I attest, und of perjury, that this inf including my selectior attesting to my citizen immigration status, is	ment and/or ints, or the s, in ompletion of der penalty formation, n of the box ship or	1.       A citizen of         2.       A noncitiz         3.       A lawful p         4.       A noncitiz	one of the following boxes to attest to your citizenship or immigration status (See         . A citizen of the United States         2. A noncitizen national of the United States (See Instructions.)         3. A lawful permanent resident (Enter USCIS or A-Number.)         4. A noncitizen (other than Item Numbers 2. and 3. above) authorized to work un         check Item Number 4., enter one of these:         SCIS A-Number       Form I-94 Admission Number							
correct. Signature of Employee			OR		To	OR dav's Date	(mm/dd/yyy	v)		
						·				
If a preparer and/or to Section 2. Employer				·						
business days after the e authorized by the Secret documentation in the Add	employee's first arv of DHS, doo	day of employme	ent, and must List A OR a c	physically exam	nine, or exa	mine cons	sistent with	an alterna	ative pro	cedure
		List A	OR	Li	st B	ļ	AND		List C	
Document Title 1										
Issuing Authority										
Document Number (if any)										
Expiration Date (if any)										
Document Title 2 (if any)			Addit	tional Informati	ion					
Issuing Authority										
Document Number (if any)										
Expiration Date (if any)										
Document Title 3 (if any)										
Issuing Authority										
Document Number (if any)										
Expiration Date (if any)			Cr	neck here if you us	sed an alterna	ative proce	dure authori	zed by DHS	s to exami	ne documents.
Certification: I attest, undo employee, (2) the above-lis best of my knowledge, the	sted documentat	ion appears to be	genuine and to	o relate to the em				First Day (mm/dd/	y of Emplo 'yyyy):	pyment
Last Name, First Name and	Title of Employer	or Authorized Repr	esentative Participant	Signature of En	nployer or Au	thorized Re	epresentativ	e	Today's [	Date (mm/dd/yyyy)
Employer's Business or Orga	anization Name		Employer's B	L Susiness or Organi	zation Addre	ss, City or	Town, State	, ZIP Code		

## LISTS OF ACCEPTABLE DOCUMENTS

All documents containing an expiration date must be unexpired.

\* Documents extended by the issuing authority are considered unexpired.

Employees may present one selection from List A or a

combination of one selection from List B and one selection from List C.

Examples of many of these documents appear in the Handbook for Employers (M-274).

LIST A Documents that Establish Both Identity and Employment Authorization	OR	LIST B Documents that Establish Identity AN	LIST C Documents that Establish Employment Authorization
<ol> <li>U.S. Passport or U.S. Passport Card</li> <li>Permanent Resident Card or Alien Registration Receipt Card (Form I-551)</li> <li>Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine- readable immigrant visa</li> <li>Employment Authorization Document that contains a photograph (Form I-766)</li> <li>For an individual temporarily authorized to work for a specific employer because of his or her status or parole:         <ul> <li>Foreign passport; and</li> <li>Form I-94 or Form I-94A that has the following:</li> </ul> </li> </ol>		<ol> <li>Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address</li> <li>ID card issued by federal, state or local government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address</li> <li>School ID card with a photograph</li> <li>Voter's registration card</li> <li>U.S. Military card or draft record</li> <li>Military dependent's ID card</li> </ol>	<ol> <li>A Social Security Account Number card, unless the card includes one of the following restrictions:         <ol> <li>NOT VALID FOR EMPLOYMENT</li> <li>VALID FOR WORK ONLY WITH INS AUTHORIZATION</li> <li>VALID FOR WORK ONLY WITH DHS AUTHORIZATION</li> </ol> </li> <li>Certification of report of birth issued by the Department of State (Forms DS-1350, FS-545, FS-240)</li> <li>Original or certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal</li> <li>Native American tribal document</li> </ol>
<ul> <li>(1) The same name as the passport; and</li> <li>(2) An endorsement of the individual's status or parole as long as that period of endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form.</li> <li>6. Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI</li> </ul>		<ul> <li>7. U.S. Coast Guard Merchant Mariner Card</li> <li>8. Native American tribal document</li> <li>9. Driver's license issued by a Canadian government authority</li> <li>For persons under age 18 who are unable to present a document listed above:</li> <li>10. School record or report card</li> <li>11. Clinic, doctor, or hospital record</li> <li>12. Day-care or nursery school record</li> </ul>	<ol> <li>Native American tribal document</li> <li>U.S. Citizen ID Card (Form I-197)</li> <li>Identification Card for Use of Resident Citizen in the United States (Form I-179)</li> <li>Employment authorization document issued by the Department of Homeland Security</li> <li>For examples, see <u>Section 7</u> and <u>Section 13</u> of the M-274 on <u>uscis.gov/i-9-central</u>.</li> <li>The Form I-766, Employment Authorization Document, is a List A, Item Number 4. document, not a List C document.</li> </ol>
<ul> <li>May be prese</li> <li>Receipt for a replacement of a lost, stolen, or damaged List A document.</li> <li>Form I-94 issued to a lawful permanent resident that contains an I-551 stamp and a photograph of the individual.</li> <li>Form I-94 with "RE" notation or refugee stamp issued to a refugee.</li> </ul>		Acceptable Receipts d in lieu of a document listed above for a to For receipt validity dates, see the M-274. Receipt for a replacement of a lost, stolen, or damaged List B document.	Receipt for a replacement of a lost, stolen, or damaged List C document.

\*Refer to the Employment Authorization Extensions page on <u>I-9 Central</u> for more information.



## Supplement A, Preparer and/or Translator Certification for Section 1

**Department of Homeland Security** 

U.S. Citizenship and Immigration Services

USCIS Form I-9 Supplement A OMB No. 1615-0047 Expires 07/31/2026

Last Name (Family Name) from Section 1.	First Name (Given Name) from Section 1.	Middle initial (if any) from Section 1.

**Instructions:** This supplement must be completed by any preparer and/or translator who assists an employee in completing Section 1 of Form I-9. The preparer and/or translator must enter the employee's name in the spaces provided above. Each preparer or translator must complete, sign, and date a separate certification area. Employers must retain completed supplement sheets with the employee's completed Form I-9.

# I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mn	n/dd/yyyy)	
Last Name <i>(Family Name)</i>	First I	Name <i>(Given Name)</i>			Middle Initial <i>(if any)</i>
Address (Street Number and Name)		City or Town		State	ZIP Code

## I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			/dd/yyyy)	
First I	Name <i>(Given Name)</i>			Middle Initial <i>(if any)</i>
	City or Town		State	ZIP Code
	First	First Name <i>(Given Name)</i>	First Name (Given Name)	

## I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mm	/dd/yyyy)	
Last Name (Family Name)	First	Name ( <i>Given Name</i> )			Middle Initial <i>(if any)</i>
Address (Street Number and Name)		City or Town		State	ZIP Code

# I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mn	n/dd/yyyy)	
Last Name <i>(Family Name)</i>	First N	Name <i>(Given Name)</i>			Middle Initial <i>(if any)</i>
Address (Street Number and Name)		City or Town		State	ZIP Code

Supplement B,



## **Reverification and Rehire (formerly Section 3)**

**USCIS** Form I-9 **Supplement B** OMB No. 1615-0047 Expires 07/31/2026

**Department of Homeland Security** 

U.S. Citizenship and Immigration Services

Last Name (Family Name) from Section 1.	First Name (Given Name) from Section 1.	Middle initial (if any) from Section 1.

