

### HILLTOP VETERAN DIRECTED CARE WORKER PAPERWORK CHECKLIST

DOCUMENT NAME	REQUIRED/OPTIONAL			
Hilltop Veteran Directed Care Worker Set-Up Form	Required			
Hilltop Veteran Directed Care Relationship Form	Required			
Hilltop Veteran Directed Care Live-In Exemption Form	Required			
Form W-4	Required			
Form I-9: Employment Eligibility Verification	Required			
Employer/Employee Agreement Form	Required			
Hilltop Veteran Directed Care Provider Rate Agreement Form	Required			
Hilltop Veteran Directed Care Background Check Disclosure	Required			
Hilltop Veteran Directed Care Payment Election Form	Optional			
Paycard Welcome Kit	Required			
Hilltop Veteran Directed Care Worker Timesheet	Required			

#### **NOTE:**

Please ensure all **REQUIRED** documents are filled out accurately before submitting them for processing.



Mail:

# HILLTOP VETERAN DIRECTED CARE WORKER SET-UP FORM

Fax:

**Instructions:** Please fill out any information in Sections 1 and 2, where applicable. Both the worker and the Veteran, or the Veteran's Authorized Representative, must sign and date the bottom in order to be considered complete. Please submit the completed form to **Premier Financial Management Services** (Premier FMS) via one of the following options below:

Email:

10425 W North Ave. Suite 345 Milwaukee, WI 53226		(85	5) 334-3866		
WORKER'S INFORMATION					
First Name:	Middle Initial:	Last Name:			
Mailing Address:	City:		State:	Z	ip:
Home #:	Cell #:	Work #: _			
Email Address:					
Date of Birth: / /	_ Social Security Number:				
VETERAN'S INFORMATION					
First Name:	Middle Initial:	Last Name:			
Mailing Address:	City:		State:	Z	ip:
Home #:	Cell #:	Work #: _			
Email Address:					
Date of Birth://	_				
EMPLOYER INFORMATION					
First Name:	Middle Initial:	Last Name:			
By signing below, you certify that documentation that may be need office at (855) 287-6638.					
Worker Signature:			Date:	_/	_/
Veteran/AR Signature			Date:	/	/



### HILLTOP VETERAN DIRECTED CARE **RELATIONSHIP FORM**

**Instructions:** Please fill out all of the information in Section 1 and select the correct relationship in Section 2. Both the worker and the Veteran, or the Authorized Representative, must sign and date the bottom in order to be considered complete. Please submit the completed form to **Premier Financial Management Services** (Premier FMS) via one of the following options below:

Sui	nil: 425 W North Ave. te 345 waukee, WI 53226		<b>Email:</b> MesaCo\	/DC@	premier-fms.com			<b>Fa</b> ) (85	<b>«:</b> 5) 334-3866
SE	CTION 1:								
Wc	orker Name:					Dat	e of Birth:	_/	_/
Vet	teran Name:								
Au	thorized Representative N	ame:							
SE	CTION 2: (Please select	t your	legal relationship to	the	employer.)				
	Parent*±		Spouse*±		Stepparent		Ex-Spouse		
	Daughter/Son <sup>†</sup>		Grandparent		Grandchild		Other:		
	Friend		Sibling		Stepchild <sup>†</sup>				
	Worker		Neighbor						
*	Due to your relationship with the employer and current legislation, you are exempt from payroll taxes for unemployment insurance (FUTA and SU If your employment with the employer is terminal you will not receive unemployment benefits	t TA). n ted,	the employ legislation, from payro Security an By not pay Security an it means yo Social Secu	yer a you oll tax old Mo ing in ind Mo ou ar urity	are exempt kes for Social edicare (FICA). nto Social edicare (FICA), re not earning work credits.	Ŧ	Due to your re the child of th current legisla exempt from Social Security (FICA) and un insurance (FU until your 21st	e em ation, payro y and empl TA ar t birth	ployer and you are oll taxes for Medicare oyment ad SUTA) aday.
do the	signing below, you certify cumentation that may be relationship you are requestions or concerns, pleas	need uired	ded to verify your sel to complete a new f	lectic orm	on. Please be awar and submit the ne	e tha	it if any chang	es oc	cur in
	orker Signature:								
Em	nployer Signature:						Date:	/	_/



# HILLTOP VETERAN DIRECTED CARE LIVE-IN EXEMPTION FORM

Under the Fair Labor Standards Act (FLSA), household employers are required to pay overtime to employees who work more than 40 hours in a single workweek, unless the employee qualifies as a live-in domestic service worker.

#### **DEFINITION OF A DOMESTIC SERVICE WORKER:**

A worker resides on the employer's premises permanently when he or she lives, works, and sleeps on the employer's premises seven days per week and therefore has no home of his or her own other than the one provided by the employer under the employment agreement.

(OR)

A worker resides on the employer's premises for an extended period when he or she lives, works and sleeps on the employer's premises for five days a week (120 hours or more). If a domestic worker spends less than 120 hours per week working and sleeping on the employer's premises, but spends five consecutive days or nights residing on the premises, this also constitutes an extended period.

Does your employee qualify as a live-in wo	orker?	Yes	□ No				
Veteran/Employer:							
Authorized Representative: This only applies if the Veteran is not the employer.							
Individual Provider/Employee Name:							
Please note that it is your responsibility to know when the employee no longer lives v			ial Manage	ment Services	(Premie	r FMS)	
know when the employee no longer lives t	with the en	ipioyer.					
Veteran Signature:		. ,		Date: _	/	/	
. ,		. ,		Date: <sub>_</sub>	/_	/	
Veteran Signature:							
Veteran Signature: Or Authorized Representative/Employer Signature	ntact our of	fice at (8	355) 287-66	Date: _	/_	/	

### **Employee's Withholding Certificate**

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Give Form W-4 to your employer.

OMB No. 1545-0074

Department of the T			rm W-4 to your employer.	••		<u> </u>
Internal Revenue Se			ig is subject to review by the IF	RS.	4) 0	<del></del>
Step 1:	(a) ⊦	irst name and middle initial	Last name		(b) S	ocial security number
Enter	Addre	ee			Doos	your name match the
Personal	Addie	33			name	on your social security
Information	City	r town, state, and ZIP code				If not, to ensure you get for your earnings,
	Oity C	i town, state, and 211 sode			contac	ot SSA at 800-772-1213
	(c)	Single or Married filing separately			or go t	o www.ssa.gov.
	(0)	Married filing jointly or Qualifying surviving s	enouse			
		Head of household (Check only if you're unmai	•	of keeping up a home for vo	ourself ar	nd a qualifying individual.)
	l					
		4 ONLY if they apply to you; otherwism withholding, and when to use the est			n on e	ach step, who can
Step 2: Multiple Job	s	Complete this step if you (1) hold moralso works. The correct amount of wi				
or Spouse		Do only one of the following.				
Works		(a) Use the estimator at www.irs.gov/ or your spouse have self-employn	• •	•	(and	Steps 3–4). If you
		(b) Use the Multiple Jobs Worksheet	on page 3 and enter the resu	It in Step 4(c) below;	or	
		(c) If there are only two jobs total, you	. •	,		other iob. This
		option is generally more accurate higher paying job. Otherwise, (b) is	than (b) if pay at the lower pa	aying job is more thar		
		4(b) on Form W-4 for only ONE of the you complete Steps 3–4(b) on the Form  If your total income will be \$200,000 or	n W-4 for the highest paying j	ob.)	os. (You	ar withholding will
Claim		•	•	<b>3</b> ,		
Dependent		Multiply the number of qualifying of	children under age 17 by \$2,0	υυ <u>\$</u>	-	
and Other		Multiply the number of other depe	endents by \$500	. \$	-	
Credits		Add the amounts above for qualifying this the amount of any other credits. I		ents. You may add to	3	\$
Step 4		(a) Other income (not from jobs).				
(optional):		expect this year that won't have w				
Other		This may include interest, dividend	ds, and retirement income .		4(a)	)  \$
Adjustments	3	(b) Deductions. If you expect to claim	deductions other than the st	andard deduction and	i	
		want to reduce your withholding, u				
		the result here			4(b)	\$
		(c) Extra withholding. Enter any addi	tional tax you want withheld e	each <b>pay period</b>	4(c)	\$
Step 5: Sign Here	Unde	r penalties of perjury, I declare that this cert	ificate, to the best of my knowled	dge and belief, is true, c	orrect, a	and complete.
	Em	ployee's signature (This form is not va	alid unless you sign it.)	Da	ite	
Employers Only	Emp	oyer's name and address		First date of employment	Employ numbe	ver identification r (EIN)

Form W-4 (2024)

### **General Instructions**

Section references are to the Internal Revenue Code.

#### **Future Developments**

For the latest information about developments related to Form W-4, such as legislation enacted after it was published, go to www.irs.gov/FormW4.

#### **Purpose of Form**

Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. If too little is withheld, you will generally owe tax when you file your tax return and may owe a penalty. If too much is withheld, you will generally be due a refund. Complete a new Form W-4 when changes to your personal or financial situation would change the entries on the form. For more information on withholding and when you must furnish a new Form W-4, see Pub. 505, Tax Withholding and Estimated Tax.

**Exemption from withholding.** You may claim exemption from withholding for 2024 if you meet both of the following conditions: you had no federal income tax liability in 2023 and you expect to have no federal income tax liability in 2024. You had no federal income tax liability in 2023 if (1) your total tax on line 24 on your 2023 Form 1040 or 1040-SR is zero (or less than the sum of lines 27, 28, and 29), or (2) you were not required to file a return because your income was below the filing threshold for your correct filing status. If you claim exemption, you will have no income tax withheld from your paycheck and may owe taxes and penalties when you file your 2024 tax return. To claim exemption from withholding, certify that you meet both of the conditions above by writing "Exempt" on Form W-4 in the space below Step 4(c). Then, complete Steps 1(a), 1(b), and 5. Do not complete any other steps. You will need to submit a new Form W-4 by February 15, 2025.

Your privacy. Steps 2(c) and 4(a) ask for information regarding income you received from sources other than the job associated with this Form W-4. If you have concerns with providing the information asked for in Step 2(c), you may choose Step 2(b) as an alternative; if you have concerns with providing the information asked for in Step 4(a), you may enter an additional amount you want withheld per pay period in Step 4(c) as an alternative.