Instructions: This supplement replaces Section 3 on the previous version of Form I-9. Only use this page if your employee requires reverification, is rehired within three years of the date the original Form I-9 was completed, or provides proof of a legal name change. Enter the employee's name in the fields above. Use a new section for each reverification or rehire. Review the Form I-9 instructions before completing this page. Keep this page as part of the employee's Form I-9 record. Additional guidance can be found in the Handbook for Employers: Guidance for Completing Form I-9 (M-274)

Date of Rehire (if applicable)	New Name (if applicable)					
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)			Middle Initial
	ee requires reverification, you prization. Enter the document		present any acceptable List A opelow.	or List C	c documentat	ion to show
Document Title		Document Number (if any)		Expirat	tion Date (if any	/) (mm/dd/yyyy)
			yee is authorized to work in o be genuine and to relate to			
Name of Employer or Authorize	ed Representative	Signature of Employer or Aut	horized Representative		Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)			Check here if you used an alternative procedure authoriz by DHS to examine document		
Date of Rehire (if applicable)	New Name (if applicable)					
Date ( <i>mm/dd/yyyy</i> )	Last Name (Family Name)		First Name (Given Name)			Middle Initial
continued employment autho	ee requires reverification, you prization. Enter the document	information in the spaces l	present any acceptable List A opelow.			
Document Title		Document Number (if any)		Expirat	tion Date (if any	/) (mm/dd/yyyy)
			yee is authorized to work in o be genuine and to relate to			
Name of Employer or Authorize	ed Representative	Signature of Employer or Aut	horized Representative		Today's Date	(mm/dd/yyyy)
Additional Information (Initia	al and date each notation.)	nd date each notation.)		□ a		ou used an edure authorized nine documents.
Date of Rehire (if applicable)	New Name (if applicable)					
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)			Middle Initial
	ee requires reverification, you prization. Enter the document		present any acceptable List A opelow.	or List C	c documentat	on to show
Document Title		Document Number (if any)		Expirat	tion Date (if any	/) (mm/dd/yyyy)
			yee is authorized to work in o be genuine and to relate to			
Name of Employer or Authorize	ed Representative	Signature of Employer or Aut	horized Representative		Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)			<b></b>		ou used an edure authorized nine documents.



## EMPLOYER/EMPLOYEE AGREEMENT FORM

This Employer/Employee Agree	ement is entered into this	day of	
between	(Veteran) and	<u> </u>	(Employee).

## **Employee Responsibilities**

I, \_\_\_\_\_\_ (Employee), am aware and agree that my employment is conditioned on my employer's participation in The New Mexico Veteran Directed Care Program. If my employer ends their participation in The New Mexico Veteran Directed Care Program, my employment may end. I agree to the following terms of employment:

- 1. During the term of this Agreement, I shall provide support to my employer by performing the duties outlined in this agreement and any attachments to it.
- I agree to assist my employer in maintaining the documentation and records required by my employer or Premier FMS. I agree to complete all necessary paperwork to secure mandatory payroll deductions from my pay.

All records I may have or assist in maintaining are the property of my employer. I will keep these records confidential, release them only with the consent of my employer, and return them to my employer if my employment ends.

- 3. I shall immediately notify a physician, or call 9-1-1 if my employer experiences a medical emergency or illness.
- 4. I agree to participate in any meetings if requested to do so by my employer.
- I agree to abide by all of my employer's rules regarding my employment duties to the employer through The New Mexico Veteran Directed Care Program and I acknowledge receipt of the following rules: (If you agree, please check all boxes.)
  - □ I am a US Citizen or Legal Alien.
  - □ I am able to demonstrate an ability to perform tasks employer requests.
  - □ I will document time-in and time-out for each shift and must use a standardized form, which my employer or Premier Financial Management Services will supply.
- 6. I understand that this is an employment at will relationship, which can be terminated by me or my employer at any time. However, my employer cannot terminate my employment on the basis of my race, religion, sex, disability, or other protected status under Federal or state law. In addition, I agree to give seven days written notice to my employer if I terminate my employment.
- 7. I understand and acknowledge that my employer is my sole employer and that I am not an employee of Premier Financial Management Services, The Independence Center, or any other State or Federal Agency.
- 8. I agree to not sue Premier Financial Management Services for its role as the financial administrator of my employer's program and for its role in administering The New Mexico Veteran Directed Care Program.

- 9. I agree to the following compensation for the services I shall perform: \$ \_\_\_\_\_\_ an hour.
- 10. I understand that if my Veteran goes into the hospital, or other medical care setting, I cannot be paid during their absence.
- 11. I will not submit timesheets for any hours of work I have not performed, if so, falsifying timesheets will cause legal proceedings to be pursued.
- 12. As an employee, I understand I cannot sign timesheets on behalf of my Employer—even if I have a POA.

## **EMPLOYER RESPONSIBILITIES**

Milwaukee, WI 53226

I, \_\_\_\_\_ (Employer),

- 1. Will provide Premier Financial Management Services with the necessary documentation to assure timely compensation of my employee.
- 2. Will compensate my employee in the following manner: \$ \_\_\_\_\_ an hour.
- 3. I understand I am approved for a specific number of hours a month for service(s) and I will only use the amount authorized on my plan. If I need additional hours, I will consult with my Coach before I allow my employee to work additional hours.
- 4. Payroll will be handled by Premier Financial Management Services which will withhold all necessary taxes, unemployment, and other withholdings from the employee's paycheck.
- 5. I will assure my employee receives appropriate training.
- 6. I will evaluate the performance of my employee and provide appropriate feedback to assure that I am receiving quality supports.
- 7. I understand that if the Veteran goes into the hospital, employees cannot be paid during that time.
- 8. I will sign off/approve any timesheets for hours worked by my employee(s). I understand falsifying timesheets will cause legal proceedings to be pursued.
- 9. I understand I must treat my employee(s) with respect and that I cannot solicit them for anything or harass them in any way (sexually or verbally).

Employee Signature:	Date:	/	/
Employer Signature:	Date:	/	/

For any questions or concerns, please contact our office at 855-613-2898. Please submit the completed form to Premier FMS via one of the following options below:

Mail:	Email:	Fax:
10425 W North Ave.	NMVDC@premier-fms.com	(855) 250-4644
Suite 345	•	



## NM VETERAN DIRECTED CARE PROVIDER RATE AGREEMENT FORM

**Instructions:** Fill out each section as appropriate. Once complete, please sign and date the form and submit to **Premier Financial Management Services** (Premier FMS) via one of the following options below:

<b>Mail:</b> 10425 W North Ave. Suite 345 Milwaukee, WI 53226	Email: NMVDC@premier-fms.com		<b>Fax:</b> (855) 250-4644
PROVIDER'S INFORMATION			
Name:		Last 4 Digits of SSN	:

Veteran's Name: \_\_\_\_

## **RATE AGREEMENT INFORMATION**

Service Type	Wage	Per	Effective Date
Personal Assistance Services & Supports		Hour	

By signing below, we understand that only the pay rates above will be paid. For any questions or concerns, please contact our office at 855-613-2898.

Provider Signature:	Date:	_/	_/
Veteran/Employer Signature:	Date:	_/	/



## NM VETERAN DIRECTED CARE BACKGROUND CHECK DISCLOSURE

Premier Financial Management Services (Premier FMS) is required, as part of The New Mexico Veteran Directed Care program, to conduct a background check before workers are eligible to begin working for a Veteran. Premier FMS will be running the background check. Successfully passing the background check is a condition of employment with the Veteran.

Name (First, Middle, Last): Maiden Name or Alias (If applicable): \_\_\_\_\_ Social Security Number: \_\_\_\_\_ Date of Birth: \_\_\_\_/ \_\_\_\_

## AUTHORIZATION

By signing below, I certify that the information provided above is accurate. I authorize Premier FMS to conduct a background check. Furthermore, I understand that the results of the background checks will be shared with The New Mexico Veteran Directed Care Coach and Veteran/Authorized Representative.

Signature: \_\_\_\_\_ Date: \_\_\_/ \_\_/ \_\_\_\_

For any questions or concerns, please contact our office at 855-613-2898. Please submit the completed form to Premier FMS via one of the following options below:

Mail: 10425 W North Ave. Suite 345 Milwaukee, WI 53226

Email: NMVDC@premier-fms.com Fax: (855) 250-4644



## NM VETERAN DIRECTED CARE PAYMENT ELECTION FORM

**Instructions:** Please check the appropriate box in Section 1 and fill out any information in Section 2, where applicable. If paycard box is checked, skip Section 3. If paper check box is checked, skip Sections 3 and 4. If neither paycard box nor paper check box is selected, please proceed to fill out Sections 3 and 4. After entering the Financial Institution information in Section 3, please attach the required documentation as listed. Review Sections 4 and 5, then sign and date. The form must be signed and dated at the bottom in order to be considered complete. For any questions or concerns, please contact our office at 855-613-2898.

Suit	<b>il:</b> I25 W North Ave. te 345 waukee, WI 53226				<b>mail:</b> MVDC@premier-fms.	com	<b>Fax:</b> (855) 250-4644
SE	CTION 1: (Check	one k	oox ONLY)			Effective Date	e: / /
	New DD Set Up		New Paycard Set-Up		Existing Paycard Set-Up		
SE	CTION 2: (Please	print	clearly)				
Vet	eran Information:						
Vet	eran Name:						
Wo	orker Information:						
Wo	rker Name:				Last	4 Digits of SSN:	
Ver	ndor Information:						
Ver	ndor Name:				Cont	tact Number:	
Со	ntact person:				Emai	il Address:	
SE	CTION 3:						
Nai	me of Financial Ins <sup>.</sup>	titutic	on:				
Тур	e of Account:				Savings	Pe	ercentage:%
	Г						٦
			(No starter ch FOR SAVIN routing and a	eck or a <b>GS ACC</b> ccount r	COUNT: Attach letter	r from bank with	



## IC VETERAN DIRECTED CARE PAYMENT ELECTION FORM

Name of Financial Insti	tution:			
Type of Account:		Savings	Percentage:	_%
Г			Г	
	<b>FOR CHECKING</b> (No starter check o	<b>ACCOUNT:</b> Tape a voided chec r deposit slip.)	k here.	
	routing and accour	<b>CCOUNT:</b> Attach letter from bar t numbers. ed on bank's letterhead.)	ık with	
L				
SECTION 4:				
Check Stubs:				

I hereby elect to receive my check stubs via mail, not online.

**SECTION 5:** (Check one box ONLY)

## Authorization for Set-Up or Change:

- □ I hereby authorize Premier Financial Management Services (Premier FMS) to **deposit** any amount owed to me for wages and/or reimbursements. Premier FMS is not responsible for any erroneous information provided. Also, I grant Premier FMS permission to correct and/or adjust any electronic funds transfer resulting from an erroneous overpayment by debiting my account. This authorization is to remain in full force and effect until Premier FMS receives written notification from me to terminate the agreement.
- I hereby elect and consent to receive my wages to a paycard by electronic transfer. I also grant Premier Financial Management Services (Premier FMS) permission to correct and/or adjust any electronic funds transfer resulting from an erroneous overpayment by debiting my account. I acknowledge I have received a copy of the terms, conditions, and fees associated with using the aforementioned paycard. This authorization is to remain in full force and effect until Premier FMS receives written notification from me to terminate the agreement.

Signature: \_\_\_\_

\_\_\_\_\_ Date: \_\_\_/ \_\_/

#### Global Cash Card ORTANT NOTICES

- (1) Please read carefully. This agreement contains an arbitration provision ("Dispute Clause" section) requiring all claims to be resolved by way of binding arbitration.
- Always know the exact dollar amount available on the card. Merchants may not have access to determine the card balance.
- By accepting, signing, or using this card, you agree to be bound by the terms and conditions contained in this agreement.

(4) If you do not agree to these terms, do not use the card.

(4) If you do not agree to these terms, do not use the card. This Cardholder Agreement ("Agreement") outlines the terms and conditions under which the Global Cash Card Card has been issued to you. In this Agreement, "Card" means the Global Cash Card Card issued to you by MetaBank®. "You" and 'your" means the person or persons who have received the Card and are authorized to use the Card Card issued to you by MetaBank®. "You" and 'your" means the global Cash Card Card issued to you by MetaBank®. "and 'your" means the global Cash Card Card issued to you by MetaBank®. "You" and 'your" means the person or persons who have received the Card and are authorized to use the Card as provided for in this Agreement. "We," 'us," and 'our "mean MetaBank, our successors, affiliates or assignees. The Card will remain the property of MetaBank and must be surrendered upon demand. The Card is northansferable, and it may be canceled, repossessed, or revoked at any time without prior notice subject to applicable law. Please read this Agreement cardfully and keep it for future reference. 1. About Your Card Your Card is a prepaid card, which allows you to access funds loaded to your Card account. You should treat your Card with the same care as you would treat cash. Your Card account does not constitute a checking or savings account and is not connected in any way to any other account, you may have. The Card is not a credit card. You will not receive any interest on the funds in your Card account. All funds loaded to your Card account are held in a custodial account with us on your behalf, and are insured by the Federal Deposit Insurance. 2. Fees

Global Cash Card Fees		
Initial and Monthly Fees	;	
Monthly Fee		NO FEE
Inactivity Fee (After 90 days of No-		NO FEE \$3.50
Activity)		ψ0.00
/ (durity)		
Get Cash		
	*	\$2.00
Withdrawal Fee - MoneyPass Withdrawal Fee - Allpoint	*	NO FEE
(Surcharge Free)		NOTEL
Withdrawal Fee (Non-	*	\$2.00
Allpoint/MoneyPass)		φ2.00
Surcharge Fee may apply		
Decline Fee		\$1.00
Balance Inquiry Fee		\$1.00
Withdrawal Fee Outside U.S. (FTF)		\$3.50
Dealing Fee Outside U.S. (FTF)		\$3.00 \$3.00
Decline Fee Outside U.S. (FTF)		<u>\$3.25</u> \$3.25
Balance Inquiry Fee Outside U.S.		\$3.25
(FTF)		
Over-the-Counter Transaction Fee -		NO FEE
U.S.		00/
Over-the-Counter Transaction Fee -		2%
Outside U.S. (FTF)		
Spond Monoy		
Spend Money Point of Sale Signature Purchase	*	NO FEE
		NUFEE
Fee Doint of Solo DINI Transaction Fee	*	NO FEE
Point of Sale PIN Transaction Fee Point of Sale Signature Decline Fee	_	\$0.80
Point of Sale Signature Decline Fee		
Point of Sale PIN Decline Fee		\$0.45
Point of Sale Signature Purchase Fee Outside U.S. (FTF)		NO FEE
		<b>MA 75</b>
Point of Sale PIN Transaction Fee		\$1.75
Outside U.S. (FTF) Point of Sale Signature Decline Fee		<b>A</b> 4 <b>F</b> 0
Point of Sale Signature Decline Fee		\$1.50
Outside U.S. (FTF)		
Point of Sale PIN Decline Fee		\$1.25
Outside U.S. (FTF)		
Convenience Check Fee		NO FEE
Bill Pay		NO FEE

Add Money	
Load Card via Direct Deposit	NO FEE
MoneyGram or Western Union (Third Party Fees May Apply)	NO FEE
(Third Farty Fees May Apply)	

Account Information					
Automated Telephone U.S. (IVR)		NO FEE			
Operated Assisted U.S.		<b>NO FEE</b>			
Automated Telephone (Outside		NO FEE			
U.S.)					
Operated Assisted (Outside U.S.)		NO FEE			
Transaction History (Mailed - By		NO FEE			
Request)					
Online Statements		NO FEE			
Balance Inquiry Fee		NOFEE			
Balance Inquiry Fee: Online/IVR/Live Customer					
Service/Text					
(standard text messaging rates may					
apply)					
Cardholder Notifications:		NO FEE			
Telcom/Email/Text					
(standard text messaging rates may					
apply)					
Mobile Web (data rates may apply)		NO FEE			
Other Services		-			
Money Transfer Worldwide (Card- to-Card)		NO FEE			
Transfer to Checking Account	*	\$1.00			
PIN Change Fee		NO FEE			
Foreign Transaction Fee (FTF)		3% of			
		total			
Overnight Delivery		\$35.00			
Replacement Card Fee		NO FEE			
Website: www.globalcashcard.com					
Website: www.globalcashcard.com Phone: (949) 751-0360					
NOTE: Effective January 1. 2015 Illin	ois	S			
residents and Effective October 1.20	16				
Connecticut residents will be provided no fee					
point of sale transactions, two (2) declines					
point of sale transactions, two (2) declines monthly at no fee, and inactivity fee not assessed					
until after 12 consecutive months of no activity.					
Effective May 3, 2017 Pennsylvania residents will					
be provided no fee point of sale transa	act	ions, one			
in-network ATM withdrawal at no fee,	ar	nd			
inactivity fee not assessed until after	12	, it, for a			
consecutive months of no activity. Ina	CI	vity tee			
not assessed for Minnesota residents	j				