**When to use the estimator.** Consider using the estimator at *www.irs.gov/W4App* if you:

- 1. Expect to work only part of the year;
- Receive dividends, capital gains, social security, bonuses, or business income, or are subject to the Additional Medicare Tax or Net Investment Income Tax; or
- 3. Prefer the most accurate withholding for multiple job situations.

**Self-employment.** Generally, you will owe both income and self-employment taxes on any self-employment income you receive separate from the wages you receive as an employee. If you want to pay these taxes through withholding from your wages, use the estimator at www.irs.gov/W4App to figure the amount to have withheld.

**Nonresident alien.** If you're a nonresident alien, see Notice 1392, Supplemental Form W-4 Instructions for Nonresident Aliens, before completing this form.

### **Specific Instructions**

**Step 1(c).** Check your anticipated filing status. This will determine the standard deduction and tax rates used to compute your withholding.

**Step 2.** Use this step if you (1) have more than one job at the same time, or (2) are married filing jointly and you and your spouse both work.

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Option (a) most accurately calculates the additional tax you need to have withheld, while option (b) does so with a little less accuracy.

Instead, if you (and your spouse) have a total of only two jobs, you may check the box in option **(c)**. The box must also be checked on the Form W-4 for the other job. If the box is checked, the standard deduction and tax brackets will be cut in half for each job to calculate withholding. This option is accurate for jobs with similar pay; otherwise, more tax than necessary may be withheld, and this extra amount will be larger the greater the difference in pay is between the two jobs.



**Multiple jobs.** Complete Steps 3 through 4(b) on only one Form W-4. Withholding will be most accurate if you do this on the Form W-4 for the highest paying job.

Step 3. This step provides instructions for determining the amount of the child tax credit and the credit for other dependents that you may be able to claim when you file your tax return. To qualify for the child tax credit, the child must be under age 17 as of December 31, must be your dependent who generally lives with you for more than half the year, and must have the required social security number. You may be able to claim a credit for other dependents for whom a child tax credit can't be claimed, such as an older child or a qualifying relative. For additional eligibility requirements for these credits, see Pub. 501, Dependents, Standard Deduction, and Filing Information. You can also include other tax credits for which you are eligible in this step, such as the foreign tax credit and the education tax credits. To do so, add an estimate of the amount for the year to your credits for dependents and enter the total amount in Step 3. Including these credits will increase your paycheck and reduce the amount of any refund you may receive when you file your tax return.

#### Step 4 (optional).

Step 4(a). Enter in this step the total of your other estimated income for the year, if any. You shouldn't include income from any jobs or self-employment. If you complete Step 4(a), you likely won't have to make estimated tax payments for that income. If you prefer to pay estimated tax rather than having tax on other income withheld from your paycheck, see Form 1040-ES, Estimated Tax for Individuals.

Step 4(b). Enter in this step the amount from the Deductions Worksheet, line 5, if you expect to claim deductions other than the basic standard deduction on your 2024 tax return and want to reduce your withholding to account for these deductions. This includes both itemized deductions and other deductions such as for student loan interest and IRAs.

**Step 4(c).** Enter in this step any additional tax you want withheld from your pay **each pay period**, including any amounts from the Multiple Jobs Worksheet, line 4. Entering an amount here will reduce your paycheck and will either increase your refund or reduce any amount of tax that you owe.

Form W-4 (2024)

#### Step 2(b) – Multiple Jobs Worksheet (Keep for your records.)



If you choose the option in Step 2(b) on Form W-4, complete this worksheet (which calculates the total extra tax for all jobs) on **only ONE** Form W-4. Withholding will be most accurate if you complete the worksheet and enter the result on the Form W-4 for the highest paying job. To be accurate, submit a new Form W-4 for all other jobs if you have not updated your withholding since 2019.

**Note:** If more than one job has annual wages of more than \$120,000 or there are more than three jobs, see Pub. 505 for additional tables; or, you can use the online withholding estimator at www.irs.gov/W4App.

1	<b>Two jobs.</b> If you have two jobs or you're married filing jointly and you and your spouse each have one job, find the amount from the appropriate table on page 4. Using the "Higher Paying Job" row and the "Lower Paying Job" column, find the value at the intersection of the two household salaries and enter that value on line 1. Then, <b>skip</b> to line 3	1	\$	
2	<b>Three jobs.</b> If you and/or your spouse have three jobs at the same time, complete lines 2a, 2b, and 2c below. Otherwise, skip to line 3.			
	<b>a</b> Find the amount from the appropriate table on page 4 using the annual wages from the highest paying job in the "Higher Paying Job" row and the annual wages for your next highest paying job in the "Lower Paying Job" column. Find the value at the intersection of the two household salaries and enter that value on line 2a	2a	\$	
	<b>b</b> Add the annual wages of the two highest paying jobs from line 2a together and use the total as the wages in the "Higher Paying Job" row and use the annual wages for your third job in the "Lower Paying Job" column to find the amount from the appropriate table on page 4 and enter this amount on line 2b	2b	\$	
	c Add the amounts from lines 2a and 2b and enter the result on line 2c	2c	\$	
3	Enter the number of pay periods per year for the highest paying job. For example, if that job pays weekly, enter 52; if it pays every other week, enter 26; if it pays monthly, enter 12, etc	3		
4	<b>Divide</b> the annual amount on line 1 or line 2c by the number of pay periods on line 3. Enter this amount here and in <b>Step 4(c)</b> of Form W-4 for the highest paying job (along with any other additional amount you want withheld)	4	\$	
	Step 4(b) – Deductions Worksheet (Keep for your records.)		Š	<b>//</b>
1	Enter an estimate of your 2024 itemized deductions (from Schedule A (Form 1040)). Such deductions may include qualifying home mortgage interest, charitable contributions, state and local taxes (up to \$10,000), and medical expenses in excess of 7.5% of your income	1	\$	
2	Enter:   • \$29,200 if you're married filing jointly or a qualifying surviving spouse • \$21,900 if you're head of household • \$14,600 if you're single or married filing separately	2	\$	
3	If line 1 is greater than line 2, subtract line 2 from line 1 and enter the result here. If line 2 is greater than line 1, enter "-0-"	3	\$	
4	Enter an estimate of your student loan interest, deductible IRA contributions, and certain other adjustments (from Part II of Schedule 1 (Form 1040)). See Pub. 505 for more information	4	\$	
5	Add lines 3 and 4. Enter the result here and in Step 4(b) of Form W-4	5	\$	

Privacy Act and Paperwork Reduction Act Notice. We ask for the information on this form to carry out the Internal Revenue laws of the United States. Internal Revenue Code sections 3402(f)(2) and 6109 and their regulations require you to provide this information; your employer uses it to determine your federal income tax withholding. Failure to provide a properly completed form will result in your being treated as a single person with no other entries on the form; providing fraudulent information may subject you to penalties. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation; to cities, states, the District of Columbia, and U.S. commonwealths and territories for use in administering their tax laws; and to the Department of Health and Human Services for use in the National Directory of New Hires. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by Code section 6103.

The average time and expenses required to complete and file this form will vary depending on individual circumstances. For estimated averages, see the instructions for your income tax return.

If you have suggestions for making this form simpler, we would be happy to hear from you. See the instructions for your income tax return.