ATM Fees: When you use an ATM, you may be charged a fee by the ATM operator or any network used to complete the transaction (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer). Foreign Transaction Fee (FTF): If you obtain your funds or make purchase(s) in a currency or country other than the currency or country in which your Card was issued "foreign Transaction", you will be charged a fee (please see fee table) on the total amount of the transaction in U.S. Dollars. If the Foreign Transaction Fee that may have been charged a topurchase (s) in a currency or country in which your Card was issued "foreign transaction", we will not refund any Foreign Transaction Fee that may have been charged on your original burchase.

transaction in U.S. Dollars. If the Foreign Transaction results in a credit due to a return, we will not return any Foreign Transaction Fee that may have been charged on your original purchase. **Currency Conversion:** If you make a Foreign Transaction, the amount deducted from your funds will be converted by the network or card association that processes the transaction into an amount in the currency of your Card. The conversion rate selected by the network is independent of the Foreign Transaction Fee that we charge as compensation for our services. **3.** Getting Started Important information for Opening a Card: To open a card account you must consent to receive communication from us in electronic form. To help the federal government fight the funding of terrorism and money laundering activities, the USA PATRIOT Act requires all financial institutions and their thrird parties to obtain, verify, and record information that identifies each person who opens a Card. What this means for you: When you open a Card, we will ask for your name, street address, date of brith, and other information that will allow us to identify you. We may also ask to see a copy of your divite **y e** § license or other documents at any time. We may limit your ability to use your Card or certain Card features until we have been able to successfully verify youridentity. **Eligibility and Activation:** To be eligible to use and activate this Card, you to be bound by and complete and you have read this Agreement and agree to be bound by and comply with its terms.

4. Using Your Card a. Loading Your Card You may add funds to your Card account, called "loading," by: Automated Clearing House (ACH), direct deposit, MoneyGram and Western Union. The maximum amount at of each value reload via cash at MoneyGram is \$399.99 per day or Western Union locations is \$950.00 per day with a maximum combined total not to exceed \$2,500.00 per month. Each load may be subject to a fee pursuant to the Fees section. If you arrange to have funds transferred directly to your Card from a third party through an ACH load, you must enroll with the third party by providing the bank routing number and direct deposit account number that we provide you. You are not authorized to use this bank routing number and direct deposit account number for any other purpose. The amount of each load must be at least \$10.00 (there is no minimum load for ACH credits). We will reject any loads that exceed the maximum balance allowed on your Card. There are also maximum load restrictions we may place on your. Card when aggregated with any other Cards you have. You agree to present the Card and meet the time. The Card you prove the purpose. The amount of each do must be at least \$10.00 (there is no minimum load for ACH credits). We will reject any loads that exceed the maximum balance allowed on your Card when aggregated with any other Cards you have. You agree to present the Card and meet the time. The Card your prove the purpose that account of each meet the totime.

# Identification requirements to complete take the second se

PRIMARY CARDHOLDER. If you have questions about this requirement, please call (949) 751-0360. b. Accessing Funds and Limitations Each time you use your Card, you authorize us to reduce the value available on your Card by the amount of the transaction and any applicable fees. Your Card cannot be redeemed for cash. You may use your Card to (1) withdraw cash from your Card account, (2) load funds to your Card account, (3) transfer funds between your Card accounts whenever your Card account, (3) transfer funds between your Card accounts whenever your Card account, (3) transfer funds or services wherever your Card is (1) with your chase or lease goods or services wherever your Card is (1) with your card account in the amounts and on the days you reguest. Some of these services may not be available at all terminals. We will provide you our bank routing number and an account number for the sole purpose of initiating direct deposits to use the bank routing number and account number to make a debit transaction with a paper check, check-by-phone or other item processed as a check, if you do not have sufficient funds in your account. These debits will be declined and your payment will not be processed. LOAD, WITHDRAWAL and SPEND LIMITS

LOAD, WITHDRAWAL and SPEND LIMITS Load Limitations	Limit
Total Number of times you can reload your Card via Direct Deposit	Unlimited
Minimum Load Amount via Direct Deposit	\$.01
Total Number of times you can reload your Card via Westem Union or MoneyGram	To Maximum Daily Load
Minimum Load Amount via Western Union or MoneyGram	\$10.00
Maximum Daily Load Western Union	\$950.00
Maximum Daily Load MoneyGram	\$999.99
Maximum Monthly Load Western Union*	\$2,500.00
Maximum Monthly Load MoneyGram*	\$2,500.00
*Maximum Aggregated Card Load Limits	\$2,500.00
Card to Card Transfers	\$2500.00
Payee Transfers (Bill Pay)	Unlimited within available balance.
Bank Account Transfers	\$5,000.00
Withdrawal Limitations	Limit
Total number of ATM withdrawals	5 within 24 hours
Total Maximum Amount per ATM transaction (if ATM allows)	\$500.00
Total Maximum amount of ATM transaction(s)	\$1,010.00 within 24 hours
Total Maximum amount of Over the Counter Withdrawals**	\$7,500.00 within 24 hours
Spend Limitations	Limit
Maximum amount of Point of Sale transaction	\$7,500.00 within 24 hours
Maximum amount of Point of Sale PIN transactions	\$7,500.00 within 24 hours

456628, 467321, 402717, 528197, 528227, and 530327. \*\*Amounts and fees may vary depending on merchant/bank

#### Personal Identification Number ("PIN")

c. Personal Identification Number ("PIN") After successful validation, you will select a four-cligit Personalized Identification Number ("PIN") by calling customer service at (949) 751-0360. You may use your Card to obtain cash from any Automated Teller Machine (ATM) or at any point of sale (POS) device which requires entry of a PIN where your Card is accepted. All ATM transactions are treated as cash withdrawal transactions. You should not write or keep your PIN with your Card. Never share your PIN with anyone and do not enter your PIN into any terminal that appears to be modified or suspicious. If you believe that anyone has gained unauthorized access to your PIN, you should advise us immediately. If lowing the procedures in the section labeled "I ost or advise us immediately, following the procedures in the section labeled "Lost or Stolen Cards; Unauthorized Transactions" below.

d. Obtaining Card Balance Information You may obtain information about the amount of money you have remaining in your Card account by calling (949) 751-0360. This information, along with a 60-day history of account transactions, is also available on-line at www.globalcashcard.com. You also have the right to obtain a sixty (60) day written history of account transactions by calling (949) 751-0360 or by writing us at Global Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606.

#### Authorized Users

e. Authorized Users We may allow you to request an additional Card for another person. If we do, you are responsible for all transactions and fees incurred by you or any other person you have authorized. You must notify us to revoke permission for any person you previously authorized to use Card information or have access to your account. You are wholly responsible for the use of each Card according to the terms of this Agreement subject to the section labeled "Lost or Stolen Cards; Unauthorized Transactions" below and other cardicated law. Transactions" below, and other applicable law,

3972 Barranca Pkwy STE J610 Irvine, CA 92606





# welcome

## •••PLEASE READ••• DO NOT DISCARD



Activate and set your PIN: Go to globalcashcard.com/activate or call 866-929-8096.

**Start using your card:** Sign the back of your card and start using it.

**Congratulations!** Activate your new card and start enjoying the benefits today!

Manage your card: Manage your funds your way! Go to globalcashcard.com and click "User Login" to manage your card account online.

**Mobile Access** – Check your card balance, transfer funds, pay bills, find ATMs, and much more by visiting our mobile friendly site at globalcashcard.com/login.<sup>1</sup>

**Use Your Card** – Pay retailers, restaurants, gas stations, online merchants, and more by using your card as a signature type of purchase.

Get Cash Back - Use your PIN for purchases, and get cash back from merchants.

Get Cash at ATMs - Get cash at ATMs worldwide.

Alert Notifications - Go to your online account at globalcashcard.com to set up text or e-mail alerts.1

1 Standard text message and data rates, fees, and charges may apply.

Find helpful card tips inside

# **GET TO KNOW YOUR CARD**

#### To activate your card go to: globalcashcard.com/activate or call 866-929-8096 For customer service, call 949-751-0360

#### Getting Started with Your Card

Your employer should fund your card with your pay on payday. You will have access to your funds through merchants and ATMs worldwide.

#### Lost or Stolen Cards

Report a lost or stolen card to Global Cash Card immediately by calling 949-751-0360.

### Using Your Global Cash Card

#### Point-of-Sale Purchase

Use your card any place that accepts Visa<sup>®</sup> or Mastercard<sup>®</sup>, such as grocery stores, restaurants, gas stations, and retail stores.

#### Use as Signature or Debit

- Signature Transactions: These purchases do not require a PIN and are the most efficient way to use your card. These transactions are without a fee.1
- · Debit/PIN Transactions: These are PIN transactions and are best used when you want cash back from a merchant.

#### ATM Transactions

Access your money at ATMs worldwide. Visit our website to find surcharge-free ATMs in your area, or visit moneypass.com or allpointnetwork.com.4

#### Multiple Ways to Check Your Card Balance Without a Fee

- · Go to globalcashcard.com/login.
- · Use two-way texting.2
- · Sign up for card alerts to get automatic notifications.2
- · Call 949-751-0360 and follow the prompts.

#### Get Your Money Off the Card Without a Fee1

You can go to any participating bank and withdraw all of your money to the penny. Inform the teller you wish to do an over-the-counter transaction, and tell them the amount you would like to withdraw. You may be asked to show your ID. You can check your balance online or by enrolling in our two-way text service.2

#### Internet Purchases<sup>1</sup>

There is no fee to make Internet purchases with your card from Global Cash Card.

#### **Gas Stations**

The best way to use your card at gas stations is to prepay for the exact amount at the cashier. If you pay at the pump, the gas station may place a hold of up to \$100 or more on your card. This hold can last up to 24 hours.

#### Restaurants

Restaurants may automatically add up to 25% or more to your bill to cover a tip. If you do not have the total on your card to cover the amount, the transaction will be declined

## Accessing Your Card Account

#### Access Your Card Account Online

Go to globalcashcard.com. Click on the "Register" button under the New User section of User Login. Select a username and password. On future visits, only your username and password will be required.

#### Mobile Access<sup>2</sup>

Access your card account anywhere, anytime. You can check card balances, transfer funds, pay bills, find ATMs, and much more. Visit globalcashcard. com/login from any web-enabled device.

#### Two-Way Texting<sup>2</sup>

A service that allows you to text pre-defined commands to a short code and receive information on balance, card activity, and card account information.

#### Account Alerts<sup>2</sup>

Email or text messaging alerts can be set up for each deposit and when your card falls below a specified dollar amount. Go online to your card account to set up your alerts today at globalcashcard.com/login.

#### Security

All card balances are FDIC-insured, provided the card is registered in the name of the primary cardholder. Your money is also protected by Regulation E and Visa's Zero Liability Policy and Mastercard's Zero Liability Policy.6

#### Additional Card Features

#### Use It at Your Next Employer

Log into your card account at globalcashcard.com/ login and download the direct deposit form to give to your new employer.

#### Bill Pay<sup>1</sup>

Pay merchants who accept Visa and Mastercard debit cards directly with your card without a fee. For all other bills, use Global Cash Card's bill pay system

#### Additional Deposits

You can load additional funds onto your card at any MoneyGram or Western Union location in the United States (third-party load fees may apply)

Deposit a check with Ingo Money<sup>3</sup> by snapping a photo in their user friendly app.<sup>2</sup> Approval times vary depending on the type of check and approval from Ingo.

<sup>1</sup> While this feature is available without a fee, certain other transaction fees and costs, terms, and conditions are associated with the use of this card. See your Cardholder Agreement and Disclosure for more details

- 2 Standard text message and data rates, fees, and charges may apply
- <sup>8</sup> Ingo Money is operated by Ingo Money, Inc., and all check funding services are provided by First Century Bank, N.A. See complete terms, fees and conditions at: ingomoney.com/termsconditions.html.

<sup>4</sup> Please review your terms and conditions to learn how this applies to you \* See your Cardholder Agreement for full zero-liability information.

The Global Cash Card Visa prepaid card and debit Mastercard are issued by MetaBank®, Member FDIC, pursuant to a license by Visa U.S.A. Inc. and Mastercard International Incorporated. The Global Cash Card Visa prepaid card can be used everywhere Visa debit cards are accepted. Global Cash Card Debit Mastercard is accepted everywhere Debit Mastercard is accepted. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

f. Authorization Holds You do not have the right to stop payment on any purchase transaction originated by use of your Card, except as otherwise provided herein. With certain purchases), your Card may be "preauthorized" for an amount greater than the transaction amount to cover gratuity or incidental expenses. Any preauthorization amount will place a "hold" on your available funds until the merchant sends us the final payment amount of your purchase. Once the final payment amount is received, the preauthorized on amount on hold will be removed. During this time, you will not have access to preauthorized amounts. If you authorize a transaction and then fail to make a purchase of that item as planned, the approval may result in a hold for thatamount of funds. **9.** Preauthorized transfers Preauthorized credits: If you have arranged to have direct deposits made to your Card account at least once every 60 days from the same person or company, you can call us at (949) 751-0360 or www.globalcashcard.com to find out whether or not the deposit has been made. **8.** Right to stop payment and procedure for doing so: If you have told us in these payments. Here's how: Call us at (949) 751-0360 or write us at Global **Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606 in time for** us to receive your request 3 business days or more before the payment is scheduled to us within 14 days after you call. **Notice of raying amounts:** If these regular payments may vary in amount, the person you are going to pay will tell you. 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you . **1. Libility for failure to stop payment of preauthorized transfer:** If you order

previous payment of minor are services and the service of the serv

bible of the credit marks of balance of the purchases of damages in the data and the refund and the refund and the credit may not be immediately available. While merchant credits your Card, the merchant will handle the return and refund. If the merchant refunds your Card, the merchant will handle the return and refund. If the merchant refunds your Card, the credit may not be immediately available. While merchant refunds your Card, the credit may not be immediately available. While merchant refunds your Card, the credit may not be immediately available. While merchant refunds any merchant sends a credit transaction and the refund may not be available for a number of days after the date the refund transaction occurs.

Receipts
You may wish to retain receipts as a record of transactions. Receipts will be required if you need to verify a transaction.
Split Transactions and Other Uses
If you do not have enough funds available in your Card account, you can instruct the merchant to charge a part of the purchase to the Card and pay the remaining amount with another form of payment. These are called "split transactions." Some merchants do not allow cardholders to conduct split transactions. Some merchants ull only allow you to do a split transaction if you use your Card number vithout presenting your Card (such as for an intermet transaction, a mail order or a telephone purchase), the legal effect will be the same as if you used the Card tiself.
You are not allowed to exceed the available amount in your Card account, you shall remain fully liable to us for the amount of the transaction and agree to pay us promptly for the negative balance. We may apply a debit to any subsequent credits to the Card or any other account you have with us for the amount of any negative balance on your Card and pay we promptly for the negative balance. We may appl

Close your Card account should you create one of more negative balances what your Card. You are responsible for all transactions initiated by use of your Card, except as otherwise set forth herein. You may not use your Card for any illegal transactions, use at casinos, or any gambling activity. **k.** Card Replacement and Expiration If you need to replace your Card for any reason, please contact us at (949) 751-0360. Please note that your Card has a "Valid Thru" date on the front of the Card. You may not use the Card after the "Valid Thru" date on the front of your Card do not expire. your Card do not expire.