Form W-4 (2024) Page **4** 

Married Filing Jointly or Qualifying Surviving Spouse												
			viarried i									
Higher Paying Job								Wage & S				
Annual Taxable Wage & Salary	\$0 - 9,999	\$10,000 - 19,999	\$20,000 - 29,999	\$30,000 - 39,999	\$40,000 - 49,999	\$50,000 - 59,999	\$60,000 - 69,999	\$70,000 - 79,999	\$80,000 - 89,999	\$90,000 - 99,999	\$100,000 - 109,999	\$110,000 - 120,000
\$0 - 9,999	\$0	\$0	\$780	\$850	\$940	\$1,020	\$1,020	\$1,020	\$1,020	\$1,020	\$1,020	\$1,370
\$10,000 - 19,999	0	780	1,780	1,940	2,140	2,220	2,220	2,220	2,220	2,220	2,570	3,570
\$20,000 - 29,999	780	1,780	2,870	3,140	3,340	3,420	3,420	3,420	3,420	3,770	4,770	5,770
\$30,000 - 39,999	850	1,940	3,140	3,410	3,610	3,690	3,690	3,690	4,040	5,040	6,040	7,040
\$40,000 - 49,999	940	2,140	3,340	3,610	3,810	3,890	3,890	4,240	5,240	6,240	7,240	8,240
\$50,000 - 59,999	1,020	2,220	3,420	3,690	3,890	3,970	4,320	5,320	6,320	7,320	8,320	9,320
\$60,000 - 69,999	1,020	2,220	3,420	3,690	3,890	4,320	5,320	6,320	7,320	8,320	9,320	10,320
\$70,000 - 79,999	1,020	2,220	3,420	3,690	4,240	5,320	6,320	7,320	8,320	9,320	10,320	11,320
\$80,000 - 99,999 \$100,000 - 149,999	1,020 1,870	2,220 4,070	3,620	4,890 7,540	6,090 8,740	7,170 9,820	8,170 10,820	9,170	10,170 12,830	11,170 14,030	12,170	13,170 16,430
\$150,000 - 149,999 \$150,000 - 239,999	1,960	4,070	6,270 6,760	8,230	9,630	10,910	12,110	11,820 13,310	14,510	15,710	15,230 16,910	18,110
\$240,000 - 259,999	2,040	4,440	6,840	8,310	9,710	10,910	12,110	13,310	14,510	15,710	16,990	18,110
\$260,000 - 279,999	2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,790	16,990	18,190
\$280,000 - 299,999	2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,790	16,990	18,380
\$300,000 - 319,999	2,040	4,440	6,840	8,310	9,710	10,990	12,190	13,390	14,590	15,980	17,980	19,980
\$320,000 - 364,999	2,040	4,440	6,840	8,310	9,710	11,280	13,280	15,280	17,280	19,280	21,280	23,280
\$365,000 - 524,999	2,720	6,010	9,510	12,080	14,580	16,950	19,250	21,550	23,850	26,150	28,450	30,750
\$525,000 and over	3,140	6,840	10,540	13,310	16,010	18,590	21,090	23,590	26,090	28,590	31,090	33,590
				Single o	r Marrie	d Filing S	Separate	ly				
Higher Paying Job				Lowe	r Paying	Job Annua	al Taxable	Wage & S	Salary			
Annual Taxable Wage & Salary	\$0 - 9,999	\$10,000 - 19,999	\$20,000 - 29,999	\$30,000 - 39,999	\$40,000 - 49,999	\$50,000 - 59,999	\$60,000 - 69,999	\$70,000 - 79,999	\$80,000 - 89,999	\$90,000 - 99,999	\$100,000 - 109,999	\$110,000 - 120,000
\$0 - 9,999	\$240	\$870	\$1,020	\$1,020	\$1,020	\$1,540	\$1,870	\$1,870	\$1,870	\$1,870	\$1,910	\$2,040
\$10,000 - 19,999	870	1,680	1,830	1,830	2,350	3,350	3,680	3,680	3,680	3,720	3,920	4,050
\$20,000 - 29,999	1,020	1,830	1,980	2,510	3,510	4,510	4,830	4,830	4,870	5,070	5,270	5,400
\$30,000 - 39,999	1,020	1,830	2,510	3,510	4,510	5,510	5,830	5,870	6,070	6,270	6,470	6,600
\$40,000 - 59,999	1,390	3,200	4,360	5,360	6,360	7,370	7,890	8,090	8,290	8,490	8,690	8,820
\$60,000 - 79,999	1,870	3,680	4,830	5,840	7,040	8,240	8,770	8,970	9,170	9,370	9,570	9,700
\$80,000 - 99,999	1,870	3,690	5,040	6,240	7,440	8,640	9,170	9,370	9,570	9,770	9,970	10,810
\$100,000 - 124,999	2,040	4,050	5,400	6,600	7,800	9,000	9,530	9,730	10,180	11,180	12,180	13,120
\$125,000 - 149,999	2,040	4,050	5,400	6,600	7,800	9,000	10,180	11,180	12,180	13,180	14,180	15,310
\$150,000 - 174,999	2,040	4,050	5,400	6,860	8,860	10,860	12,180	13,180	14,230	15,530	16,830	18,060
\$175,000 - 199,999	2,040	4,710	6,860	8,860	10,860	12,860	14,380	15,680	16,980	18,280	19,580	20,810
\$200,000 - 249,999	2,720	5,610	8,060	10,360	12,660	14,960	16,590	17,890	19,190	20,490	21,790	23,020
\$250,000 - 399,999	2,970	6,080	8,540	10,840	13,140	15,440	17,060	18,360	19,660	20,960	22,260	23,500
\$400,000 - 449,999	2,970	6,080	8,540	10,840	13,140	15,440	17,060	18,360	19,660	20,960	22,260	23,500
\$450,000 and over	3,140	6,450	9,110	11,610	14,110	16,610	18,430	19,930	21,430	22,930	24,430	25,870
Himbor Daving Joh						Househo		Wage & S	Salary			
Higher Paying Job Annual Taxable	\$0 -	\$10,000 -	\$20,000 -	\$30,000 -	\$40,000 -	\$50,000 -	\$60,000 -	\$70,000 -	\$80,000 -	\$90,000 -	\$100,000 -	\$110,000 -
Wage & Salary	9,999	19,999	29,999	39,999	49,999	59,999	69,999	79,999	89,999	99,999	109,999	120,000
\$0 - 9,999	\$0	\$510	\$850	\$1,020	\$1,020	\$1,020	\$1,020	\$1,220	\$1,870	\$1,870	\$1,870	\$1,960
\$10,000 - 19,999	510	1,510	2,020	2,220	2,220	2,220	2,420	3,420	4,070	4,070	4,160	4,360
\$20,000 - 29,999	850	2,020	2,560	2,760	2,760	2,960	3,960	4,960	5,610	5,700	5,900	6,100
\$30,000 - 39,999	1,020	2,220	2,760	2,960	3,160	4,160	5,160	6,160	6,900	7,100	7,300	7,500
\$40,000 - 59,999	1,020	2,220	2,810	4,010	5,010	6,010	7,070	8,270	9,120	9,320	9,520	9,720
\$60,000 - 79,999 \$80,000 - 99,999	1,070 1,870	3,270 4,070	4,810 5,670	6,010 7,070	7,070	8,270	9,470	10,670	11,520 12,720	11,720	11,920	12,120
\$100,000 - 124,999	2,020	4,070	5,670 6,160	7,070	8,270 8,760	9,470 9,960	10,670 11,160	11,870 12,360	13,210	12,920 13,880	13,120 14,880	13,450 15,880
\$100,000 - 124,999 \$125,000 - 149,999	2,020	4,440	6,180	7,580	8,780	9,980	11,160	13,250	14,900	15,900	16,900	17,900
\$150,000 - 174,999	2,040	4,440	6,180	7,580	9,250	11,250	13,250	15,250	16,900	18,030	19,330	20,630
\$175,000 - 199,999	2,040	4,510	7,050	9,250	11,250	13,250	15,250	17,530	19,480	20,780	22,080	23,380
\$200,000 - 249,999	2,720	5,920	8,620	11,120	13,420	15,720	18,020	20,320	22,270	23,570	24,870	26,170
\$250,000 - 449,999	2,970	6,470	9,310	11,810	14,110	16,410	18,710	21,010	22,960	24,260	25,560	26,860
\$450,000 and over	3,140	6,840	9,880	12,580	15,080	17,580	20,080	22,580	24,730	26,230	27,730	29,230



### **Employment Eligibility Verification**

### **Department of Homeland Security**

U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No.1615-0047 Expires 07/31/2026

START HERE: Employers must ensure the form instructions are available to employees when completing this form. Employers are liable for failing to comply with the requirements for completing this form. See below and the <a href="Instructions">Instructions</a>.

**ANTI-DISCRIMINATION NOTICE:** All employees can choose which acceptable documentation to present for Form I-9. Employers cannot ask employees for documentation to verify information in **Section 1**, or specify which acceptable documentation employees must present for **Section 2** or Supplement B, Reverification and Rehire. Treating employees differently based on their citizenship, immigration status, or national origin may be illegal.

Section 1. Employee day of employment, b	Information out not before	n and Attestation re accepting a jo	<b>on:</b> Emplo b offer.	oyees must comp	lete and s	ign Sect	ion 1 of F	orm I-9 no	o later than the <b>first</b>
Last Name (Family Name)		First Name	(Given Nan	ne)	Middle Init	ial (if any)	Other Last	Names Use	ed (if any)
Address (Street Number an	d Name)	A	pt. Number	(if any) City or Tow	n			State	ZIP Code
Date of Birth (mm/dd/yyyy)	U.S. So	cial Security Number	Em	nployee's Email Addres	SS			Employee's	s Telephone Number
I am aware that federal provides for imprisonn fines for false statement use of false documents connection with the co this form. I attest, und of perjury, that this info	of the United en national permanent re	•	See Instructi or A-Numbe	ons.)			3 of the instructions.):		
including my selection attesting to my citizens immigration status, is correct.	ship or	If you check Item I		Form I-94 Admissi	on Number	OR	eign Passpo	ort Number	and Country of Issuance
Signature of Employee			I	1	То	day's Date	(mm/dd/yyy	y)	
If a preparer and/or tr	anslator assis	ted you in completi	ng Section	1, that person MUST	complete t	he <u>Prepare</u>	er and/or Tra	anslator Ce	rtification on Page 3.
Section 2. Employer business days after the e authorized by the Secreta documentation in the Add	mployee's firs ary of DHS, do	st day of employmentation from ation box; see Ins	ent, and m List A OR tructions.	ust physically exam R a combination of c	nine, or exa locumentat	mine con ion from L	sistent with List B and L	nd sign <b>Se</b> an alterna ist C. Ento	ative procedure er any additional
		List A	OR	Li:	st B		AND		List C
Document Title 1									
Issuing Authority									
Document Number (if any)									
Expiration Date (if any)				-1-1141					
Document Title 2 (if any)			A	dditional Informati	on				
Issuing Authority									
Document Number (if any)									
Expiration Date (if any)									
Document Title 3 (if any)									
Issuing Authority									
Document Number (if any)									
Expiration Date (if any)				Check here if you us	ed an altern	ative proce	dure authori		to examine documents.
Certification: I attest, unde employee, (2) the above-lis best of my knowledge, the	ted document	ation appears to be	genuine ar	nd to relate to the em				First Day (mm/dd/y	y of Employment yyyy):
Last Name, First Name and	Fitle of Employe	er or Authorized Repr	esentative	Signature of En	nployer or Au	ithorized R	epresentativ	e	Today's Date (mm/dd/yyyy)
Employer's Business or Orga	nization Name		Employer	r's Business or Organi	zation Addre	ess, City or	Town, State	, ZIP Code	

Form I-9 Edition 08/01/23 Page 1 of 4

### LISTS OF ACCEPTABLE DOCUMENTS

All documents containing an expiration date must be unexpired.

\* Documents extended by the issuing authority are considered unexpired.

Employees may present one selection from List A or a combination of one selection from List B and one selection from List C.

Examples of many of these documents appear in the Handbook for Employers (M-274).