Your Card do not expire. 5. Business Days For purposes of these disclosures, our business days are Monday through Friday. Holidays are not included. 6. Lost or Stolen Cards; Unauthorized Transactions. a. Contact

a. Contact If you believe your Card or PIN has been lost or stolen, call: (866) 395-9200 or write: Global Cash Card 3972 Barranca Pkwy Ste J610 Invine, CA 92606. You should also call the number or write to the address listed above if you believe a transfer has been made using the information from your Card or PIN without your permission.

transfer has been made using the information from your Card or PIN without your permission. b. Your Liability for Unauthorized Transfers Tell us AT ONCE if you believe your Card or PIN has been lost or stolen, or if you believe that an dectronic fund transfer has been made without your permission. Telephoning toll-free at (866) 395-9200 is the best way of keeping your possible losses down. You could lose all the money in your Card account. If you tell us within 2 business days after you leam of the loss or heft of your Card or PIN, you can lose no more than \$50 if someone used your Card or PIN without your permission. If you do NOT tell us within 2 business days after you leam of the loss or theft of your Card or PIN, and we can prove we could have stopped someone from using your Card or PIN without your permission if you had told us, you could lose as much as \$500. Also, if your electronic history shows transfers that you did not make, including those made by your Card or other means, tell us at once. If you do not tell us within 60 days after the earlier of the date you electronically accessed your cacount (if the unauthorized transfer could be viewed in your electronic history), or the date we sent the FIRST written history on taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods for a reasonable period.

a hospital stay) kept you from teiling us, we will exterior use time periods to a reasonable period. **c.** In Case of Errors or Questions About Your Electronic Transfers Telephone us at (866) 335-9200 or write us at Global Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606 as soon as you can, if you think an error has occurred in your Card account. We must allow you to report an error until 60 days after the earlier of the date you electronically access your account, if the error caple be viewed in your electronic history, or the date we sent the FIRST written history on which the error appeared. You may request a written history of your transactions at any time by calling us at (949) 751-0360 or writing us at Global Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606. You will need to tell us: Global Vasil Value 372 Earlier and account number.
 Your name and Card account number.
 Why you believe there is an error, and the dollar amount involved.
 Approximately when the error took place.