LIST A		LIST B	LIST C
Documents that Establish Both Identity and Employment Authorization	OR	Documents that Establish Identity ANI	D Documents that Establish Employment Authorization
1. U.S. Passport or U.S. Passport Card		Driver's license or ID card issued by a State or outlying possession of the United States	A Social Security Account Number card, unless the card includes one of the following restrictions:
2. Permanent Resident Card or Alien Registration Receipt Card (Form I-551)		provided it contains a photograph or information such as name, date of birth,	(1) NOT VALID FOR EMPLOYMENT
Foreign passport that contains a temporary I-551 stamp or temporary		gender, height, eye color, and address  2. ID card issued by federal, state or local	(2) VALID FOR WORK ONLY WITH INS AUTHORIZATION
I-551 printed notation on a machine- readable immigrant visa		government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color,	(3) VALID FOR WORK ONLY WITH DHS AUTHORIZATION
<ol> <li>Employment Authorization Document that contains a photograph (Form I-766)</li> </ol>		and address	2. Certification of report of birth issued by the
5. For an individual temporarily authorized		3. School ID card with a photograph	Department of State (Forms DS-1350, FS-545, FS-240)
to work for a specific employer because of his or her status or parole:		4. Voter's registration card	3. Original or certified copy of birth certificate
a. Foreign passport; and		5. U.S. Military card or draft record	issued by a State, county, municipal authority, or territory of the United States
<b>b.</b> Form I-94 or Form I-94A that has		6. Military dependent's ID card	bearing an official seal
the following:  (1) The same name as the		7. U.S. Coast Guard Merchant Mariner Card	Native American tribal document
passport; and		8. Native American tribal document	5. U.S. Citizen ID Card (Form I-197)
(2) An endorsement of the individual's status or parole as long as that period of		Driver's license issued by a Canadian government authority	6. Identification Card for Use of Resident Citizen in the United States (Form I-179)
endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or		For persons under age 18 who are unable to present a document listed above:	7. Employment authorization document issued by the Department of Homeland Security
limitations identified on the form.		10. School record or report card	For examples, see Section 7 and Section 13 of the M-274 on
<b>6.</b> Passport from the Federated States of Micronesia (FSM) or the Republic of the		11. Clinic, doctor, or hospital record	uscis.gov/i-9-central. The Form I-766, Employment
Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI		12. Day-care or nursery school record	Authorization Document, is a List A, Item  Number 4. document, not a List C  document.
	l	Acceptable Receipts	
May be prese	entec	in lieu of a document listed above for a to	emporary period.
		For receipt validity dates, see the M-274.	
Receipt for a replacement of a lost, stolen, or damaged List A document.	OR	Receipt for a replacement of a lost, stolen, or damaged List B document.	Receipt for a replacement of a lost, stolen, or damaged List C document.
<ul> <li>Form I-94 issued to a lawful permanent resident that contains an I-551 stamp and a photograph of the individual.</li> </ul>			
Form I-94 with "RE" notation or refugee stamp issued to a refugee.			

<sup>\*</sup>Refer to the Employment Authorization Extensions page on <u>I-9 Central</u> for more information.

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Last Name (Family Name) from Section 1.

# Supplement A, Preparer and/or Translator Certification for Section 1

### **Department of Homeland Security**

U.S. Citizenship and Immigration Services

First Name (Given Name) from Section 1.

USCIS Form I-9 Supplement A OMB No. 1615-0047 Expires 07/31/2026

Middle initial (if any) from Section 1.

<b>Instructions:</b> This supplement must be completed by any preparer and/or translator who assists an employee in completing Section 1 of Form I-9. The preparer and/or translator must enter the employee's name in the spaces provided above. Each preparer or translator must complete, sign, and date a separate certification area. Employers must retain completed supplement sheets with the employee's completed Form I-9.									
I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.									
Signature of Preparer or Translator		Date (mm/dd/yyyy	<i>(</i> )						
Last Name (Family Name)	First Name (Given I	Name)	Middle Initial (if any)						
Address (Street Number and Name)	City or Town	State	ZIP Code						

Signature of Preparer or Translator

Last Name (Family Name)

First Name (Given Name)

Middle Initial (if any)

Address (Street Number and Name)

City or Town

State

ZIP Code

I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mm	/dd/yyyy)	
Last Name (Family Name)	First I	Name (Given Name)			Middle Initial (if any)
Address (Street Number and Name)		City or Town		State	ZIP Code

I attest, under penalty of perjury, that I have assisted in the completion of Section 1 of this form and that to the best of my knowledge the information is true and correct.

Signature of Preparer or Translator			Date (mn	n/dd/yyyy)	
Last Name (Family Name)	First I	Name (Given Name)			Middle Initial (if any)
Address (Street Number and Name)		City or Town		State	ZIP Code

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# Supplement B, **Reverification and Rehire (formerly Section 3)**

### **Department of Homeland Security**

U.S. Citizenship and Immigration Services

**USCIS** Form I-9 Supplement B OMB No. 1615-0047 Expires 07/31/2026

Last Name (Family Name) from Section 1.	First Name (Given Name) from Section 1.	Middle initial (if any) from Section 1.

Instructions: This supplement replaces Section 3 on the previous version of Form I-9. Only use this page if your employee requires

the employee's name in the completing this page. Kee	e fields above. Use a new s	section for each reverifica mployee's Form I-9 record	tion or rehire. Review the Fo	orm I-9	instructions	
Date of Rehire (if applicable)	New Name (if applicable)					
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)			Middle Initial
	i ee requires reverification, you prization. Enter the document		present any acceptable List A pelow.	or List	C documentat	ion to show
Document Title		Document Number (if any)		Expir	ation Date (if an	y) (mm/dd/yyyy)
			yee is authorized to work in o be genuine and to relate to			
Name of Employer or Authorize	ed Representative	Signature of Employer or Aut	horized Representative		Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)					ou used an edure authorized mine documents.
Date of Rehire (if applicable)	New Name (if applicable)					
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)			Middle Initial
	ee requires reverification, you orization. Enter the document		present any acceptable List A oclow.	or List	C documentat	ion to show
Document Title		Document Number (if any)		Expir	ation Date (if an	y) (mm/dd/yyyy)
			yee is authorized to work in o be genuine and to relate to			
Name of Employer or Authorize	ed Representative	Signature of Employer or Autl	norized Representative		Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)					ou used an edure authorized nine documents.
Date of Rehire (if applicable)	New Name (if applicable)					
Date (mm/dd/yyyy)	Last Name (Family Name)		First Name (Given Name)			Middle Initial
	ee requires reverification, you orization. Enter the document		present any acceptable List A opelow.	or List	C documentat	ion to show
Document Title		Document Number (if any)		Expir	ation Date (if an	y) (mm/dd/yyyy)
I attest, under penalty of employee presented doc	perjury, that to the best of r umentation, the documenta	ny knowledge, this emplo tion I examined appears t	yee is authorized to work in o be genuine and to relate to	the Ur	nited States, a ndividual who	and if the presented it.
Name of Employer or Authorize	ed Representative	Signature of Employer or Aut	horized Representative		Today's Date	(mm/dd/yyyy)
Additional Information (Initi	al and date each notation.)					ou used an edure authorized nine documents.

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# EMPLOYER/EMPLOYEE AGREEMENT FORM

his	s Employer/Employee Agreement is entered into this day of,,,
	ween (Veteran) and (Employee).
ΕM	IPLOYEE RESPONSIBILITIES
oar	(Employee), am aware and agree that my employment is conditioned my employer's participation in the Hilltop Veteran Directed Care Program. If my employer ends his or her ticipation in the Hilltop Veteran Directed Care Program, my employment may end. I agree to the following ms of employment:
1.	During the term of this Agreement, I shall provide support to my employer by performing the duties outlined in this agreement and any attachments to it.
2.	I agree to assist my employer in maintaining the documentation and records required by my employer or I agree to complete all necessary paperwork to secure mandatory payroll deductions from my pay.
	All records I may have or assist in maintaining are the property of my employer. I will keep these records confidential, release them only with the consent of my employer, and return them to my employer if my employment ends.
3.	I shall immediately notify a physician, or call 9-1-1 if my employer experiences a medical emergency or illness.
4.	I agree to participate in any meetings if requested to do so by my employer.
5.	I agree to abide by all of my employer's rules regarding my employment duties to the employer through the Hilltop Veteran Directed Care Program and I acknowledge receipt of the following rules:
	$\square$ I am 18 years old or older, and a US Citizen or Legal Alien.
	$\square$ I am able to demonstrate an ability to perform tasks employer requests.
	☐ I will document time-in and time-out for each shift and must use a standardized form, which my employer or Premier Financial Management Services will supply.
6.	I understand that this is an employment at will relationship, which can be terminated by me or my employer at any time. However, my employer cannot terminate my employment on the basis of my race religion, sex, disability, or other protected status under Federal or state law. In addition, I agree to give

8. I agree to not sue Premier Financial Management Services for its role as the financial administrator of my

7. I understand and acknowledge that my employer is my sole employer and that I am not an employee of

seven days written notice to my employer if I terminate my employment.

Premier Financial Management Services, or any other State or Federal Agency.

employer's program and for its role in administering the Hilltop Veteran Directed Care Program.

9.	I agree to the following compensation for the services I shall perform: \$ an hour. The Hilltop Veteran Directed Care program has a maximum allowed hourly rate of \$20 per hour.
10.	I understand that if my employer goes into the hospital, or other medical care setting, I cannot be paid during their absence.
11.	I will not submit timesheets for any hours of work I have not performed, if so, falsifying timesheets will cause legal proceedings to be pursued.
12.	If I am a POA for the EOR or Veteran, I understand I cannot sign my own timesheets on behalf of the Veteran.
ΕM	PLOYER RESPONSIBILITIES
l,	(Employer),
1.	Will provide Premier Financial Management Services with the necessary documentation to assure timely compensation of my employee.
2.	Will compensate my employee in the following manner: \$ an hour. The Hilltop Veteran Directed Care program has a maximum allowed hourly rate of \$20 per hour.
3.	I understand I am approved for a specific number of hours a month for service(s) and I will only use the amount authorized on my plan. If I need additional hours, I will consult with my Coach before I allow my employee to work additional hours.
4.	Payroll will be handled by Premier Financial Management Services which will withhold all necessary taxes, unemployment, and other withholdings from the employee's paycheck.
5.	I will assure my employee receives appropriate training.
6.	I will evaluate the performance of my employee and provide appropriate feedback to assure that I am receiving quality supports.
7.	I understand that if I go into the hospital or other medical care setting, my employee cannot be paid during that time.
8.	I will sign off/approve any timesheets for hours worked by my employee(s). I understand falsifying timesheets will cause legal proceedings to be pursued.
9.	I understand I must treat my employee(s) with respect and that I cannot solicit them for anything or harass them in any way (sexually or verbally).
Emp	oloyee Signature: Date://
Emp	oloyer Signature: Date://
For	any questions or concerns, please contact our office at (855) 287-6638. Please submit the completed to Premier FMS via one of the following options below:
Mai	
104	25 W North Ave. MesaCoVDC@premier-fms.com (855) 334-3866
	e 345



Mail:

# HILLTOP VETERAN DIRECTED CARE PROVIDER RATE AGREEMENT FORM

Fax:

**Instructions:** Fill out each section as appropriate. Once complete, please sign and date the form and submit to **Premier Financial Management Services** (Premier FMS) via one of the following options below:

Email:

10425 W North Ave. Suite 345 Milwaukee, WI 53226		(855) 334-3866		
PROVIDER'S INFORMATION				
Name:		La	ast 4 Digits of 9	SSN:
Veteran's Name:				
RATE AGREEMENT INFORM	ATION			
Servic	е Туре	Wage	Per	Effective Date
Personal Assistance Services & S	Supports		Hour	
Please note that the maximum \$20.00 per hour. By signing bel questions or concerns, please c	ow, we understand that only th	e pay rates a		•
Provider Signature:			Date:	//
Veteran/Employer Signature:			Date:	//



# HILLTOP VETERAN DIRECTED CARE BACKGROUND CHECK DISCLOSURE

Premier Financial Management Services (Premier FMS) is required, as part of the Hilltop Veteran Directed Care program, to conduct several background checks before workers are eligible to begin working for a Veteran. Premier FMS will be running background checks through the Colorado Bureau of Investigation, Colorado Board of Nursing and the Office of the Inspector General. Successfully passing all three background checks are a condition of employment with the Veteran.

a condition of employment with	the veteran.		
Name (First, Middle, Last):			
Maiden Name or Alias (If applicab	ole):	Date of Birth: _	//
AUTHORIZATION			
a background check through the of the Inspector General. Futher	e information provided above is accurate Colorado Bureau of Investigation, Color more, I understand that the results of the I Care Coach and Veteran/Authorized Re	rado Board of Nursir background checks	ng and the Office
Signature:		Date: _	//
For any questions or concerns, form to Premier FMS via one o	please contact our office at (855) 287- f the following options below:	6638. Please subm	it the completed
Mail: 10425 W North Ave. Suite 345 Milwaukee, WI 53226	Email: MesaCoVDC@premier-fms.co	om	Fax: (855) 334-3866



 $\Box$ 

# HILLTOP VETERAN DIRECTED CARE PAYMENT ELECTION FORM

**Instructions:** Please check the appropriate box in Section 1 and fill out any information in Section 2, where applicable. If paycard box is checked, skip Section 3. If paper check box is checked, skip Sections 3 and 4. If neither paycard box nor paper check box is selected, please proceed to fill out Sections 3 and 4. After entering the Financial Institution information in Section 3, please attach the required documentation as listed. Review Sections 4 and 5, then sign and date. The form must be signed and dated at the bottom in order to be considered complete. For any questions or concerns, please contact our office at (855) 287-6638.

Mail: 10425 W North Ave. Suite 345 Milwaukee, WI 53226		<b>Ema</b> Mes	il: aCoVDC@premier-fms	s.com			<b>ax:</b> 355) 334-3866
SECTION 1: (Check or	ne box ONLY)				Effective Date: _	/_	/
□ New DD □ Set Up	New Paycard Set-Up		Existing Paycard Set-Up		Paper Check		Cancel DD/ Paycards
SECTION 2: (Please p	rint clearly)						
Veteran Information:							
Veteran Name:							
Worker Information:							
Worker Name:			Last	4 Digits	of SSN:		
Vendor Information:							
Vendor Name:			Cont	tact Nun	nber:		
Contact person:			Ema	il Addres	SS:		
SECTION 3:							
Name of Financial Institu	ution:						
Type of Account:	☐ Checking		Savings		Perce	entage:	: %
Γ						$\neg$	
	(No starter che FOR SAVING routing and ac	eck or a S ACC count r	COUNT: Attach letter	r from ba			



# HILLTOP VETERAN DIRECTED CARE PAYMENT ELECTION FORM

Nam	e of Financial Institu	ution:			
Туре	of Account:	☐ Checking	Savings	Percentage:	%
	Г			٦	
		(No starter check or	ACCOUNT: Tape a voided checl deposit slip.)	chere.	
		routing and account	COUNT: Attach letter from bar numbers. ed on bank's letterhead.)	k with	
	L				
SEC	TION 4:				
Chec	:k Stubs:				
	I hereby elect to re	eceive my check stubs via m	ail, not online.		
SEC	TION 5: (Check or	ne box ONLY)			
Auth	orization for Set-U	Jp, Change, or Cancellatio	n:		
	wages and/or reim grant Premier FMS overpayment by d	nbursements. Premier FMS i Spermission to correct and	nent Services (Premier FMS) to design of the services (Premier FMS) to design of the services of the services (or adjust any electronic funds transition is to remain in full foremate the agreement.	us information provided. Also, I nsfer resulting from an erroneou	
	Management Servan erroneous over and fees associate	vices (Premier FMS) permiss payment by debiting my ac ed with using the aforement	es to a paycard by electronic tranton to correct and/or adjust any e count. I acknowledge I have recestioned paycard. This authorization from me to terminate the agreer	lectronic funds transfer resulting ived a copy of the terms, conditi is to remain in full force and effe	from ions,
			nent Services to stop making elec yroll checks rather than a direct d		also
Signa	ature:			Date://	
	*Please note, you	ır first payment may be a ı	paper check.		
	Paycard Number: (For office use only)				

# Global Cash Card

- (1) Please read carefully. This agreement contains an arbitration provision ("Dispute Clause" section) requiring all claims to be resolved by way of binding arbitration.
- Always know the exact dollar amount available on the card. Merchants may not have access to determine the card balance.
- By accepting, signing, or using this card, you agree to be bound by the terms and conditions contained in this agreement.
- (4) If you do not agree to these terms, do not use the card.

(4) If you do not agree to these terms, do not use the card.

This Cardholder Agreement ("Agreement") outlines the terms and conditions under which the Global Cash Card Card has been issued to you. In this Agreement, "Card" means the Global Cash Card Card issued to you. In this Agreement, "Card" means the Global Cash Card Card issued to you by MetaBank®. "You" and "your" means the person or persons who have received the Card and are authorized to use the Card as provided for in this Agreement. "We," "us," and "our" mean MetaBank, our successors, affiliates or assignees. The Card will remain the property of MetaBank and must be surrendered upon demand. The Card is nontransferable, and it may be canceled, repossessed, or revoked at any time without prior notice subject to applicable law. Please read this Agreement carefully and keep it for futurereference.

1. About Your Card
Your Card is a prepaid card, which allows you to access funds loaded to your Card account. You should treat your Card with the same care as you would treat cash. Your Card account does not constitute a checking or savings account and is not connected in any way to any other account you may have. The Card is not a credit card. You will not receive any interest on the funds in your Card account and If funds loaded to your Card account roused in a custodial account with us on your behalf, and are insured by the Federal Deposit Insurance Corporation ("FDIC"), subject to applicable limitations and restrictions of such insurance.

2. Fees

Olahal Oaah Oard East

Global Cash Card Fees			
Initial and Monthly Fees	;		
Monthly Fee		NO FEE	
Inactivity Fee (After 90 days of No- Activity)		\$3.50	
• •			
Get Cash			
Withdrawal Fee - MoneyPass	*	\$2.00	
Withdrawal Fee - MoneyPass Withdrawal Fee - Allpoint	*	NO FEE	
l (Surcharge Free)			
Withdrawal Fee (Non-	*	\$2.00	
l Allpoint/MonevPass)		<b>V</b> =.00	
Surcharge Fee may apply			
Decline Fee		\$1.00	
Balance Inquiry Fee		\$1.00	
Withdrawal Fee Outside U.S. (FTF)		\$3.50	
Decline Fee Outside U.S. (FTF)		\$3.50 \$3.25	
Balance Inquiry Fee Outside U.S.		\$3.25	
l(FTF)			
Over-the-Counter Transaction Fee - U.S.		NO FEE	
Over-the-Counter Transaction Fee - Outside U.S. (FTF)		2%	
, ,			
Spend Money			
Point of Sale Signature Purchase Fee	*	NO FEE	
Point of Sale PIN Transaction Fee	*	NO FEE	
Doint of Colo Cignoture Docling Foo		\$0.80	
Point of Sale Signature Decline Fee			
Point of Sale PIN Decline Fee		\$0.45	
Point of Sale Signature Purchase Fee Outside U.S. (FTF) Point of Sale PINT ransaction Fee		NO FEE	
Point of Sale PIN Transaction Fee Outside U.S. (FTF)		\$1.75	
Point of Sale Signature Decline Fee		\$1.50	
Outside U.S. (FTF) Point of Sale PIN Decline Fee		\$1.25	
Outside U.S. (FTF)		NOFEE	
Convenience Check Fee		NO FEE	
Bill Pay		NO FEE	

Add Money				
Load Card via Direct Deposit	NO FEE			
MoneyGram or Western Union (Third Party Fees May Apply)	NO FEE			

Account Information	
Automated Telephone U.S. (IVR)	NO FEE
Operated Assisted U.S.	NO FEE
Automated Telephone (Outside	NO FEE
U.S.)	
Operated Assisted (Outside U.S.)	NO FEE
Transaction History (Mailed - By	NO FEE
Request)	NOFFE
Online Statements	NOFEE
Balance Inquiry Fee: Online/IVR/Live Customer	NO FEE
Online/IVR/Live Customer	
Service/Text	
(standard text messaging rates may	
apply) Cardholder Notifications:	NOTE
	NO FEE
Telcom/Email/Text	
(standard text messaging rates may apply)	
Mobile Web (data rates may apply)	NO FEE

Other Services				
Money Transfer Worldwide (Card- to-Card)		NO FEE		
to Odiaj	+.	0.4.00		
Transfer to Checking Account	*	\$1.00		
I PIN Change Fee		NO FEE		
Foreign Transaction Fee (FTF)		3% of		
· · · · · · · ·		total		
	+			
Overnight Delivery		\$35.00		
Overnight Delivery Replacement Card Fee		NO FEE		

Website: www.globalcashcard.com Phone: (949) 751-0360 NOTE: Effective January 1, 2015 Illinois residents and Effective October 1, 2016 Connecticut residents will be provided no fee point of sale transactions, two (2) declines monthly at no fee, and inactivity fee not assessed until after 12 consecutive months of no activity. Effective May 3, 2017 Pennsylvania residents will be provided no fee point of sale transactions, one in-network ATM withdrawal at no fee, and inactivity fee not assessed until after 12 consecutive months of no activity. Inactivity fee not assessed for Minnesota residents

ATM Fees: When you use an ATM, you may be charged a fee by the ATM operator or any network used to complete the transaction (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer). Foreign Transaction Fee (FTF): If you obtain your funds or make purchase(s) in a currency or country or the transaction you will be charged a fee (please see fee table) on the total amount of the transaction in U.S. Dollars. If the Foreign Transaction results in a credit due to a return, we will not return any Foreign Transaction Fee that may have been charged on your original purchase.

transaction in U.S. Dollars. If the Foreign I ransaction results in a credit due to a return, we will not refund any Foreign Transaction Fee that may have been charged on your original purchase.