If you tell us orally we may require that you send us your complaint or question in	Background and Scope.		TAPILA DATA DA ANTA DA ANTA	IN.
If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days offer use hear from you and will be and will be an error occurred and a second business of the second busines	Question	Answer	Will anything I do make this Dispute Clause ineffective?	No
within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your	What is arbitration?	An alternative to court		en if: (1) you or we end this Agreement; or
investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you	In arbitration, a third party arbitrator ("A	Arbitrator") solves Disputes in an	(2) we transfer or assign our rights und	
account within 10 business days for the amount you think is in error, so that you will have the money during the time it takes us to complete our investigation. If	informal hearing.	Vee	Process.	1
we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving	Is it different from court and jury trials? The hearing is private. There is no jury	. It is usually less formal, faster and less	What must a party do before starting a lawsuit or arbitration?	a Send a written Dispute notice and work to resolve the Dispute
new accounts, point of sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error. We will follow the partition that the partition of the amount you think is in the partition of the partition of	expensive than a lawsuit. Pre-hearing			the complaining party must give the other
take up to 20 business days to credit your account for the amount you think is in	limited. Courts rarely overturn arbitrat			e notice must explain in reasonable detail
enor. We will tell you the results within three business days diter completing our	Can you opt-out of this Dispute	Yes, within 60 days	the nature of the Dispute and any sup	porting facts. If you are the complaining
investigation. If you have any further questions regarding our error resolution	Clause? If you do not want this Dispute Clause	to apply you must send us a signed		ing (and not electronically) to our Notice or an attorney you have personally hired
procedures, please contact us by calling (866) 395-9200. d Your Liability for Unauthorized Prenaid Card Transaction	notice within 60 calendar days after yo	ou purchase the Card. You must send		the Card number and a phone number
Under Visa's Zero Liability Policy, your liability for unauthorized transactions	the notice in writing (and not electronic		where you (or your attorney) can be re	eached. A letter from us to you will serve as
handling of your Card. These provisions limiting your liability do not apply to debit	General Counsel. Provide your name you "opt out" of the dispute clause.	, address and Card number. State that		Dispute notice is sent, the complaining
transactions not processed by Visa or foreign A I M withdrawals. Under MasterCard's zero Liability Policy. vour liability for unauthorized	What is this Dispute Clause about?	The parties' agreement to arbitrate	to resolve the Dispute on an individual	onable opportunity over the next 30 days
investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents we used in our investigation. If you have any further questions regarding our error resolution procedures, please contact us by calling (866) 395-9200. d. Your Liability for Unauthorized Prepaid Card Transaction Under Visa's Zero Lability Policy, your liability do not apply to debit transactions not processed by Visa or foreign ATM withdrawals. Under MasterCard's zero Liability Policy, your liability do not apply to debit transactions not processed by Visa or foreign ATM withdrawals. Under MasterCard's zero Liability Policy, your liability for unauthorized transactions on your Card account is \$0.00 if you notify us promptly upon becoming aware of the loss or theft, and you exercise reasonable care in safeguarding your card from loss, theft, or unauthorized transactions not processed by MasterCard or to unregistered cards. 7. Confidentiality		Disputes	How does an arbitration start?	Mailing a notice
safeguarding your card from loss, theft, or unauthorized use. These provisions	Unless prohibited by applicable law a	nd unless you opt out, you and we agree		ent to resolve the Dispute within 30 days
MasterCard or to unregistered cards.	defined below.	require arbitration of any "Dispute" as		the complaining party may commence a terms of this Dispute Clause. To start an
We may disclose information to third parties about your Card account or	Who doos the Dispute Clause cover	You, us and certain "Related Parties"	arbitration, the complaining party picks	
the transactions you make:(1) Where it is necessary for completing transactions: (2) In order to verify the existence and condition of your Card	This Dispute Clause governs you and		administrator's rules. If one party begin	ns or threatens a lawsuit, the other party
the transactions you make:(1) Where it is necessary for completing transactions: (2) In order to verify the existence and condition of your Card account for a third party, such as merchant; (3) In order to comply with government agency or court orders, or other legal reporting requirements; (4) If you give us your written permission; or(5) To our employees, auditors, affiliates, consistence dear arctitement on accounted.	Parties": (1) our parents, subsidiaries			I can be made in court papers. It can be
government agency or court orders, or other legal reporting requirements; (4) if you give us your written permission; or(5) To our employees, auditors, affiliates,	directors, officers, shareholders, men	bers and representatives; and (3) any a Dispute you pursue at the same time		individual basis and then tries to pursue a and is made, no lawsuit can be brought
8 Our Liability for Failure to Complete Transactions	you pursue a related Dispute with us.	יישיאיני אסט אמו אסר מנינוים אמו וום מו וום	and any existing lawsuit must stop.	
If we do not complete a transaction to or from your Card account on time or in the correct amount according to our Agreement with you, we will be liable for your losses and damages proximately caused by us. However, there are some exceptions. We will not be liable, for instance (1) if, through no fault of ours, you do not have enough funds available in your Card account to complete	What Disputes does the Dispute	All Disputes (except certain Disputes	Will any hearing be held nearby?	Yes
for your losses and damages proximately caused by us. However, there are	Clause cover?	about this Dispute Clause)		erson hearing is unnecessary and that he
some exceptions. We will not be liable, for instance :(1) If, through no fault of ours, you do not have enough funds available in your Card account to complete	This Dispute Clause governs all "Disp court and are between us (or any Rela	utes" that would usually be decided in ted Party) and you. In this Dispute		n written filings and/or a conference call. earing must be held at a place reasonably
		roadest reasonable meaning. It includes	convenient to you.	
(2) If a merchant refuses to accept your Card; (3) If an ATM where you are making a cash withdrawal does not have enough cash; (4) If an electronic transition of the provided and the product of the provided and your transition of the provided and the provided and the provided and your transition of the provided and your provided and your provided and your transition of the provided and your provided and your provided and your transition of the provided and your provided and your provided and your provided and your provided and your provided and your provided and your provided and your provided and your provided and your provided an	all claims even indirectly related to you	r Card or this Agreement. It includes	What about appeals?	Verylimited
terminal where you are making a transaction does not operate properly and you knew about the problem when you initiated the transaction; (5) If access to your		of this Agreement. However, it does not		limited. The Arbitrator's award will be final
Card has been blocked after you reported your Card or PIN lost or stolen; (6) If there is a hold or your funds are subject to legal process or other encumbrance	or any part of this Dispute Clause. (Th	verage or scope of this Dispute Clause is includes a Dispute about the rule	and binding. Any appropriate court ma award.	ay enter judgment upon the arbitrator's
restricting their use; (7) If we have reason to believe the requested transaction is unauthorized; (8) If		outes are for a court and not an Arbitrator	Arbitration Fees and Awards.	
circumstances beyond our control (such as fire flood or computer or	to decide.		Who bears arbitration fees?	Usually, we do.
communication failure) prevent the completion of the transaction, despite reasonable precautions that we have taken; (9) Any other exception stated in	Who handles the arbitration? Arbitrations are conducted under this	Usually AAA or JAMS		earing and Arbitrator fees if you act in good
our Agreement with you. 9. Change of Address	arbitration administrator in effect when		faith, cannot get a waiver of such fees When will we cover your legal fees	
You are responsible for notifying us immediately upon any change to your address. If your address changes to a non-U.S. address, we may cancel your	arbitration rules that conflict with this D		and costs?	lf you win
Card and return funds to you in accordance with this Agreement.	arbitration administrator will be either:		If you win an arbitration, we will pay the	e reasonable fees and costs for your
10. Other Terms Your Card and your obligations under this Agreement may not be	<ul> <li>The American Arbitration Association Floor, New York, NY 10019, www.add</li> </ul>	ation ("AAA"), 1633 Broadway, 10th		will also pay these amounts if required
assigned. We may transfer our rights under this Agreement. Use of your Card is	<ul> <li>JAMS, 620 Eighth Avenue, 34th</li> </ul>		under applicable law or the administra enforce this Dispute Clause. The Arbi	
subject to all applicable rules of any association involved in transactions. We do not waive our rights by delaying or failing to exercise them at any time. We may (without prior notice and when permitted by law) set off the funds in this account	www.jamsadr.com		these amounts because your Dispute	
against any due and payable debt you owe us now and in the future. If any	Any other company picked by ag	reement of the parties. e, a court will pick the administrator. No	Will you ever owe us for arbitration or	Only for bad faith
provision of this Agreement shall be determined to be invalid or unenforceable under any rule. law. or regulation of any governmental agency. local. state. or	arbitration may be administered with	ut our consent by any administrator that	attorneys' fees?	
(without prior houce and when permitted by law) set of mine funds in this account against any due and payable debt you owe us now and in the future. If any provision of this Agreement shall be determined to be invalid or unenforceable under any rule, law, or regulation of any governmental agency, local, state, or federal, the validity or enforceability of any other provision of this Agreement shall not be affected. This Agreement will be governed by the law of the State of South Dakota except to the extent governed by federal law. Should your card have a remaining halance after a creatian period of time, we may be required to	would permit a class arbitration under	this Dispute Clause. The arbitrator will		our fees if (and only if): (1) the Arbitrator as measured by the standards set forth in
South Dakota except to the extent governed by federal law. Should your card	be selected under the administrator's	rules. However, the arbitrator must be a ence or a retired judge unless you and		); and (2) this power does not make this
have a remaining balance after a certain period of time, we may be required to remit the remaining funds to the appropriate state agency.	we otherwise agree.	ence of a retired judge unless you and	Dispute Clause invalid.	
<ol> <li>Amendment and Cancellation You will be notified of any change in the manner required by applicable</li> </ol>	Can Disputes be litigated?	Sometimes	Can an award be explained?	Yes
nave a remaining balance aiter a certain pendo of une, we may be required to remit the remaining funds to the appropriate state agency. 11. Amendment and Cancellation You will be notified of any change in the manner required by applicable law prior to the effective date of the change. However, if the change is made for security purposes, we can implement such change without prior notice. You may close your Card at any time by contacting us at (949) 751-0360. Your termination of this Agreement will not affect any of our nghts or your obligations arising under this Agreement prior to termination. Should your Card account be closed, we will issue you a credit for any unpaid balances, subject to fees as disclosed in this Agreement.	Either party may bring a lawsuit if the o	other party does not demand arbitration.	A party may request details from the A Upon such request, the Arbitrator will	
may close your Card at any time by contacting us at (949) 751-0360. Your	vve will not demand arbitration of any	awsuit you bring as an individual action ay demand arbitration of any appeal of a	17. Waiver of Right to Trial by	explain the ruling in writing. Jury ht to trial by jury is a constitutional right bu es. To the extent permitted by law, you an y right to trial by jury in the event of litigation int. This jury trial waiver shall not affect or b the dispute clause set forth in the followin sown separate jury trial waiver. ent of a negative balance on your Card, w tive balance with any funds you have on thaton, the balance or balances on othe Card.
arising under this Agreement prior to termination. Should your Card account be	small-claims decision or any small-cla		may be waived in certain circumstance	es. To the extent permitted by law, you an
	Are you giving up any rights?	Yes	we knowingly and voluntarily waive an arising out of or related to this agreement	y right to trial by jury in the event of litigatio nt. This jury trial waiver shall not affect or b
12. Lelephone Monitoring/Recording	For Disputes subject to this Dispute C	lause, you give up your right to:	interpreted as modifying in any fashion	the dispute clause set forth in the followin
From time to time, we may monitor and/or record telephone calls between you and us to assure the quality of our customer service or as required	<ol> <li>Have juries decide Disputes.</li> <li>Have courts, other than small-claim</li> </ol>	s courts, decide Disputes	18. Right of Set-Off: In the eve	ent of a negative balance on your Card, w
by applicable law. 13. No Warranty Regarding Goods and Services	3. Serve as a private attorney general		deposit with us, including, without lim	uve palance with any tunds you have o nitation, the balance or balances on othe
<ol> <li>No Warranty Regarding Goods and Services         We are not responsible for the quality, safety, legality, or any other aspects of any goods or services you purchase with your Card.     </li> <li>How to get all your money off the card</li> </ol>	4. Join a Dispute you have with a disp	ute by other consumers.	Cards you may have with Global Cash	Card.
14. How to get all your money off the card	5. Bring or be a class member in a class		This Card is issued by MetaBank, Men 5501 S. Broadband Lane Sioux Falls, SD 57108 (949) 751-0360	nber FDIC.
Inform the teller you wish to do an over the counter transaction and tell them your	wish to arbitrate.	and to have courts decide Disputes you	Sioux Falls, SD 57108	
	Can you or another consumer start a	No	(949) /51-0360 www.globalcashcard.com	
15. English Language Controls Translations of this Agreement that may have been provided are for your convenience only and may not accurately reflect the original English meaning. The meanings of terms, conditions, and representations herein are subject to definitions and interpretations in the English language. 10. DISPUTE CLAUSE We have nut this Disrute Clause in question and answer form to make it easier	class arbitration?		www.globalcashcard.com © 2016 MetaBank	
The meanings of terms, conditions, and representations herein are subject to	The Arbitrator is <u>not</u> allowed to handle			
deminuons and interpretations in the English language.	representative basis. All Disputes sub decided in an individual arbitration or a	an individual small-claims action. This		
We have put this Dispute Clause in question and answer form to make it easier to follow. However, this Dispute Clause is part of this Agreement and is legally	Dispute Clause will be void if a court ru	les that the Arbitrator can decide a		
binding.	Dispute on a class basis and the cour			
	What law applies?	The Federal Arbitration Act ("FAA") e interstate commerce. Thus, the FAA		
	governs this Dispute Clause. The Arb			
	consistent with the FAA. The Arbitrate	r must honor statutes of limitation and		
	privilege rights. Punitive damages are			
	standards that apply in judicial procee	angs.	l	