Currency Conversion:
If you make a Foreign Transaction, the amount deducted from your funds will be converted by the network or card association that processes the transaction into an amount in the currency of your Card. The conversion rate selected by the network is independent of the Foreign Transaction Fee that we charge as compensation for our services.

3. Getting Started Important information for Opening a Card: To open a card account you must consent to receive communication from us in electronic form. To help the federal government fight the funding of terrorism and money laundering activities, the USA PATRIOT Act requires all financial institutions and their third parties to obtain, verify, and record information that identifies each person who opens a Card. What this means for you. When you open a Card, we will ask for your name, street address, date of birth, and other information that will allow us to identify you. We may also ask to see a copy of your driver the second in Card or certain Card features until we have been able to successfully verify youridentify. Eligibility and Activation: To be eligible to use and activate this Card, you represent and warrant to us that the personal information that you have provided to us is true correct and complete and you have read this Agreement and agree to be bound by and comply with its terms.

4. Using Your Card
a. Loading Your Card
You may add funds to your Card account, called "loading," by: Automated Clearing House (ACH), direct deposit, Money Gram and Western Union. The maximum amount at of each value reload via cash at Money Gram is \$999.99 per day or Western Union locations is \$950.00 per day with a maximum combined total not to exceed \$2.500.00 per month. Each load may be subject to a fee pursuant to the Fees section. If you arrange to have funds transferred directly to your Card from a hirrly party through an ACH load, you must enroll with the third party by providing the bark frouting number and direct deposit account number that we provide you. You are not authorized to use this bank routing number and direct deposit account number for any other purpose. The amount of each load must be at least \$10.00 (there is no minimum load for ACH credits). We will reject any loads that exceed the maximum balance allowed on your Card. There are also maximum load restrictions we may place on your Card when aggregated with any other Cards you have. You agree to present the Card and meet identification requirements to complete load transactions as may be required from time to time.

identification requirements to compare the second representation of the se

PRIMARY CARDHOLDER. If you have questions about this requirement, please call (949) 751-0360.

b. Accessing Funds and Limitations
Each time you use your Card, you authorize us to reduce the value available on your Card by the amount of the transaction and any applicable fees. Your Card cannot be redeemed for cash. You may use your Card to (1) withdraw cash from your Card account, (2) load funds to your Card account, (3) transfer funds between your card accounts whenever your request (4) purchase or lease goods or services wherever your Card is honored as long as you do not exceed the value available in your Card account, and (5) pay bills directly [by telephone] from your Card account in the amounts and on the days you request. Some of these services may not be available at all terminals. We will provide you our bank routing number and an account number for the sole purpose of initiating direct deposits to your Card account. The Card Number embossed on your Card should not be used for direct deposit transaction or they will be rejected. Your are not authorized to use the bank routing number and account number for make a debit transaction with a paper check, check-by-phone or other item processed as a check, if you do not have sufficient funds in your account. These debits will be declined and your payment will not be processed.

payment will not be processed.			
LOAD, WITHDRAWAL and SPEND LIMITS			
Load Limitations	Limit		
Total Number of times you can reload your Card via	Unlimited		
Direct Deposit			
Minimum Load Amount via Direct Deposit	\$.01		
Total Number of times you can reload your Card via	To Maximum Daily		
Western Union or MoneyGram	Load		
Minimum Load Amount via Western Union or	\$10.00		
MoneyGram			
Maximum Daily Load Western Union	\$950.00		
Maximum Daily Load MoneyGram	\$999.99		
Maximum Monthly Load Western Union*	\$2,500.00		
Maximum Monthly Load MoneyGram*	\$2,500.00		
*Maximum Aggregated Card Load Limits	\$2,500.00		
Card to Card Transfers	\$2500.00		
Payee Transfers (Bill Pay)	Unlimited within		
	available balance.		
Bank Account Transfers	\$5,000.00		
Withdrawal Limitations	Limit		
Total number of ATM withdrawals	5 within 24 hours		
Total Maximum Amount per ATM transaction (if ATM	\$500.00		
allows)			
Total Maximum amount of ATM transaction(s)	\$1,010.00 within 24		
**	hours		
Total Maximum amount of Over the Counter	\$7,500.00 within 24		
Withdrawals**	hours		
Spend Limitations	Limit		
Maximum amount of Point of Sale transaction	\$7,500.00 within 24		
	hours		
Maximum amount of Point of Sale PIN transactions	\$7,500.00 within 24		
	hours		
*Western Union and Money Gram only applies to cards	s starting with 485340		

Western Union and Money Gram only applies to cards starting with 485340, 456628, 467321, 402717, 528197, 528227, and 530327. \*Amounts and fees may vary depending on merchant/bank

c. Personal Identification Number ("PIN")
After successful validation, you will select a four-digit Personalized Identification Number ("PIN") by calling customer service at (949) 751-0360. You may use your Card to obtain cash from any Automated Teller Machine (ATM) or at any point of sale (POS) device which requires entry of a PIN where your Card is accepted. All ATM transactions are treated as cash withdrawal transactions. You should not write or keep your PIN with your Card. Never share your PIN with anyone and do not enter your PIN into any terminal that appears to be modified or suspicious. If you believe that anyone has gained unauthorized access to your PIN, you should advise us immediately, following the procedures in the section labeled "Lost or Stolen Cards; Unauthorized Transactions" below.

d. Obtaining Card Balance Information
You may obtain information about the amount of money you have remaining in your Card account by calling (949) 751-0360. This information, along with a 60-day history of account transactions, is also available on-line at www.globalcashcard.com. You also have the right to obtain a sixty (60) day written history of account transactions by calling (949) 751-0360 or by writing us at Global Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606.

**Authorized Users** 

e. Authorized Users
We may allow you to request an additional Card for another person. If we do, you are responsible for all transactions and fees incurred by you or any other person you have authorized. You must notify us to revoke permission for any person you previously authorized to use Card information or have access to your account. You are wholly responsible for the use of each Card according to the terms of this Agreement subject to the section labeled "Lost or Stolen Cards; Unauthorized Transactions" below, and other applicable law.

# IMPORTANT •••DO NOT DISCARD•••



# welcome

•••PLEASE READ•••
DO NOT DISCARD



Activate and set your PIN: Go to globalcashcard.com/activate or call 866-929-8096.

**Congratulations!** Activate your new card and start enjoying the benefits today!



**Start using your card:** Sign the back of your card and start using it.



Manage your card: Manage your funds your way! Go to globalcashcard.com and click "User Login" to manage your card account online.



**Mobile Access** – Check your card balance, transfer funds, pay bills, find ATMs, and much more by visiting our mobile friendly site at globalcashcard.com/login. <sup>1</sup>



**Use Your Card** – Pay retailers, restaurants, gas stations, online merchants, and more by using your card as a signature type of purchase.



Get Cash Back - Use your PIN for purchases, and get cash back from merchants.



Get Cash at ATMs - Get cash at ATMs worldwide.



Alert Notifications - Go to your online account at globalcashcard.com to set up text or e-mail alerts.1

<sup>1</sup> Standard text message and data rates, fees, and charges may apply.

# **GET TO KNOW YOUR CARD**

To activate your card go to: globalcashcard.com/activate or call 866-929-8096 For customer service, call 949-751-0360

#### Getting Started with Your Card

Your employer should fund your card with your pay on payday. You will have access to your funds through merchants and ATMs worldwide.

#### Lost or Stolen Cards

Report a lost or stolen card to Global Cash Card immediately by calling 949-751-0360.

#### Using Your Global Cash Card

#### Point-of-Sale Purchase

Use your card any place that accepts Visa® or Mastercard®, such as grocery stores, restaurants, gas stations, and retail stores.

#### Use as Signature or Debit

- Signature Transactions: These purchases do not require a PIN and are the most efficient way to use your card. These transactions are without
- . Debit/PIN Transactions: These are PIN transactions and are best used when you want cash back from a merchant.

#### **ATM Transactions**

Access your money at ATMs worldwide. Visit our website to find surcharge-free ATMs in your area, or visit moneypass.com or allpointnetwork.com.4

#### Multiple Ways to Check Your Card Balance Without a Fee

- · Go to globalcashcard.com/login.
- · Use two-way texting.2
- · Sign up for card alerts to get automatic notifications.2
- . Call 949-751-0360 and follow the prompts

#### Get Your Money Off the Card Without a Fee1

You can go to any participating bank and withdraw all of your money to the penny. Inform the teller you wish to do an over-the-counter transaction, and tell them the amount you would like to withdraw. You may be asked to show your ID. You can check your balance online or by enrolling in our two-way text service.2

#### Internet Purchases<sup>1</sup>

There is no fee to make Internet purchases with your card from Global Cash Card.

#### **Gas Stations**

The best way to use your card at gas stations is to prepay for the exact amount at the cashier. If you pay at the pump, the gas station may place a hold of up to \$100 or more on your card. This hold can last up to 24 hours.

#### Restaurants

Restaurants may automatically add up to 25% or more to your bill to cover a tip. If you do not have the total on your card to cover the amount, the transaction will be declined

#### **Accessing Your Card Account**

#### Access Your Card Account Online

Go to globalcashcard.com. Click on the "Register" button under the New User section of User Login. Select a username and password. On future visits, only your username and password will be required.

#### Mobile Access<sup>2</sup>

Access your card account anywhere, anytime. You can check card balances, transfer funds, pay bills, find ATMs, and much more. Visit globalcashcard. com/login from any web-enabled device.

#### Two-Way Texting<sup>2</sup>

A service that allows you to text pre-defined commands to a short code and receive information on balance, card activity, and card account information.

#### Account Alerts<sup>2</sup>

Email or text messaging alerts can be set up for each deposit and when your card falls below a specified dollar amount. Go online to your card account to set up your alerts today at globalcashcard.com/login.

#### Security

All card balances are FDIC-insured, provided the card is registered in the name of the primary cardholder. Your money is also protected by Regulation E and Visa's Zero Liability Policy and Mastercard's Zero Liability Policy.5

#### Additional Card Features

#### Use It at Your Next Employer

Log into your card account at globalcashcard.com/ login and download the direct deposit form to give to your new employer.

Pay merchants who accept Visa and Mastercard debit cards directly with your card without a fee. For all other bills, use Global Cash Card's bill pay

#### Additional Deposits

You can load additional funds onto your card at any MoneyGram or Western Union location in the United States (third-party load fees may apply).

Deposit a check with Ingo Money<sup>3</sup> by snapping a photo in their user friendly app.<sup>2</sup> Approval times vary depending on the type of check and approval from Ingo.

- <sup>1</sup> While this feature is available without a fee, certain other transaction fees and costs, terms, and conditions are associated with the use of this card. See your Cardholder Agreement and Disclosure for more details
- 2 Standard text message and data rates, fees, and charges may apply
- <sup>3</sup> Ingo Money is operated by Ingo Money, Inc., and all check funding services are provided by First Century Bank, N.A. See complete terms, fees and conditions at: Ingomoney.com/termsconditions.html.
- \*Please review your terms and conditions to learn how this applies to you
- § See your Cardholder Agreement for full zero-liability information.

The Global Cash Card Visa prepaid card and debit Mastercard are issued by MetaBank®, Member FDIC, pursuant to a license by Visa U.S.A. Inc. and Mastercard International Incorporated. The Global Cash Card Visa prepaid card can be used everywhere Visa debit cards are accepted. Global Cash Card Debit Mastercard is accepted everywhere Debit Mastercard is accepted. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

f. Authorization Holds
You do not have the right to stop payment on any purchase transaction originated by use of your Card, except as otherwise provided herein. With certain types of purchases (such as those made at restaurants, hotels, or similar purchases), your Card may be "preauthorized" for an amount greater than the transaction amount to cover gratuity or incidental expenses. Any preauthorization amount will place a "hold" on your available funds until the merchant sends us the final payment amount of your purchase. Once the final payment amount is received, the preauthorization amount on hold will be removed. During this time, you will not have access to preauthorized amounts. If you authorize a transaction and then fail to make a purchase of that item as planned, the approval may result in a hold for thatamount of funds.

g. Preauthorized Transfers
Preauthorized credits: If you have arranged to have direct deposits made to your Card account at least once every 60 days from the same person or company, you can call us at (949) 751-0360 or www.globalcashcard.com to find out whether or not the deposit has been made.

Right to stop payment and procedure for doing so: If you have told us in advance to make regular payments out of your Card account, you can stop any of these payments. Here's how: Call us at (949) 751-0360 or write us at Global Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606 in time for us to receive your request 3 business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call.

Notice of varying amounts: If these regular payments may vary in amount, two least of the payment will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set).

set).

Liability for failure to stop payment of preauthorized transfer: If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages h.

Returns and Refunds

us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages h, Returns and Refunds
If you are entitled to a refund for any reason for goods or services obtained with your Card, the merchant will handle the return and refund. If the merchant credits your Card, the credit may not be immediately available. While merchant refunds post as soon as they are received, please note that we have no control over when a merchant sends a credit transaction and the refund may not be available for a number of days after the date the refund transaction occurs.

I. Receipts
You may wish to retain receipts as a record of transactions. Receipts will be required if you need to verify a transaction.

J. Split Transactions and Other Uses
If you do not have enough funds available in your Card account, you can instruct the merchant to charge a part of the purchase to the Card and pay the remaining amount with another form of payment. These are called "split transactions." Some merchants will only allow you to do a split transaction if you pay the remaining amount in cash.

If you use your Card number without presenting your Card (such as for an internet transaction, a mail order or a telephone purchase), the legal effect will be the same as if you used the Card itself.

You are not allowed to exceed the available amount in your Card account through an individual transaction or a series of transactions. Nevertheless, if a transaction exceeds the balance of the funds available in your Card account, you shall remain fully liable to us for the amount of the transaction and agree to pay us promptly for the negative balance. We may apply a debit to any subsequent credits to the Card or any other account you have with us for the amount of any negative balance on your Card. We also reserve the right to cancel this Card and close your Card account should you create one or more negative balances with your Card.

You are responsible for all transactio

your Card do not expire.

your Card do not expire.

5. Business Days
For purposes of these disclosures, our business days are Monday through
Finday. Holidays are not included.

6. Lost or Stolen Cards; Unauthorized Transactions.
a. Contact
If you believe your Card or PIN has been lost or stolen, call: (866) 395-9200 or
write: Globa Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606. You
should also call the number or write to the address listed above if you believe a
transfer has been made using the information from your Card or PIN without your
permission.

b. Your Liability for Unauthorized Transfers

transfer has been made using the information from your Card or PIN without your permission.

b. Your Liability for Unauthorized Transfers
Tell us AT ONCE if you believe your Card or PIN has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission. Telephoning toll-free at (866) 395-9200 is the best way of keeping your possible losses down. You could lose all the money in your Card account. If you tell us within 2 business days after you learn of the loss or theft of your Card or PIN, you can lose no more than \$50 if someone used your Card or PIN without your permission. If you do NOT tell us within 2 business days after you learn of the loss or theft of your Card or PIN, and we can prove we could have stopped someone from using your Card or PIN, and we can prove we could have stopped someone from using your Card or PIN without your permission if you had told us, you could lose as much as \$500. Also, if your electronic history shows transfers that you did not make, including those made by your Card or other means, tell us at once. If you do not tell us within 60 days after the earlier of the date you electronically accessed your account (if the unauthorized transfer could be viewed in your electronic history), or the date we sent the FIRST written history on which the unauthorized transfer appeared, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods for a reasonable period.

a hospital stay) kept you from telling us, we will exterior the telline periods for a reasonable period.

c. In Case of Errors or Questions About Your Electronic Transfers
Telephone us at (866) 395-9200 or write us at Global Cash Card 3972
Barranca Pkwy Ste J610 Irvine, CA 92606 as soon as you can, if you think an error has occurred in your Card account. We must allow you to report an error until 60 days after the earlier of the date you electronically access your account, if the error could be viewed in your electronic history, or the date we sent the FIRST written history on which the error appeared. You may request a written history of your transactions at any time by calling us at (949) 751-0360 or writing us at Global Cash Card 3972 Barranca Pkwy Ste J610 Irvine, CA 92606. You will need to fell us: to tell us:

Your name and Card account number.

Why you believe there is an error, and the dollar amount involved.
Approximately when the error took place.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the morey during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving new accounts, point of sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents we used in our investigation. If you have any further questions regarding our error resolution procedures, please contact us by calling (866) 395-9200.

d. Your Liability for Unauthorized Prepaid Card Transaction
Under Visa's Zero Liability Policy, your liability for unauthorized transactions not processed by Visa or foreign AT Minthrdrawals.

Under MasterCard's zero Liability Policy, your liability for unauthorized transactions not processed by Visa or foreign AT Minthrdrawals.

Under MasterCard's zero Liability Policy, your liability for unauthorized transactions on your Card account is \$0.00 if you notify us promptly upon becoming aware of the loss or theft, and you exercise reasonable care in safeguarding your card from loss, theft, or unauthorized use. These provisions limiting you rability do not apply to debit transactions for your card account or the tran

ours, you do not have enough furius available in your coard action;

(2) If a merchant refuses to accept your Card; (3) If an ATM where you are making a cash withdrawal does not have enough cash; (4) If an electronic terminal where you are making a transaction does not operate properly and you knew about the problem when you initiated the transaction; (5) If access to your Card has been blocked after you reported your Card or PIN lost or stolen; (6) If there is a hold or your funds are subject to legal process or other encumbrance restriction their use:

there is a note or your funds are subject to legal process or other encumbrance restricting their use;

(7) If we have reason to believe the requested transaction is unauthorized; (8) If circumstances beyond our control (such as fire, flood or computer or communication failure) prevent the completion of the transaction, despite reasonable precautions that we have taken; (9) Any other exception stated in

our Agreement with you.

9. Change of Address
You are responsible for notifying us immediately upon any change to your address. If your address changes to a non-U.S. address, we may cancel your Card and return funds to you in accordance with this Agreement.

10. Other Terms
Your Card and your obligations under this Agreement may not be

10. Other Terms
Your Card and your obligations under this Agreement may not be assigned. We may transfer our rights under this Agreement. Use of your Card is subject to all applicable rules of any association involved in transactions. We do not waive our rights by delaying or faling to exercise them at any time. We may (without prior notice and when permitted by law) set off the funds in this account against any due and payable debt you owe us now and in the future. If any provision of this Agreement shall be determined to be invalid or unenforceable under any rule, law, or regulation of any governmental agency, local, state, or federal, the validity or enforceability of any other provision of this Agreement shall not be affected. This Agreement will be governed by the law of this State of South Dakota except to the extent governed by federal law. Should your card have a remaining balance after a certain period of time, we may be required to remit the remaining funds to the appropriate state agency.

11. Amendment and Cancellation
You will be notified of any change in the manner required by applicable law prior to the effective date of the change. However, if the change is made for security purposes, we can implement such change without prior notice. You may close your Card at any time by contacting us at (949) 751-0360. Your remination of this Agreement miln of affect any of our rights or your obligations arising under this Agreement prior to termination. Should your Card account be closed, we will issue you a credit for any unpaid balances, subject to fees as disclosed in this Agreement.

12. Telephone Monitoring/Recording
From time to time, we may monitor and/or record telephone calls between you and us to assure the quality of our customer service or as required by applicable law.

13. No Warranty Regarding Goods and Services
We are not responsible for the quality, safety, legality, or any other aspects of any condo sor services or un unchase with your Card.

by applicable law.

13. No Warranty Regarding Goods and Services
We are not responsible for the quality, safety, legality, or any other
aspects of any goods or services you purchase with your Card.

14. How to get all your money off the card
You can go to any participating bank and withdraw all of your money.
Inform the teller you wish to do an over the counter transaction and tell them your

card balance.

15. English Language Controls
Translations of this Agreement that may have been provided are for your convenience only and may not accurately reflect the original English meaning. The meanings of terms, conditions, and representations herein are subject to definitions and interpretations in the English language.

16. DISPUTE CLAUSE
We have put this Dispute Clause in question and answer form to make it easier to follow. However, this Dispute Clause is part of this Agreement and is legally binding.

|--|

Question

Quodion	7 II IOVIOI		
What is arbitration?	An alternative to court		
In arbitration, a third party arbitrator ("Arbitrator") solves Disputes in an informal hearing.			
intornariouning.			

Answer

Is it different from court and jury trials? Yes

What is this Dispute Clause about?

The hearing is private. There is no jury. It is usually less formal, faster and less expensive than a lawsuit. Pre-hearing fact finding is limited. Appeals are limited. Courts rarely overturn arbitration awards.