## NM VETERAN DIRECTED CARE WORKER TIMESHEET

Norker Nam	ne:					
/eteran Nan	ne:					
Authorized F	Representative Name:					
Pay period B	Begins: (MM/DD/YYYY)	/ /	Pay period En	ds: (MM/DD/YY)	m 🗌 / 📃	/
Day of Week	Service Date (MM/DD)	Time	In	Time	Out	# of Hours Worked
Sun	/	:	O AM O PM	:	O AM O PM	
Mon	/	:	O AM O PM	:	O AM O PM	
Tues	/	:	O AM O PM	:	O AM O PM	
Wed	/	:	O AM O PM	:	O AM O PM	
Thurs	/	:	O AM O PM	:	O AM O PM	
Fri	/	:	O AM O PM	:	O AM O PM	
Sat	/	:	O AM O PM	:	O AM O PM	
Sun	/	•	O AM O PM	•	O AM O PM	
Mon	/	•	O AM O PM	•	O AM O PM	
Tues	/	•	O AM O PM	:	O AM O PM	
Wed	/	•	O AM O PM	:	O AM O PM	
Thurs	/	•	O AM O PM	•	O AM O PM	
Fri	/	•	O AM O PM	•	O AM O PM	
Sat	/	•	O AM O PM	•	O AM O PM	
	· · · · ·			Se	ervice Hours Total:	

The Employer and Worker certify that the information provided on this timesheet is a true and accurate statement of the services provided. The Employer and Worker understand that payment for services provided are subject to payroll taxes.

Worker Signature: \_

Veteran/AR Signature:

Timesheet Submission

Mail: 10425 W North Ave, Suite 345 Milwaukee, WI 53226 Email: NMVDC@premier-fms.com **Fax:** (855) 250-4644

\_ Date: \_\_\_\_/ \_\_\_/

\_\_\_\_\_ Date: / /

### **TIMESHEET CHECK-LIST**

- $\Box$  Is my legal name on the TS?
- □ Is my Veteran's legal name on the TS?
- Did I fill-in the correct pay period with the correct start and end dates?

 Example (See schedule for dates):

 Pay period Begins: (MM/DD/YYYY)
 Pay period Ends: (MM/DD/YYYY)

 0
 7
 /
 0
 7
 /
 1
 5
 /
 2
 0
 1
 7

- Did I fill-in the dates for the correct day of the week? Example: July 9th is a Sunday - you would fill the first Sunday as 07/09
   Did I review that all my hours are accurate?
- Did I sign and date my TS?
- Example: If the last day you worked was July 23rd you would sign and date the TS as 7/23/yr.
- Did my employer sign and date my TS?
- Did I make sure hours submitted are worked on or before the TS due date and signed date?
- Did I use standard time (not military time)?
- Did I make sure the dates on the TS are for one pay period **ONLY** and do not cross with any other pay periods?
- Did I make sure I did **NOT** use white-out to make corrections?

# Timesheets received that are missing any of the above information will be rejected and returned for correction. This may result in delay of payment.

Once all check boxes are checked, please submit your timesheet to Premier Financial Management Services.

## WHY USE PORTAL TIMESHEET?

- Eliminates the risk of filling out your timesheet incorrectly.
- Timesheets will be processed faster!
- It's paperless! Go GREEN!

- Can be submitted on any device with an internet connection (home, work, or smart phone).
- It is secure, confidential and can be accessed from any location at any time of the day, year round.

For any questions or concerns, please contact our office at 855-613-2898.

## MARKING INSTRUCTIONS FOR TIMESHEET

- Write in **BLACK** or **BLUE** ink only.
- Write as large and legible as possible without touching the sides of the boxes.
   Do not write outside of the boxes.



## FRAUD & ABUSE STATEMENT

**Fraud** is defined as an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or herself or some other person. The key behind fraud is intent. A person or entity will misrepresent information to obtain something of value that they would otherwise not qualify for. Fraud can be done by a single person, institution or a group. Anyone can commit fraud.

## Examples of Medicaid Fraud include, but are not limited to:

- Knowingly and/or purposefully filling out a timesheet incorrectly for hours or services that were not provided during the times listed or on the day listed;
- Knowingly and/or purposefully approving the Vendor Fiscal/Employer Agent (F/EA) Financial Management Service (FMS) to bill the VA for services that were not provided;
- Knowingly and/or purposefully using the PDS budget for any other purpose than what has been approved in the participant's individual service plan.
- Knowingly and/or purposefully allowing an employee to submit for services or hours that were not provided.
- Knowingly and/or purposefully submitting invoices to the Vendor F/EA FMS for goods and services that were not provided.
- Knowingly and/or purposefully having the Vendor F/EA FMS pay for services to an individual when services were provided by someone else.
- Knowingly or purposefully withholding information from authorities during an investigation.

**Abuse** is defined as practices that are inconsistent with sound fiscal, business, or medical practices, and result in an unnecessary cost to the Veterans program, or in reimbursement for services that are not medically necessary or fail to meet professionally recognized standards for health care.

## **Examples of Abuse include:**

- Making errors when filling out the employee timesheets and not reporting those errors in a timely manner to the FMS.
- Employee billing for services when the veteran is in the hospital.



There are several ways that Veterans, Employers and their workers can report Fraud and Abuse. Please review the different ways outlined below:

Premier Fiscal Management Services

If you suspect fraud, waste or abuse within the New Mexico Veteran Directed Care Program please contact Premier Fiscal Management Services. The customer service representative and Account Coordinator can work with you to ensure instances are corrected and prevented in the future.

Toll free phone: 855-613-2898 Email: nmvdc@premier-fms.com

VHA Integrity and Compliance Helpline

If you suspect fraud or abuse impacting Veterans please contact the VHA Integrity and Compliance Helpline.

Toll-free phone: 866-842-4357 (VHA-HELP) 24 hours/7 days a week Email: VHAOICHelpline@va.gov

Mailing Address: ATTN: Integrity and Compliance Helpline (10OIC) 810 Vermont Avenue, NW Washington DC 20420

**Fraud and Abuse** is a crime against all taxpayers and is both a state and federal offense. All allegations must be reported directly to Premier for investigation. Premier will report all allegations to the state program office. Fraud and Abuse may lead to termination of services.

"I have read Fraud and Abuse Statement, I understand it and agree to comply."

Veteran Signature Date
Authorized Representative's Signature Date



Protecting your private information is our priority. This Statement of Privacy applies to <u>https://premier-fms.com//</u>, and PremierFMS and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to PremierFMS include https://premier-fms.com/ and PremierFMS. The PremierFMS website is an information site. By using the PremierFMS website, you consent to the data practices described in this statement.

## **Collection of your Personal Information**

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

## **Sharing Information with Third Parties**

PremierFMS does not sell, rent or lease its customer lists to third parties.

PremierFMS may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to PremierFMS, and they are required to maintain the confidentiality of your information.

PremierFMS may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on PremierFMS or the site; (b) protect and defend the rights or property of PremierFMS; and/or (c) act under exigent circumstances to protect the personal safety of users of PremierFMS, or the public.

## **Tracking User Behavior**



PremierFMS may keep track of the websites and pages our users visit within PremierFMS, in order to determine what PremierFMS services are the most popular. This data is used to deliver customized content and advertising within PremierFMS to customers whose behavior indicates that they are interested in a particular subject area.

## **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by PremierFMS. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the PremierFMS website.

## Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## **Security of your Personal Information**

PremierFMS secures your personal information from unauthorized access, use, or disclosure. PremierFMS uses the following methods for this purpose: - SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.



## **Right to Deletion**

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

## **Children Under Thirteen**

PremierFMS does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.



## **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

## **Changes to this Statement**

PremierFMS reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

## **Contact Information**

PremierFMS welcomes your questions or comments regarding this Statement of Privacy. If you believe that PremierFMS has not adhered to this Statement, please contact PremierFMS at:

PremierFMS 10425 W. North Ave, Ste. 345 Wauwatosa, Wisconsin 53226 **Email Address:** info@premier-fms.com **Telephone number:** 844.534.7225