Can you opt-out of this Dispute Yes, within 60 days Clause?

If you do not want this Dispute Clause to apply, you must send us a signed notice within 60 calendar days after you purchase the Card. You must send the notice in writing (and not electronically) to our Notice Address, Attn: General Counsel. Provide your name, address and Card number. State that you "opt out" of the dispute clause.

The parties' agreement to arbitrate Disputes Unless prohibited by applicable law and unless you opt out, you and we agree that you or we may elect to arbitrate or require arbitration of any "Dispute" as

defined below Who does the Dispute Clause cover? You, us and certain "Related Parties" This Dispute Clause governs you and us. It also covers certain "Related Parties": (1) our parents, subsidiaries and affiliates; (2) our employees, directors, officers, shareholders, members and representatives; and (3) any person or company that is involved in a Dispute you pursue at the same time

you pursue a related Dispute with us. All Disputes (except certain Disputes What Disputes does the Dispute Clause cover? about this Dispute Clause)

This Dispute Clause governs all "Disputes" that would usually be decided in court and are between us (or any Related Party) and you. In this Dispute Clause, the word "Disputes" has the broadest reasonable meaning. It includes all claims even indirectly related to your Card or this Agreement. It includes claims related to the validity in general of this Agreement. However, it does not include disputes about the validity, coverage or scope of this Dispute Clause or any part of this Dispute Clause. (This includes a Dispute about the rule against class arbitration.) All such disputes are for a court and not an Arbitrator to decide.

Who handles the arbitration? Usually AAA or JAMS Arbitrations are conducted under this Dispute Clause and the rules of the arbitration administrator in effect when the arbitration is started. However, arbitration rules that conflict with this Dispute Clause do not apply. The arbitration administrator will be either

- The American Arbitration Association ("AAA"), 1633 Broadway, 10th Floor, New York, NY 10019, www.adr.org
- JAMS, 620 Eighth Avenue, 34th Floor, New York, NY 10018,

Any other company picked by agreement of the parties.

If all the above options are unavailable, a court will pick the administrator. No arbitration may be administered without our consent by any administrator that would permit a class arbitration under this Dispute Clause. The arbitrator will be selected under the administrator's rules. However, the arbitrator must be a lawyer with at least ten years of experience or a retired judge unless you and we otherwise agree.

Can Disputes be litigated? Sometimes

Either party may bring a lawsuit if the other party does not demand arbitration. We will not demand arbitration of any lawsuit you bring as an individual action in small-claims court. However, we may demand arbitration of any appeal of a small-claims decision or any small-claims action brought on a class basis.

Are you giving up any rights? Yes

For Disputes subject to this Dispute Clause, you give up your right to:

- 1. Have juries decide Disputes.
- 2. Have courts, other than small-claims courts, decide Disputes.
- 3. Serve as a private attorney general or in a representative capacity.
- Join a Dispute you have with a dispute by other consumers.
- 5. Bring or be a class member in a class action or class arbitration.

We also give up the right to a jury trial and to have courts decide Disputes you wish to arbitrate

Can you or another consumer start a class arbitration?

The Arbitrator is not allowed to handle any Dispute on a class or representative basis. All Disputes subject to this Dispute Clause must be decided in an individual arbitration or an individual small-claims action. This Dispute Clause will be void if a court rules that the Arbitrator can decide a Dispute on a class basis and the court's ruling is not reversed on appeal.

What law applies? The Federal Arbitration Act ("FAA")

This Agreement and the Cards involve interstate commerce. Thus, the FAA governs this Dispute Clause. The Arbitrator must apply substantive law consistent with the FAA. The Arbitrator must honor statutes of limitation and privilege rights. Punitive damages are governed by the constitutional standards that apply in judicial proceedings.

Will anything I do make this Dispute Clause ineffective?	No

This Dispute Clause stays in force even if: (1) you or we end this Agreement; or (2) we transfer or assign our rights under this Agreement.

**Process** 

What must a party do before starting a Send a written Dispute notice and work lawsuit or arbitration? to resolve the Dispute

Before starting a lawsuit or arbitration, the complaining party must give the other party written notice of the Dispute. The notice must explain in reasonable detail the nature of the Dispute and any supporting facts. If you are the complaining party, you must send the notice in writing (and not electronically) to our Notice Address, Attn: General Counsel. You or an attorney you have personally hired must sign the notice and must provide the Card number and a phone number where you (or your attorney) can be reached. A letter from us to you will serve as our written notice of a Dispute. Once a Dispute notice is sent, the complaining party must give the other party a reasonable opportunity over the next 30 days to resolve the Dispute on an individual basis

How does an arbitration start? Mailing a notice

If the parties do not reach an agreement to resolve the Dispute within 30 days after notice of the Dispute is received, the complaining party may commence a lawsuit or an arbitration, subject to the terms of this Dispute Clause. To start an arbitration, the complaining party picks the administrator and follows the administrator's rules. If one party begins or threatens a lawsuit, the other party can demand arbitration. This demand can be made in court papers. It can be made if a party begins a lawsuit on an individual basis and then tries to pursue a class action. Once an arbitration demand is made, no lawsuit can be brought and any existing lawsuit must stop.

Will any hearing be held nearby? Yes

The Arbitrator may decide that an in-person hearing is unnecessary and that he or she can resolve a Dispute based on written filings and/or a conference call. However, any in-person arbitration hearing must be held at a place reasonably convenient to you.

Very limited What about appeals?

Appeal rights under the FAA are very limited. The Arbitrator's award will be final and binding. Any appropriate court may enter judgment upon the arbitrator's award.

#### Arbitration Fees and Awards.

Who bears arbitration fees?	Usually, we do.		
We will pay all filing, administrative, hearing and Arbitrator fees if you act in good			
faith, cannot get a waiver of such fees and ask us to pay.			
When will we cover your legal fees	If you win		
and costs /			

If you win an arbitration, we will pay the reasonable fees and costs for your attorneys, experts and witnesses. We will also pay these amounts if required under applicable law or the administrator's rules or if payment is required to enforce this Dispute Clause. The Arbitrator shall not limit his or her award of these amounts because your Dispute is for a small amount.

Will you ever owe us for arbitration or Only for bad faith attorneys' fees?

The Arbitrator can require you to pay our fees if (and only if): (1) the Arbitrator finds that you have acted in bad faith (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)); and (2) this power does not make this Dispute Clause invalid.

Can an award be explained? Yes

A party may request details from the Arbitrator, within 14 days of the ruling. Upon such request, the Arbitrator will explain the ruling in writing

Upon such request, the Arbitrator will explain the ruling in writing.

17. Waiver of Right to Trial by Jury
You and we acknowledge that the right to trial by jury is a constitutional right but
may be waived in certain circumstances. To the extent permitted by law, you and
we knowingly and voluntarily waive any right to trial by jury in the event of titigation
arising out of or related to this agreement. This jury trial waiver shall not affect or be
interpreted as modifying in any tashion the dispute clause set forth in the following
section, if applicable, which contains its own separate jury trial waiver.

18. Right of Set-Off: In the event of a negative balance on your Card, we
reserve the right to off-set that negative balance with any funds you have on
deposit with us, including, without limitation, the balance or balances on other
Cards you may have with Global Cash Card.

This Card is issued by MetaBank, Member FDIC. 5501 S. Broadband Lane Sious Falls, SD 57108 (949) 751-0360 hcard.com ©2016 MetaBank



# HILLTOP VETERAN DIRECTED CARE WORKER TIMESHEET

teran Nan	ne:					
thorized F	Representative Name:					
y period B	egins: (MM/DD/YYYY)		Pay period E	nds: (MM/DD/YYY	Y)	-
Day of Week	Service Date (MM/DD)	Time	· In	Time Out		# of Hours Worked
Sun	_	•	O AM O PM	•	O AM	
Mon	_	•	O AM O PM	•	O AM	
Tues	_	•	O AM O PM	•	O AM	
Wed	_	•	O AM	•	O AM	
Thurs	_	•	O AM O PM	•	O AM	
Fri	_	•	O AM O PM	•	O AM	
Sat	_	•	O AM O PM	•	O AM	
Sun	_	•	O AM O PM	•	O AM	
Mon	_	•	O AM O PM	•	O AM	
Tues	_	•	O AM O PM	•	O AM	
Wed	_	•	O AM O PM	•	O AM	
Thurs	_	•	O AM O PM	•	O AM	
Fri	_	•	O AM	•	O AM	
Sat	_	•	O AM	•	O AM	
				Se	ervice Hours Total:	
	ver and Worker certify that to ovided. The Employer and W					
rker Sign	ature:				Date:	

#### **TIMESHEET CHECK-LIST** MARKING INSTRUCTIONS FOR TIMESHEET ☐ Is my legal name on the TS? Write in **BLACK** or **BLUE** ink only. ☐ Is my Veteran's legal name on the TS? Did I fill-in the correct pay period with the correct start and Write as large and legible as possible end dates? without touching the sides of the boxes. Do not write outside of the boxes. Example (See schedule for dates): Pay period Begins: (MM/DD/YYYY) Pay period Ends: (MM/DD/YYYY) 07/02/2017 07/15/2017 ☐ Did I fill-in the dates for the correct day of the week? Example: July 9th is a Sunday - you would fill the first Sunday as 07/09 ☐ Did I review that all my hours are accurate? ☐ Did I sign and date my TS? Example: If the last day you worked was July 23rd - you would sign and date the TS as 7/23/yr. ☐ Did my employer sign and date my TS? ☐ Did I make sure hours submitted are worked on or before the TS due date and signed date? ☐ Did I use standard time (not military time)? ☐ Did I make sure the dates on the TS are for one pay period **ONLY** and do not cross with any other pay periods?

Timesheets received that are missing any of the above information will be rejected and returned for correction. This may result in delay of payment.

Once all check boxes are checked, please submit your timesheet to Premier Financial Management Services.

#### WHY USE PORTAL TIMESHEET?

- Eliminates the risk of filling out your timesheet incorrectly.
- Timesheets will be processed faster!
- It's paperless! Go GREEN!

- Can be submitted on any device with an internet connection (home, work, or smart phone).
- It is secure, confidential and can be accessed from any location at any time of the day, year round.

For any questions or concerns, please contact our office at (855) 287-6638.

Did I make sure I did **NOT** use white-out to make corrections?